

**Section 3.B(2)(k) of the Class Claims Settlement Agreement covering the biannual period from May 5, 2020, through December 31, 2020:**

1. **The number of denials of reasonable accommodation request by the ASL**  
There has been one (1) denial during this period.
2. **The number of complaints made to the ADA Coordinator concerning the accessibility of the ASL**  
There have been no complaints concerning the accessibility of the ASL.
3. **The number of appeals to the ADA Coordinator from the denial of reasonable accommodation requests**  
There have been no appeals to the ADA Coordinator during this time.
4. **The outcome of the appeals to the ADA Coordinator**  
There have been no appeals to the ADA Coordinator during this time.
5. **The outcome of complaints to the ADA Coordinator**  
There have been no complaints to the ADA Coordinator concerning the accessibility of the ASL.
6. **The number of appeals from the decision of the ADA Coordinator to the City Manager regarding complaints**  
There have been no such appeals to the City Manager given there have been no complaints to the ADA Coordinator.
7. **The outcome of the appeals from the decision of the ADA Coordinator to the City Manager regarding complaints**  
As indicated above, there have been no such appeals to the City Manager.