

Gallacher, Kirsten CD

From: Gallacher, Kirsten CD
Sent: Friday, September 30, 2022 12:12 PM
To: 2A All CD People
Subject: Community Development Updates

Dear Design Professionals,

The following a few updates that I would like to make you aware of:

Q-Flow

This past week we did a soft launch of our new queuing system, called Q-Flow. The benefit of this system is that it will allow customers to remotely get in the que for counter service. They will receive text message notifications as it gets closer to their turn. The system will also provide customers with average wait times. We are still learning the software and working out some of the kinks, but our expectations are high that this will be a large improvement for the customers moving forward. Click [here](#) to watch a video providing more information on it. We are still developing our permitting system EnerGov. It has been slow going the past few months, but I am confident that we will start seeing progress soon.

Major Remodel/Blufftop

Last week the Planning Commission reviewed and recommended approval of the City's new Blufftop Development/Major Remodel Ordinance. The ordinance establishes fairer regulations for development along the bluff based on erosion rates and clarifies how Major Remodel is defined. This item is next going to the City Council on November 15th and then hopefully to the Coastal Commission shortly after. You can find more information on it by clicking [here](#) (listed under Item #5.7). Please let us know if you have any questions and we encourage you to attend the City Council meeting.

Streamlining Ordinance

On September 20th the City Council accepted the Coastal Commission's modifications to the Streamlining Ordinance. It is going back for second reading on October 4, and then will be sent to the Coastal Commission for final action, which should take place in November. The Ordinance expands the list of projects that are exempt from design review, allowing staff to clear these at the counter, and broadens the list of what can be approved at administrative design review, including one-story additions that are 50% the size of the structure. In addition to this, staff has begun working on a comprehensive code update that looks to modify and simplify the City's development regulations, making it easier to review projects and provide clear answers at the counter. This is going to be a lengthy process with several public workshops and opportunities for public input.

New Staff

I am glad to introduce our new staff (from left to right), including Associate Planner, Kevin Parker, and Building Office Specialists Amanda Valadez and Isabel Wang. Feel free to introduce yourself and say hi if you see them in City Hall.



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