



Be Well OC Monthly Report - Laguna Beach (February 2024)



Total Services Completed

391



Average Service Time

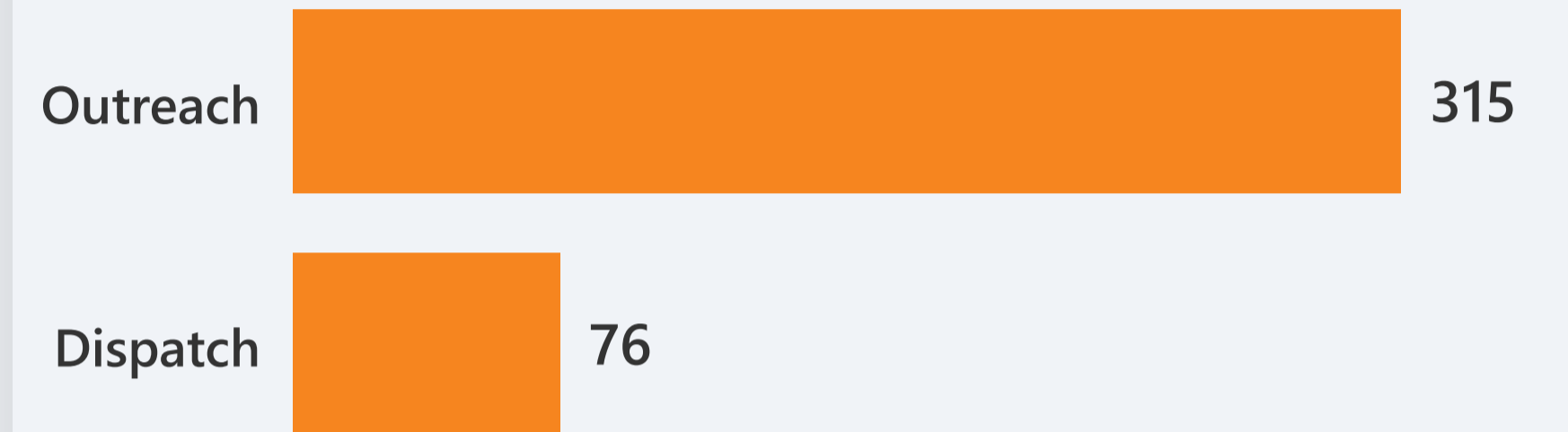
22 minutes



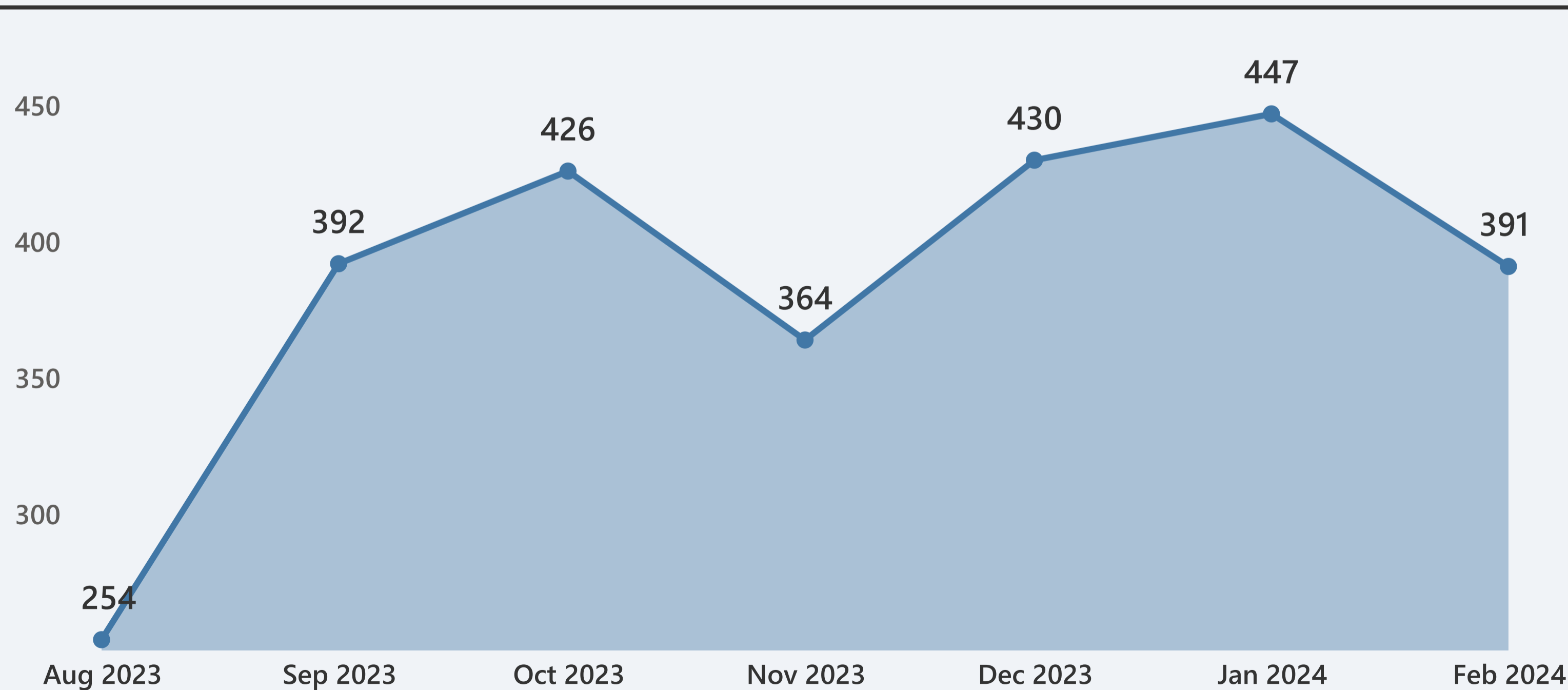
Aggregate Service Time

133 Hours

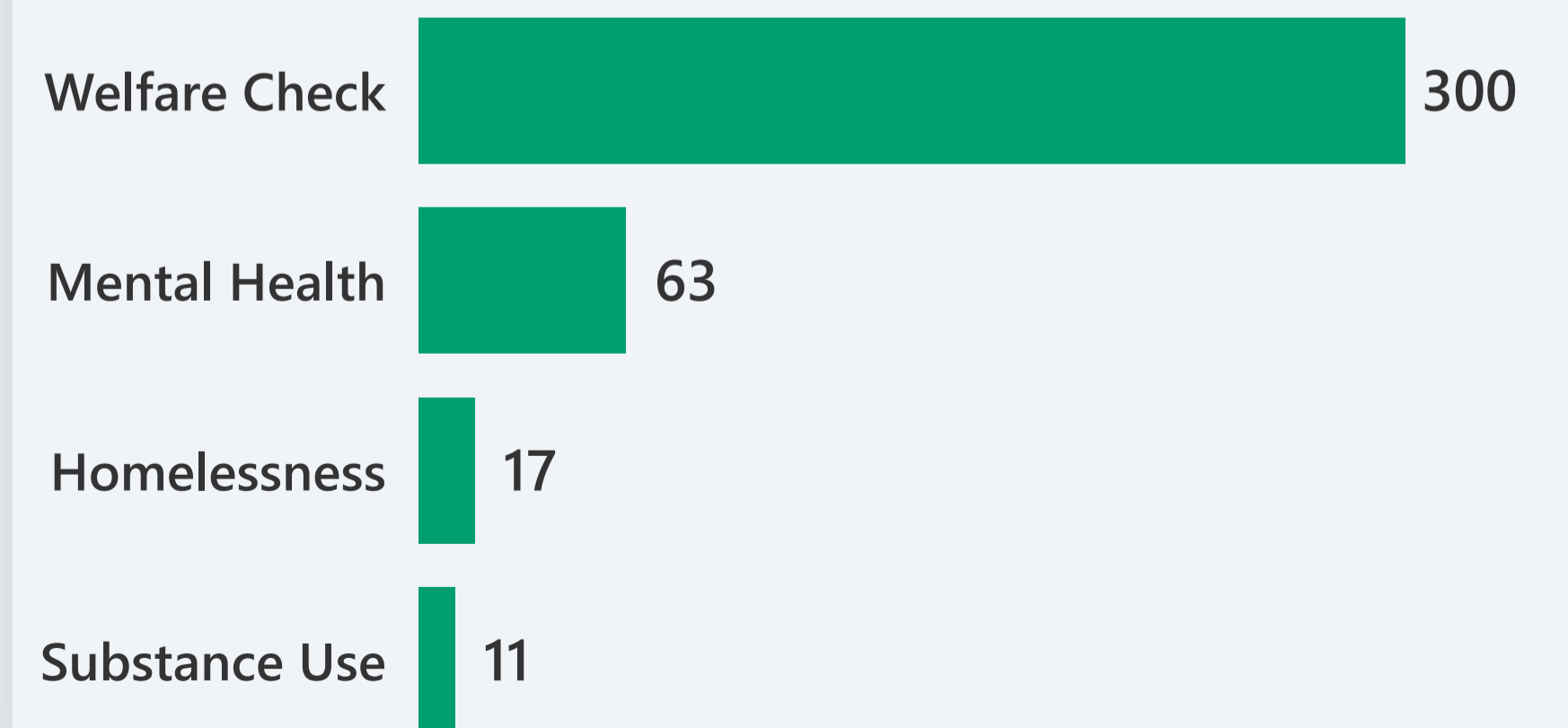
Service Types



Total Number of Services since Program Inception (Aug 2023 - Feb 2024)



Primary Reason for Service





No Co-Response was required for 33% of Dispatch services provided.

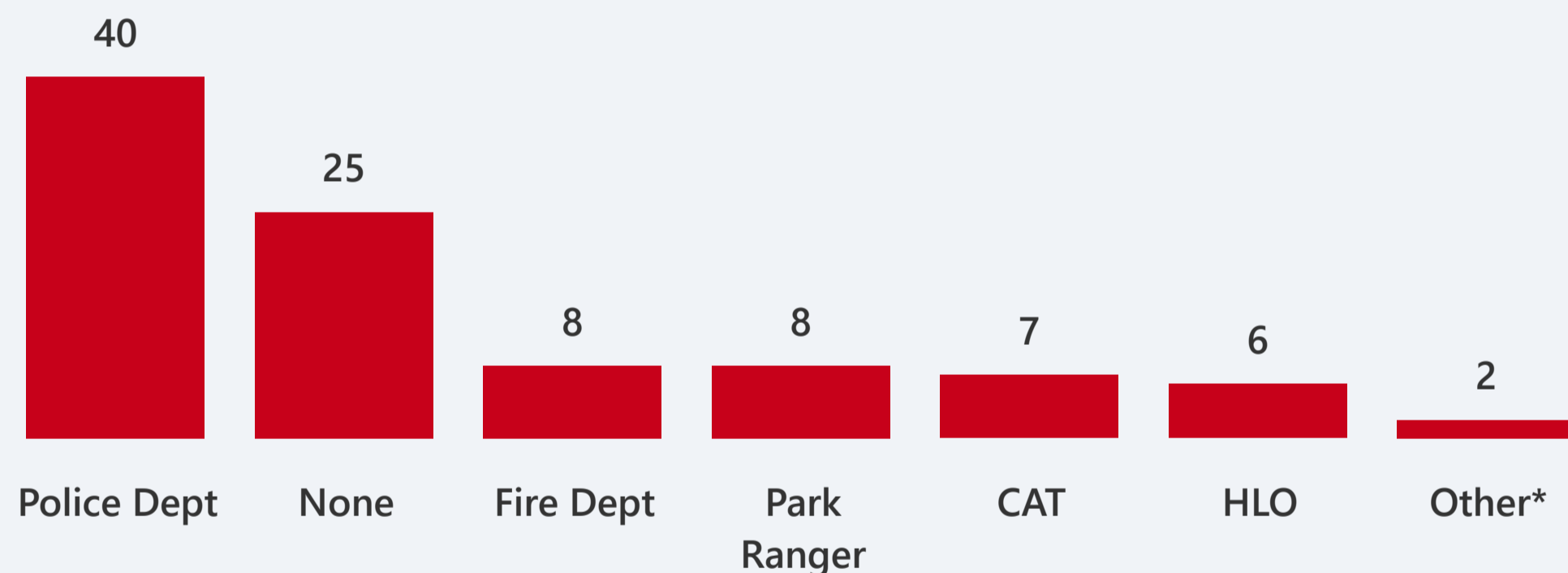


The Average Response time to dispatch calls was 8 minutes.

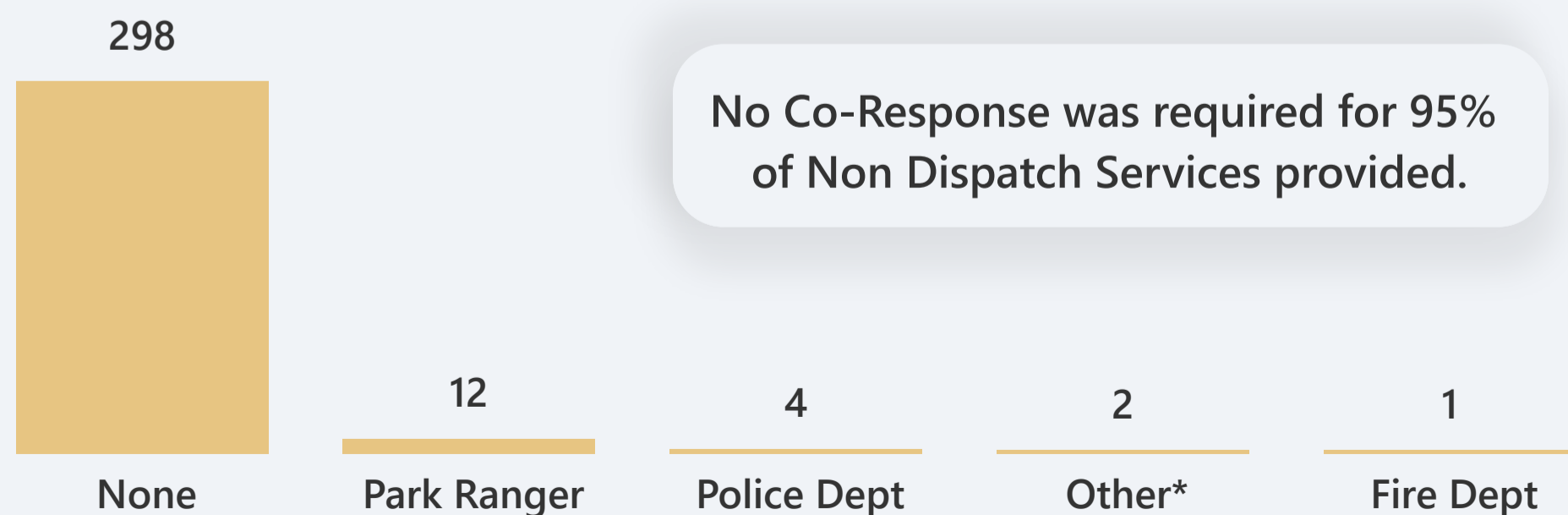


The Team did not request assistance from the Police Dept. during th...

Other Responders on Scene - Dispatch Calls



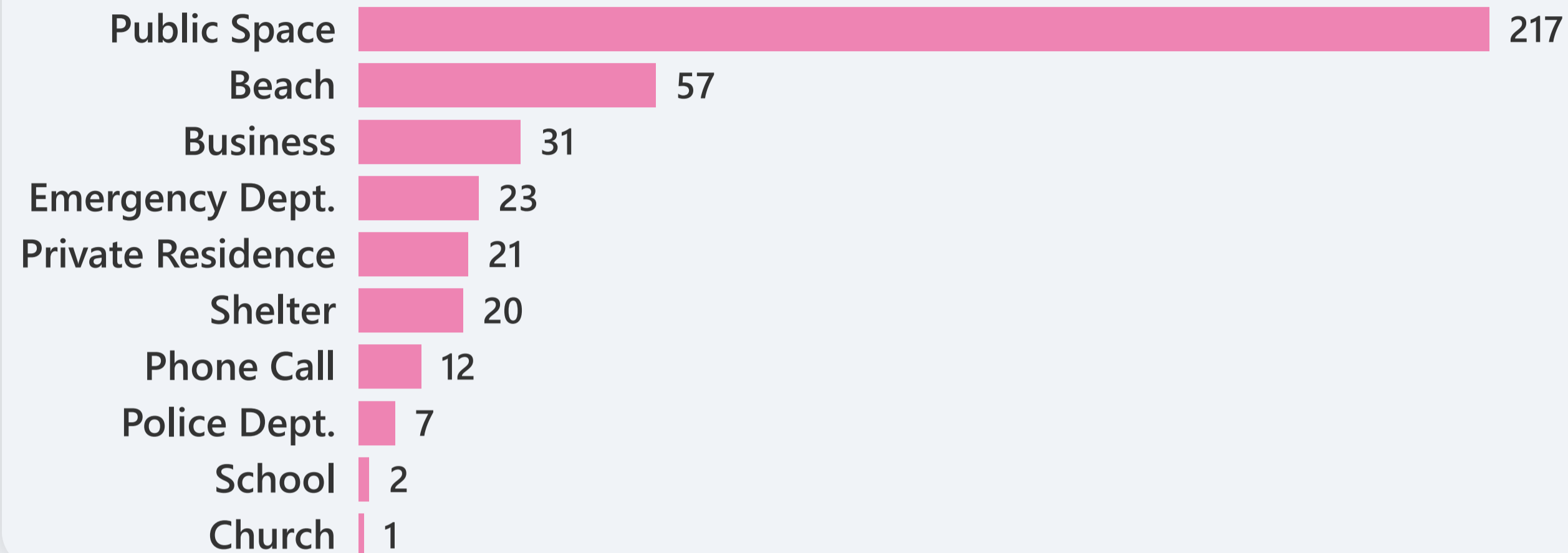
Other Responders on Scene - Non Dispatch Calls



No Co-Response was required for 95% of Non Dispatch Services provided.

*Parking Enforcement, Private Ambulance

Response Locations (All Services)



The team transported clients to the following locations:

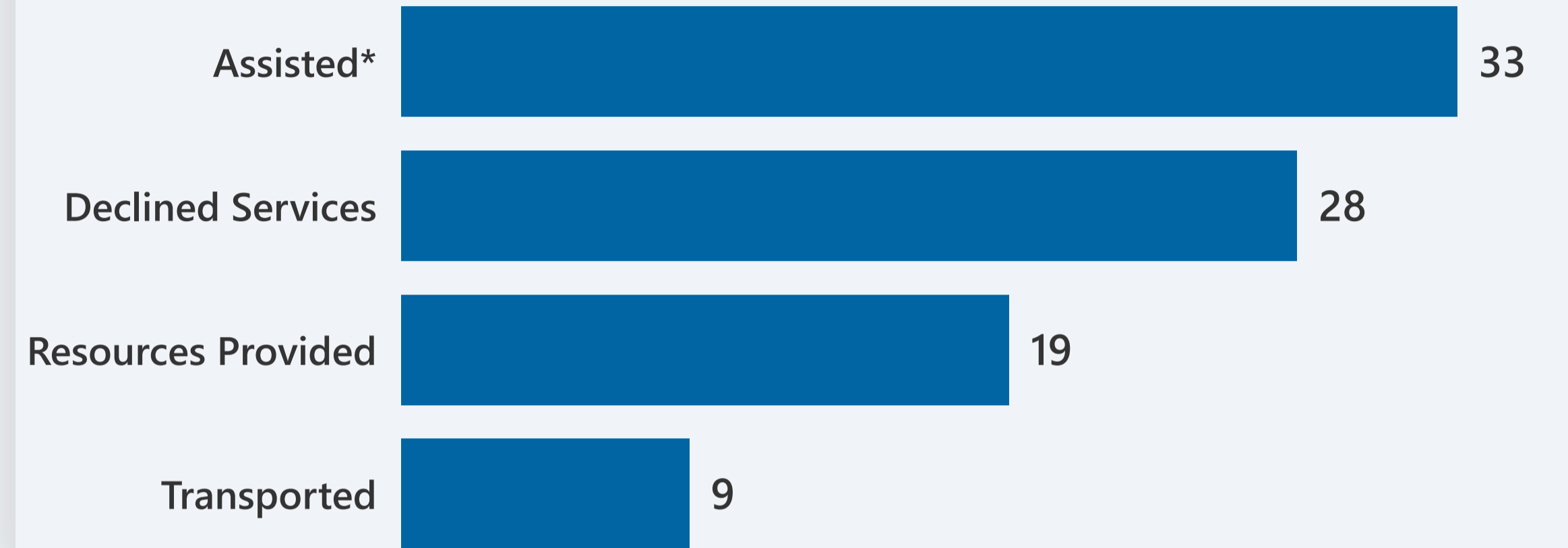




Unique Clients Contacted
89

New Clients	Vs.	Established Clients
62		27

Outcome of Contact with Unique Clients

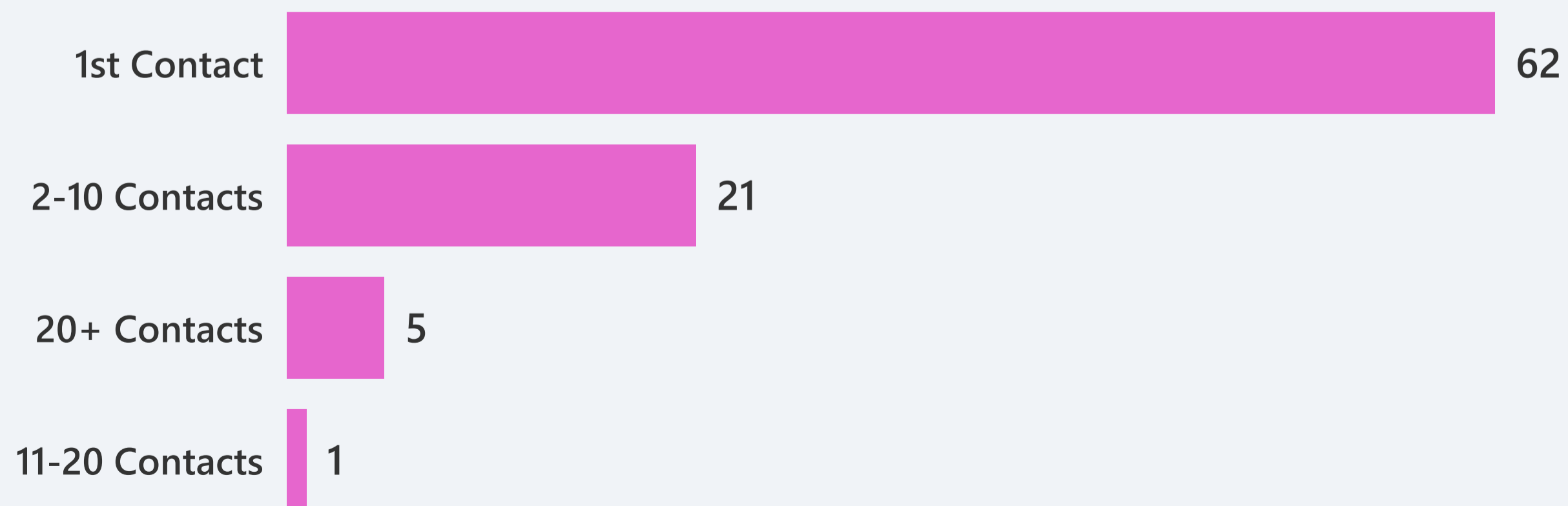


*Provided on scene crisis services / built rapport with client

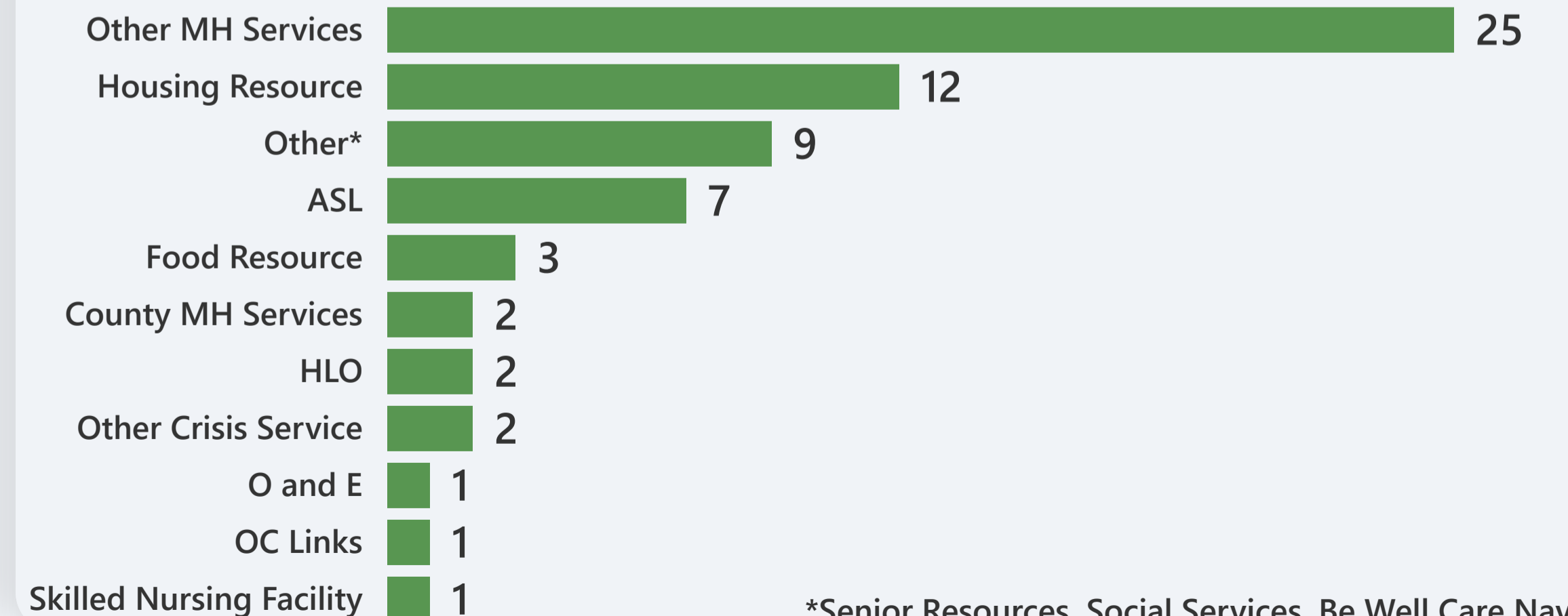


Longest Time Spent with a Client
6.25 Hours

Number of Historical Contacts per Unique Client



Resources / Referrals Provided



*Senior Resources, Social Services, Be Well Care Nav. Team

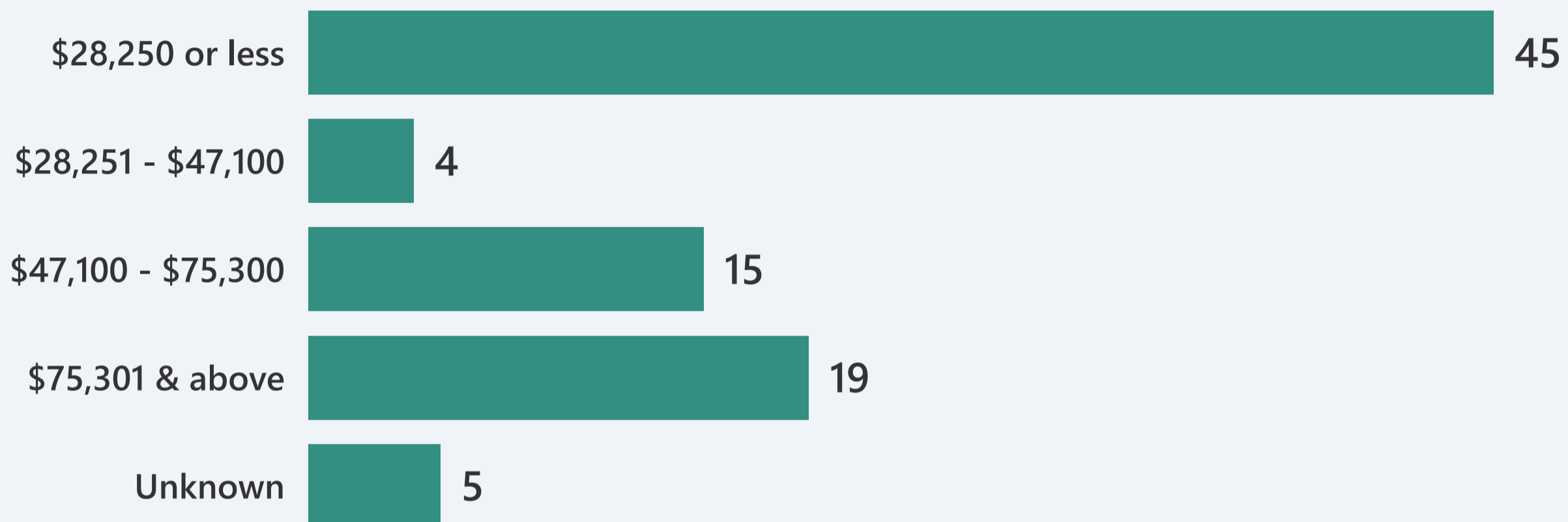
Visual above depicts ALL resources / referrals provided (clients often have multiple contacts throughout the month).



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Income of Unique Clients Contacted

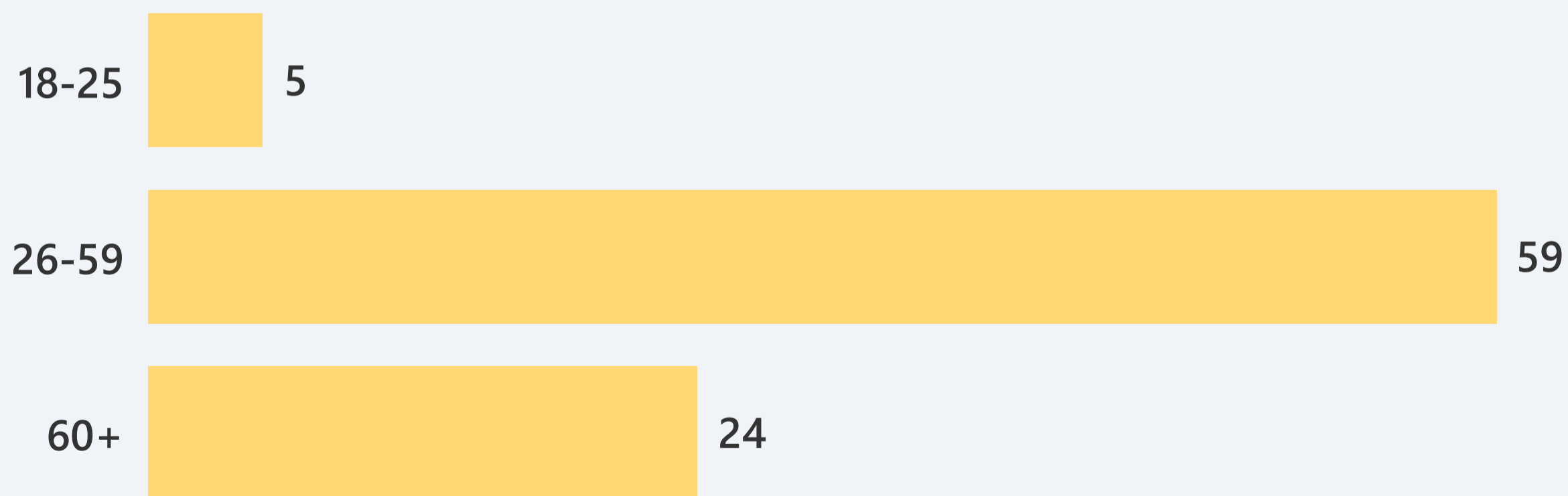


Genders of Unique Clients Contacted



1 individual declined to provide any demographic information

Ages of Unique Clients Contacted



Housing Status of Unique Clients Contacted



2 veterans were contacted during the month of February 2024.



Be Well OC Inception Report - Laguna Beach (Aug 2023 - Feb 2024)



Total Services Completed
2,725

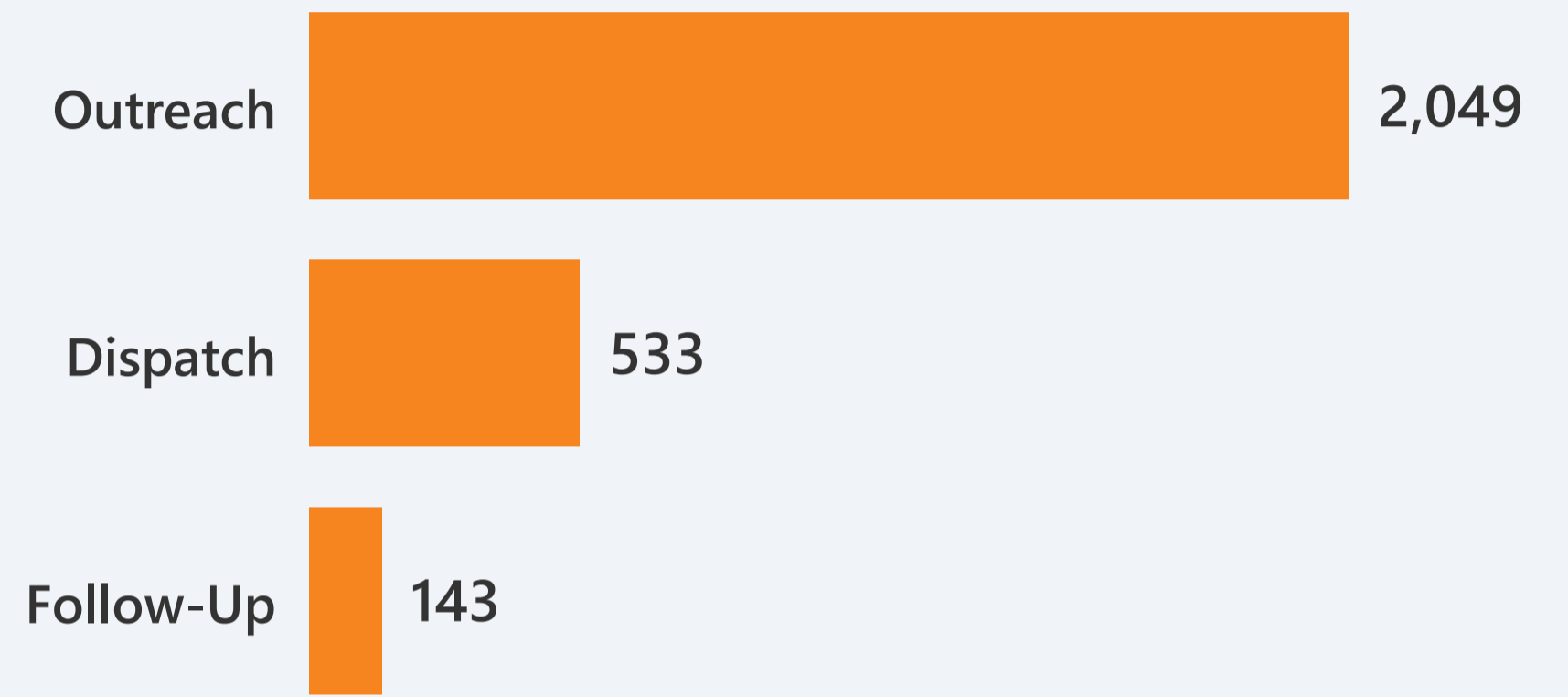


Average Service Time
31 minutes

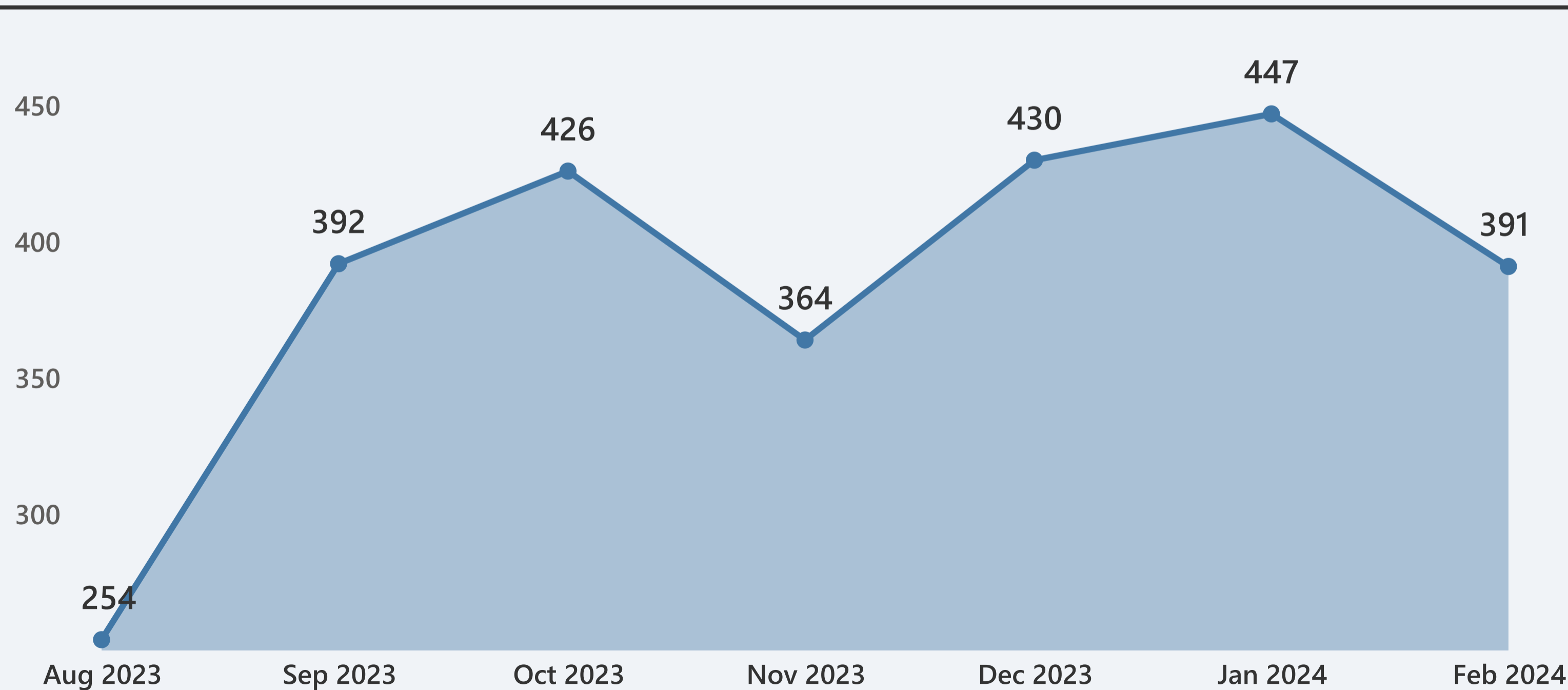


Aggregate Service Time
1,274 Hours

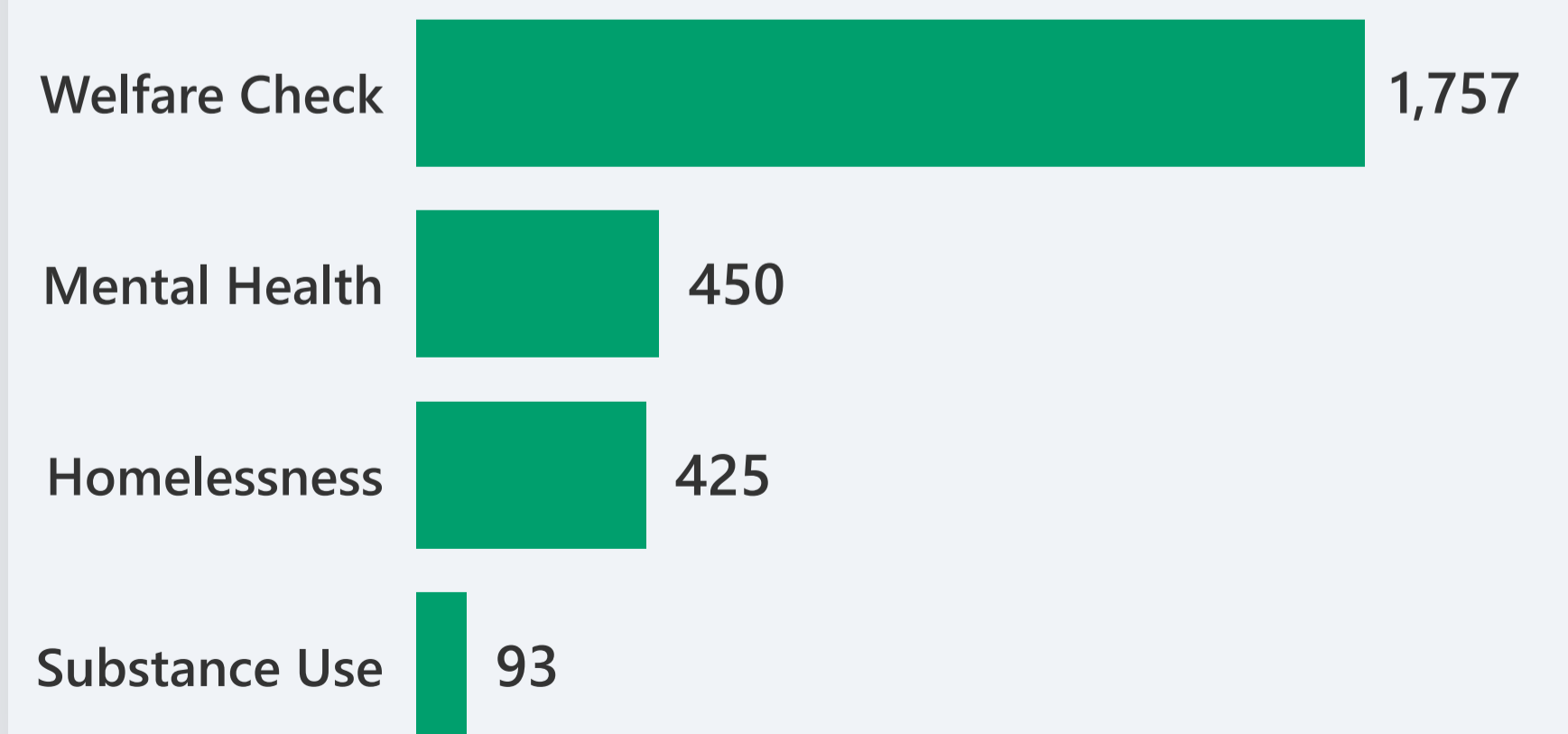
Service Types



Total Number of Services since Program Inception (Aug 2023 - Feb 2024)



Primary Reason for Service





Be Well OC Inception Report - Laguna Beach (Aug 2023 - Feb 2024)

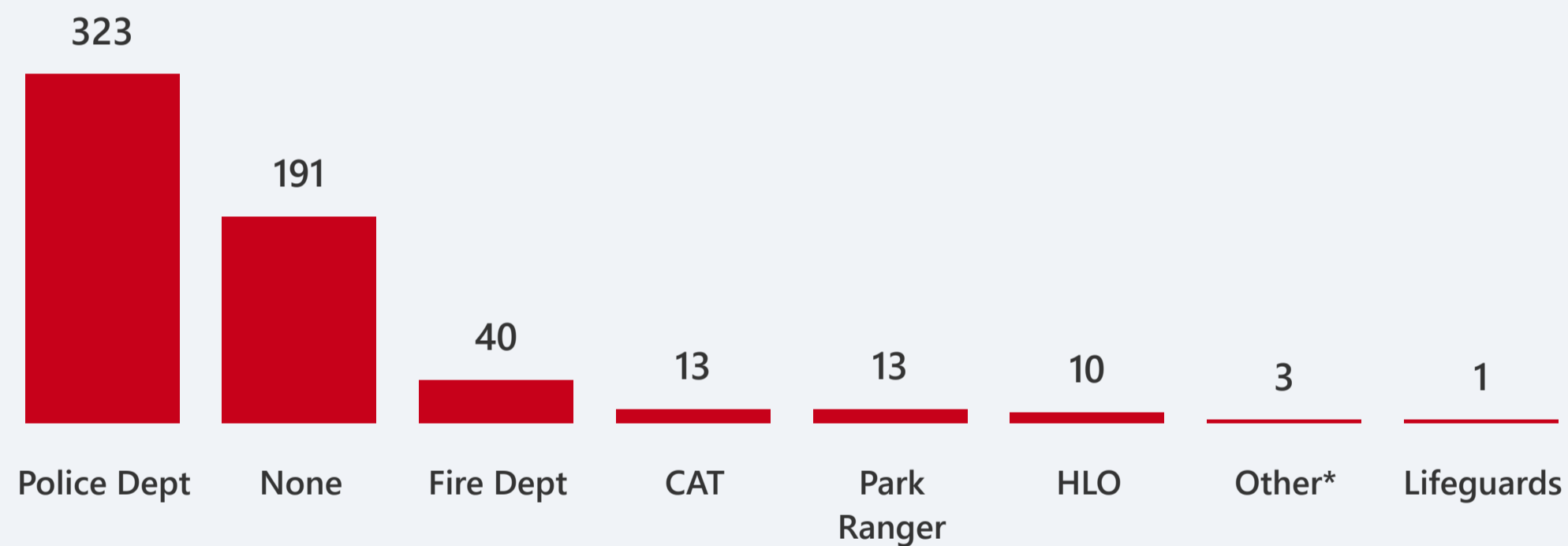


No Co-Response was required for 36% of Dispatch services provided.

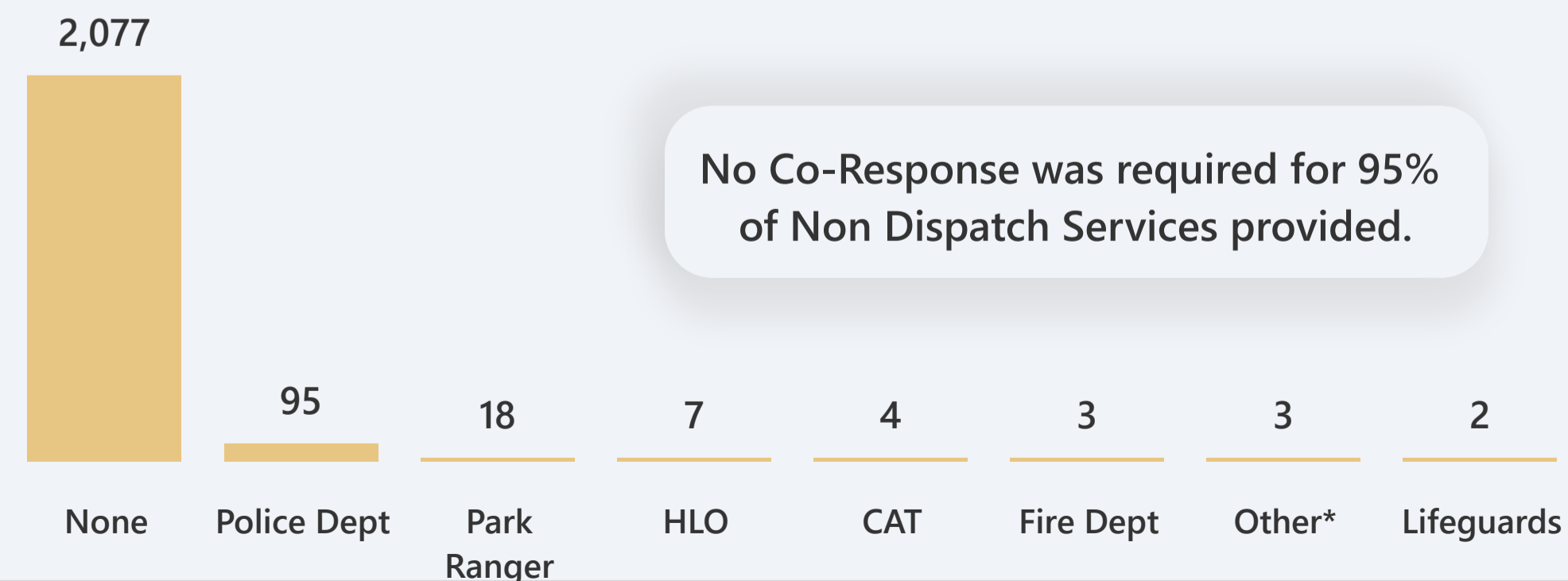


The Average Response time to dispatch calls was 10 minutes.

Other Responders on Scene - Dispatch Calls

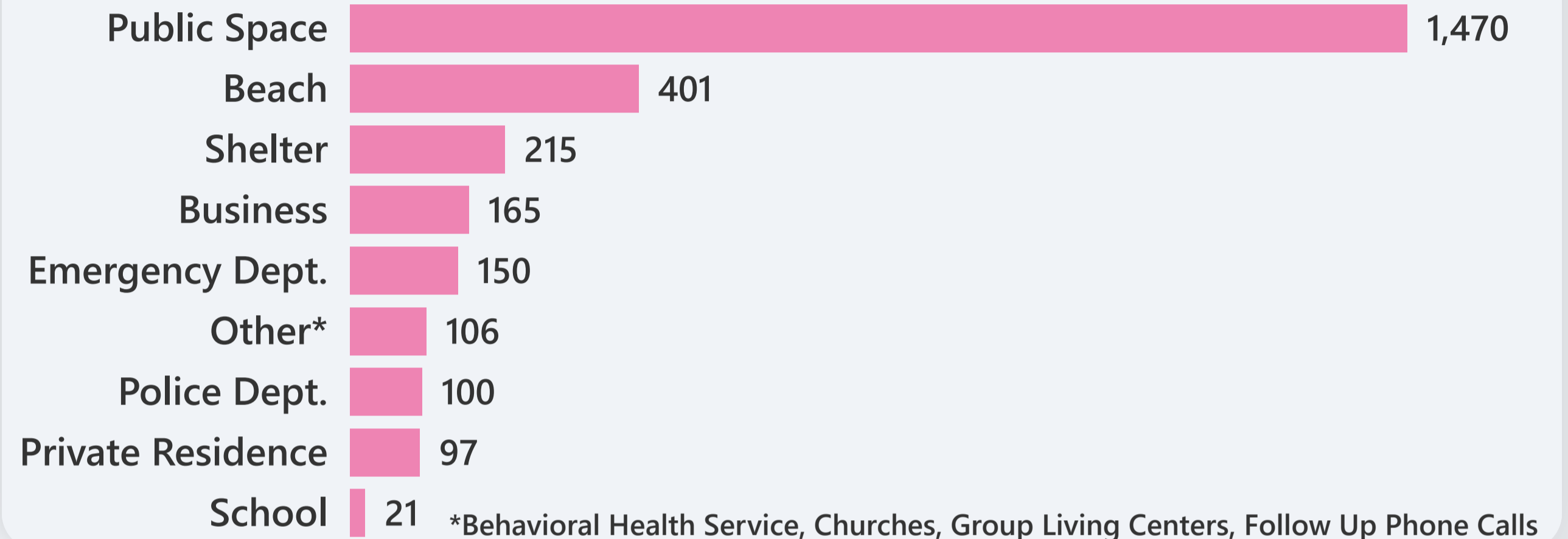


Other Responders on Scene - Non Dispatch Calls

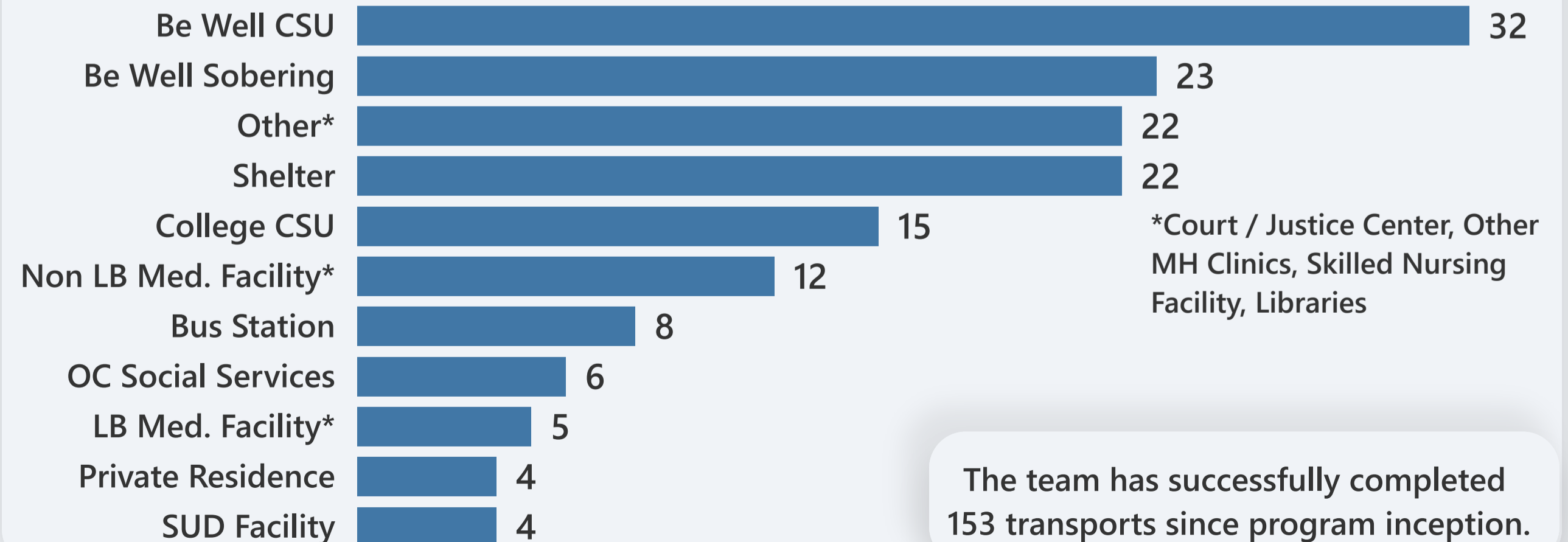


No Co-Response was required for 95% of Non Dispatch Services provided.

Response Locations (All Services)



The team transported clients to the following locations:



The team has successfully completed 153 transports since program inception.

*Medical Facilities are split between facilities located in and outside the city of Laguna Beach.

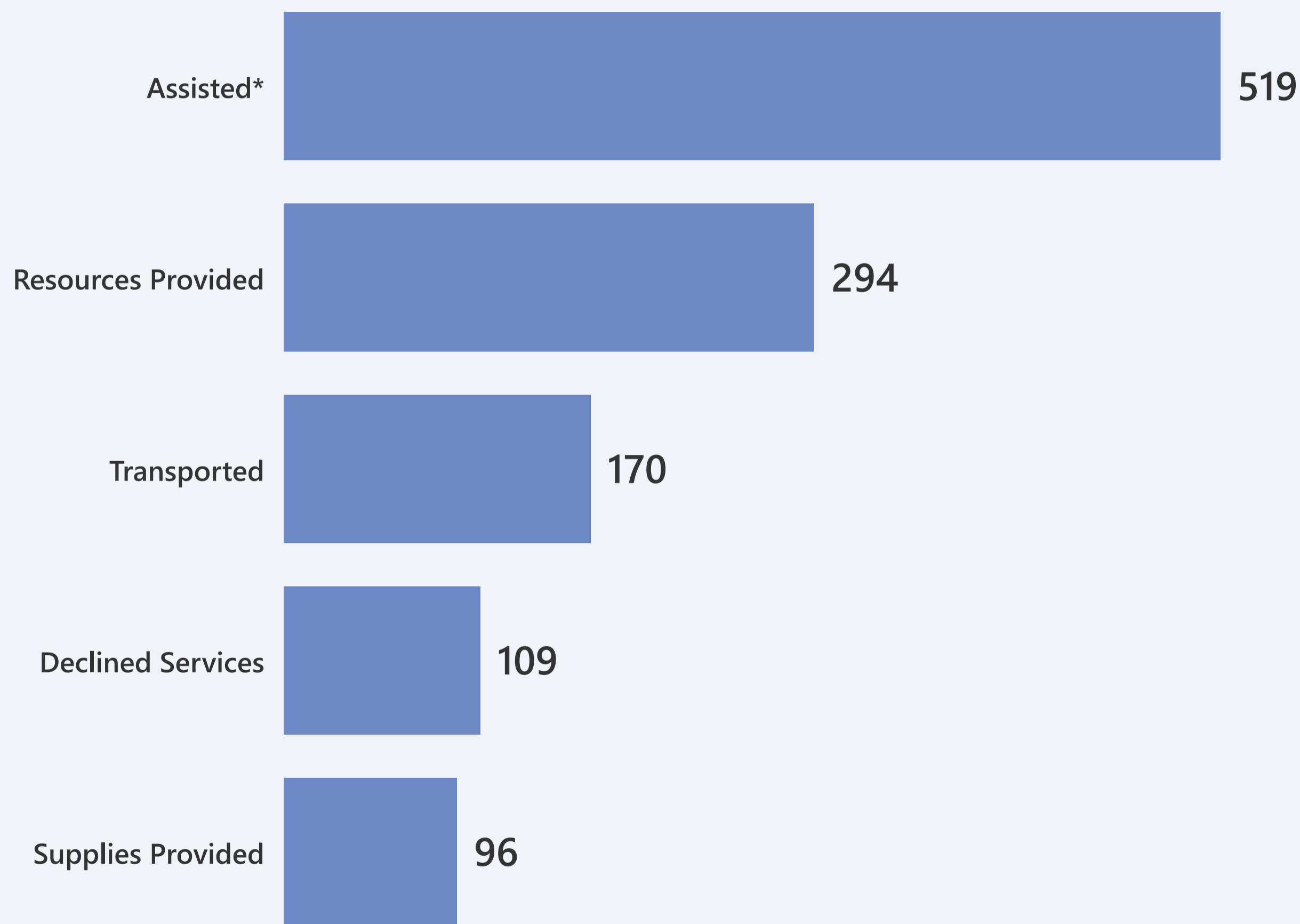


Be Well OC Inception Report - Laguna Beach (Aug 2023 - Feb 2024)



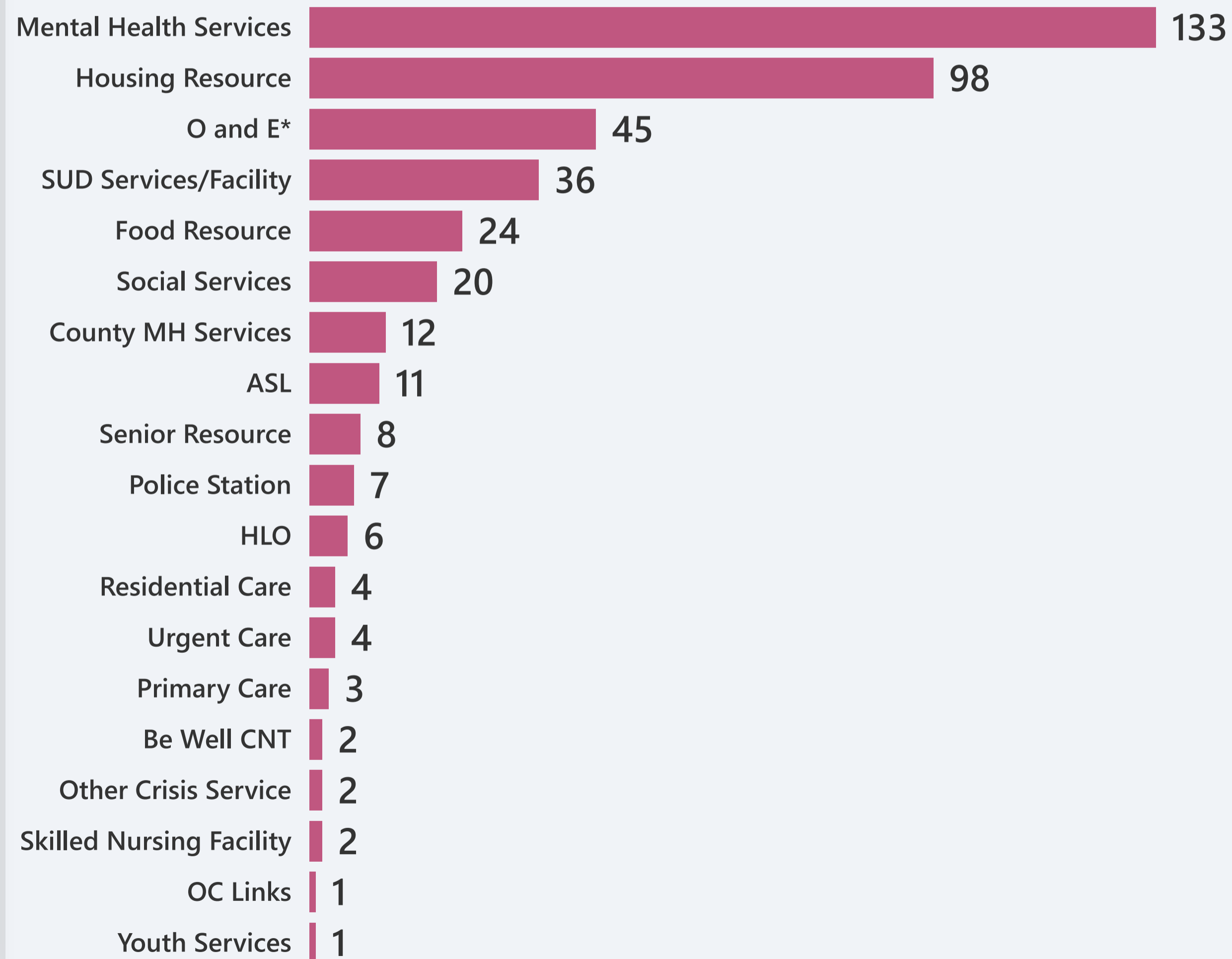
Disposition / Outcome of all Contacts*

*Excludes services that result in no contact (UTL+GOA dispatch calls / patrol checks).



*Provided on scene crisis services / built rapport with client

Resources Provided during Services



*Outreach and Engagement

Note: more than one resource can be provided during a service.



Total Services Completed

28



Average Service Time

30 minutes



Aggregate Service Time

14 Hours

Types of Services Completed

Phone Call



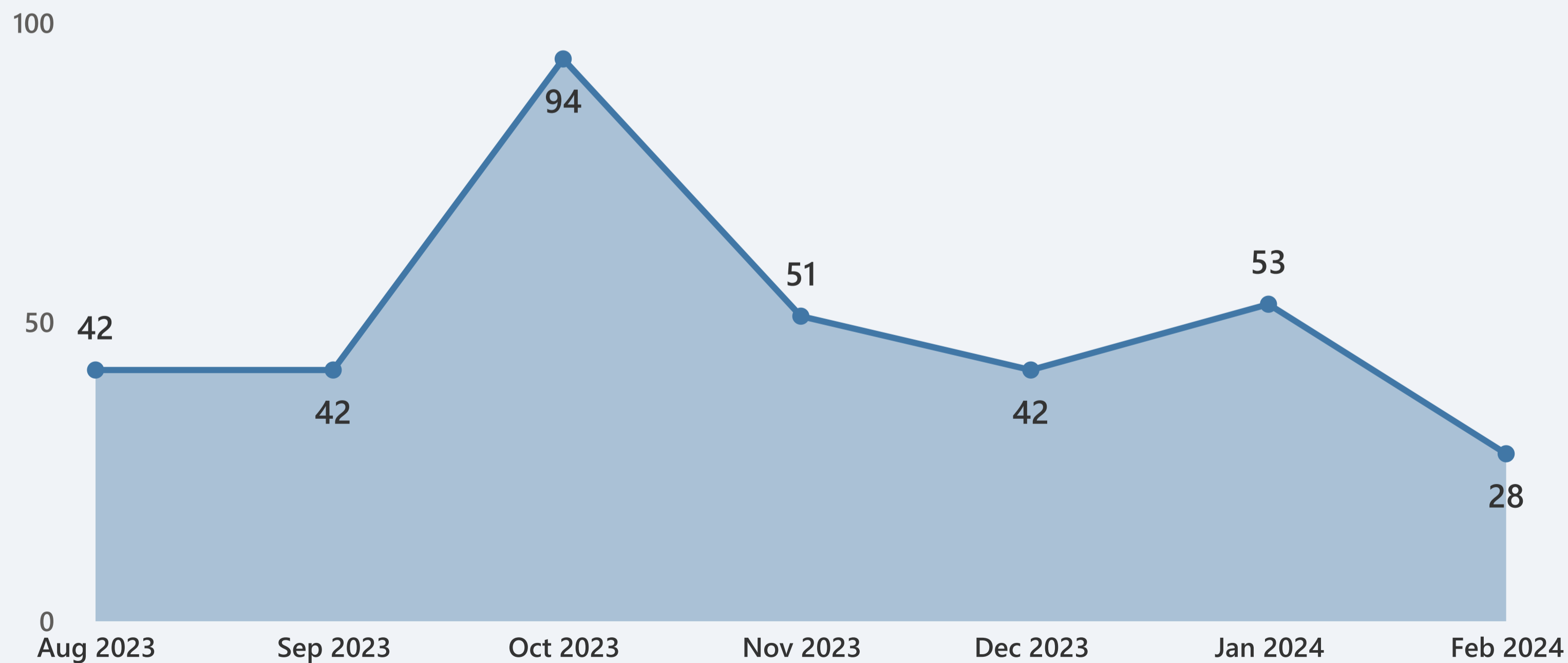
27

Email



1

Total Number of Services in Prior Year (Aug 2023 - Feb 2024)



Types of Community Outreach Completed

No Community Outreach completed by Case Manager in February 2024.

Note: Community Outreach is not recorded as a service.



Be Well OC Case Management Report - February 2024



Unique Clients Served
14



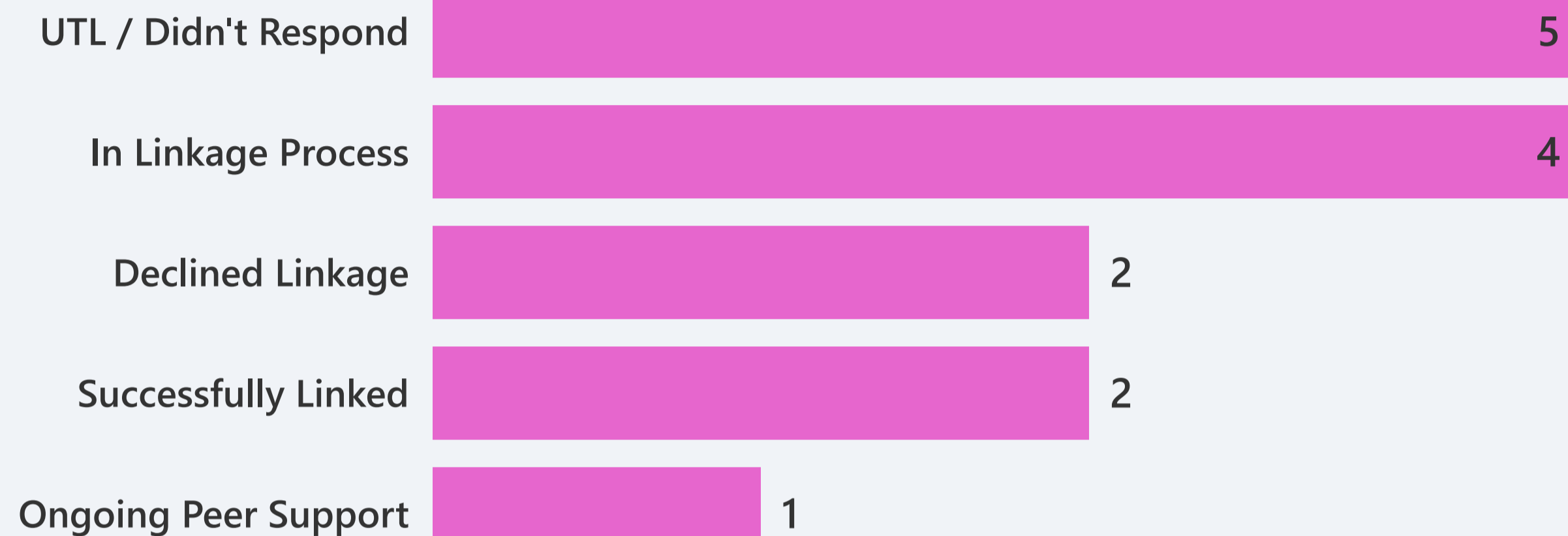
Longest Time Spent with a Client
6.25 Hours

New Clients Vs. Established Clients

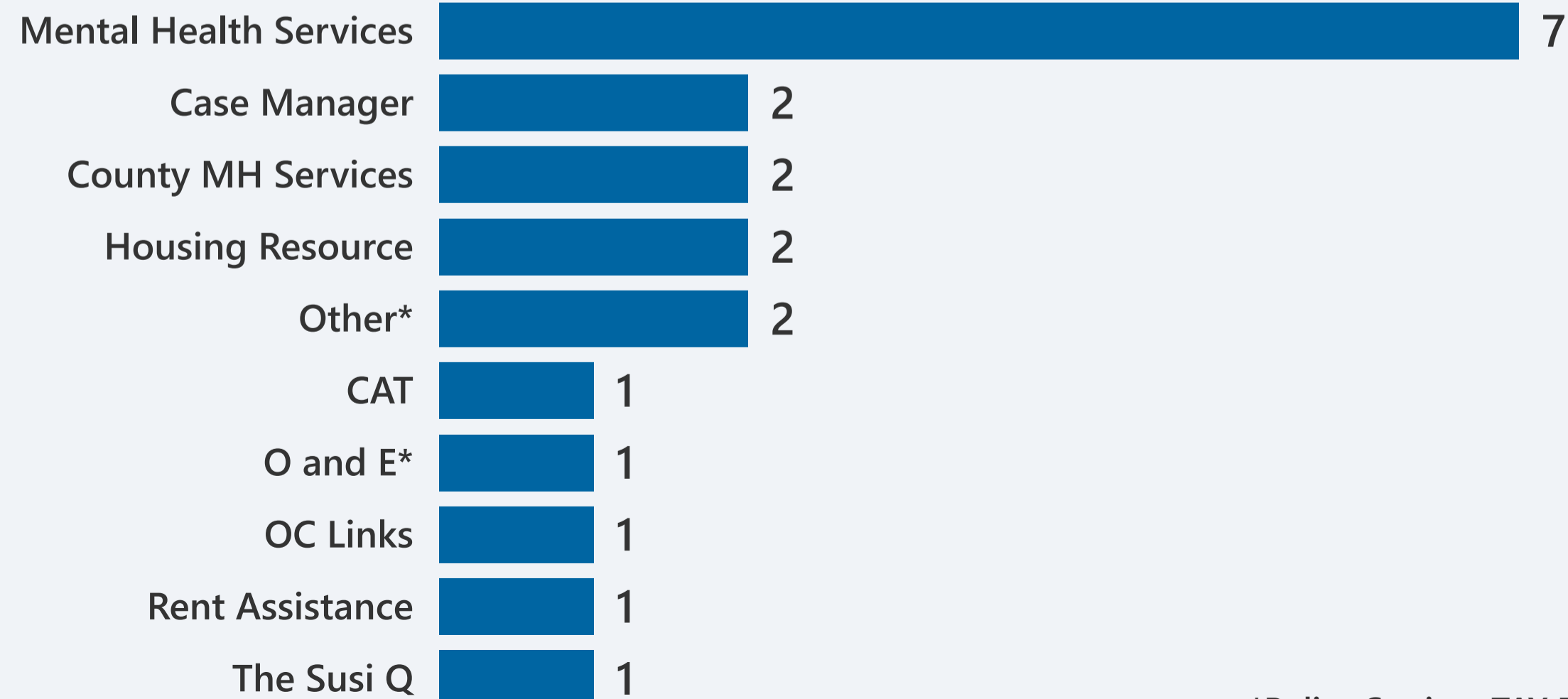
9

5

Linkage Status of Unique Clients



Resources / Referrals Provided by Case Manager



*Police Station, TAY Program

Successful Linkage Locations

