



Be Well OC Monthly Report - Laguna Beach (April 2024)



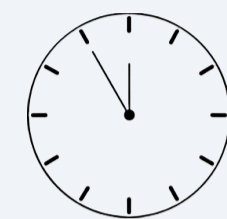
Total Services Completed

363



Average Service Time

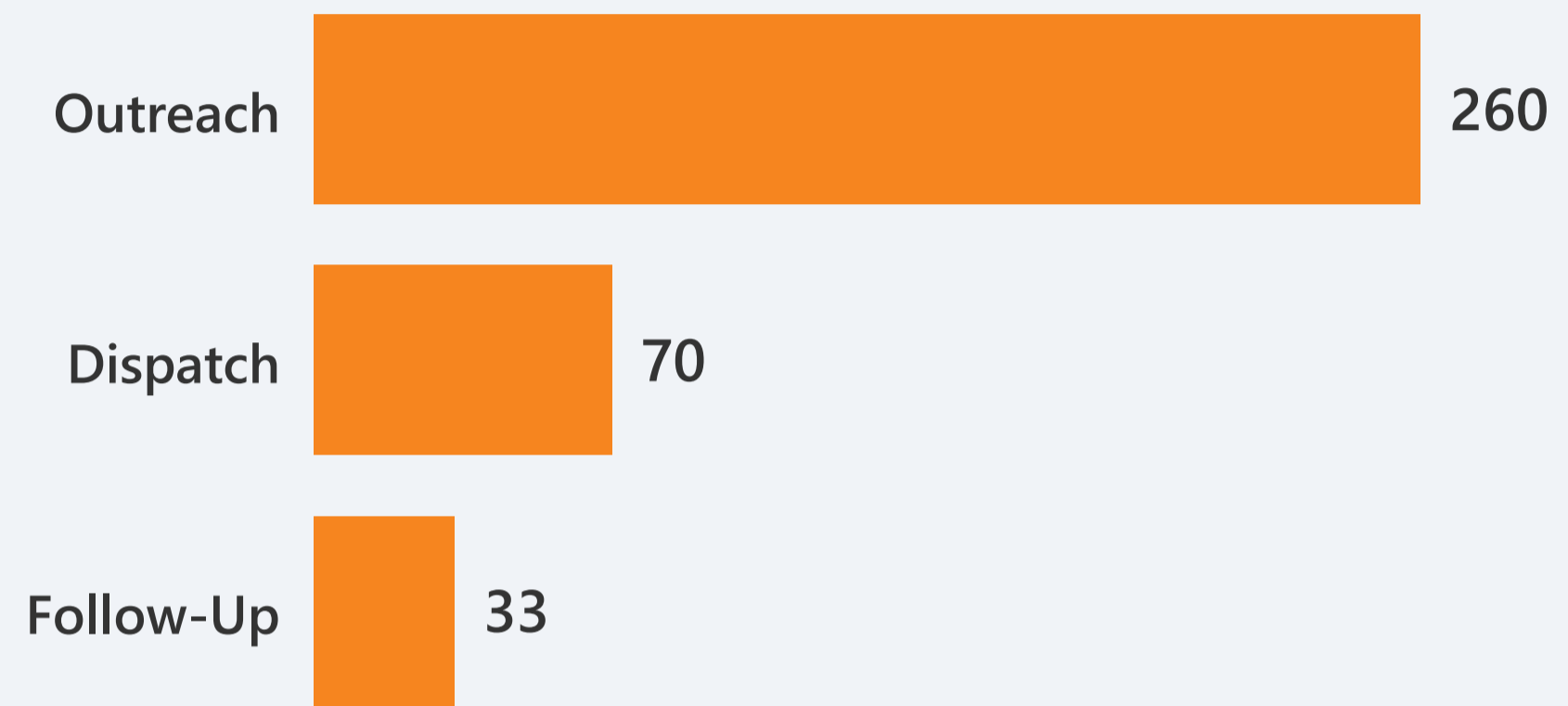
26 minutes



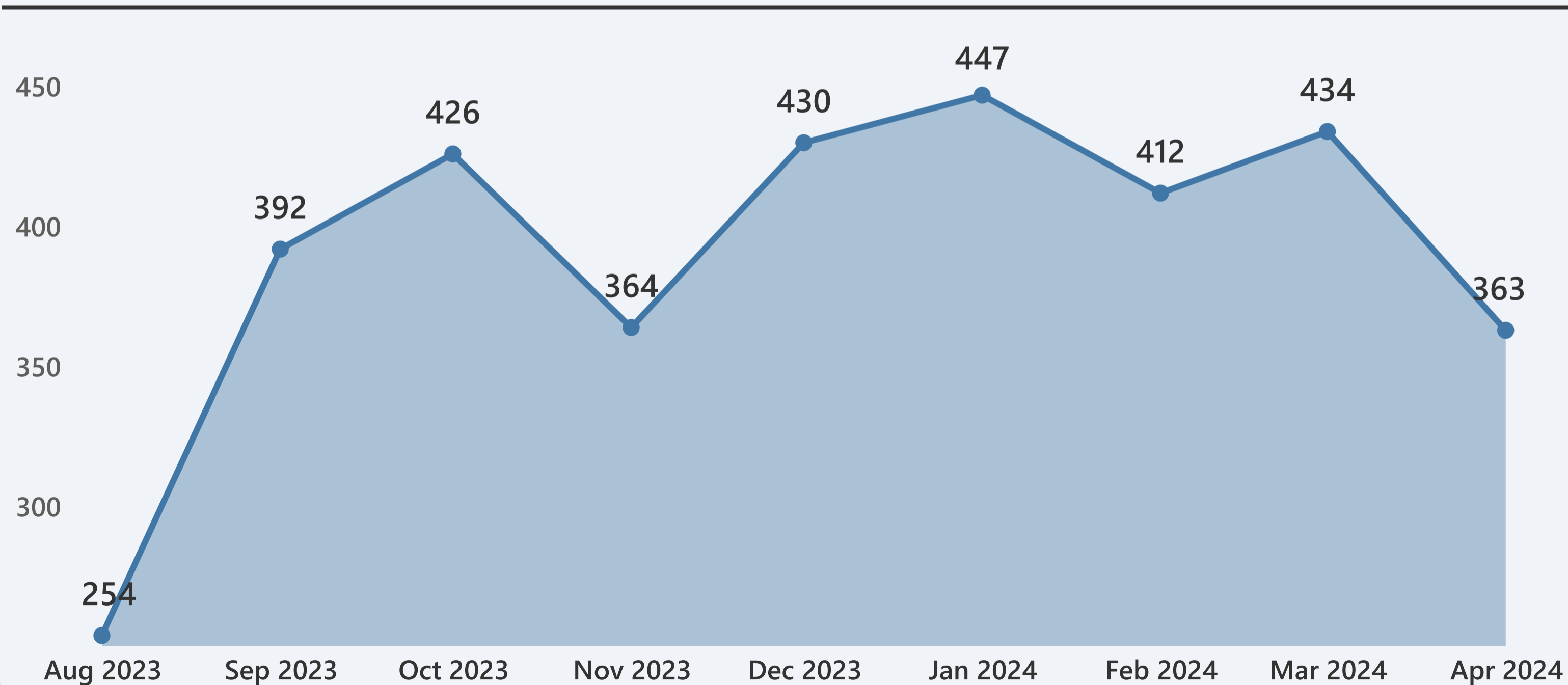
Aggregate Service Time

147 Hours

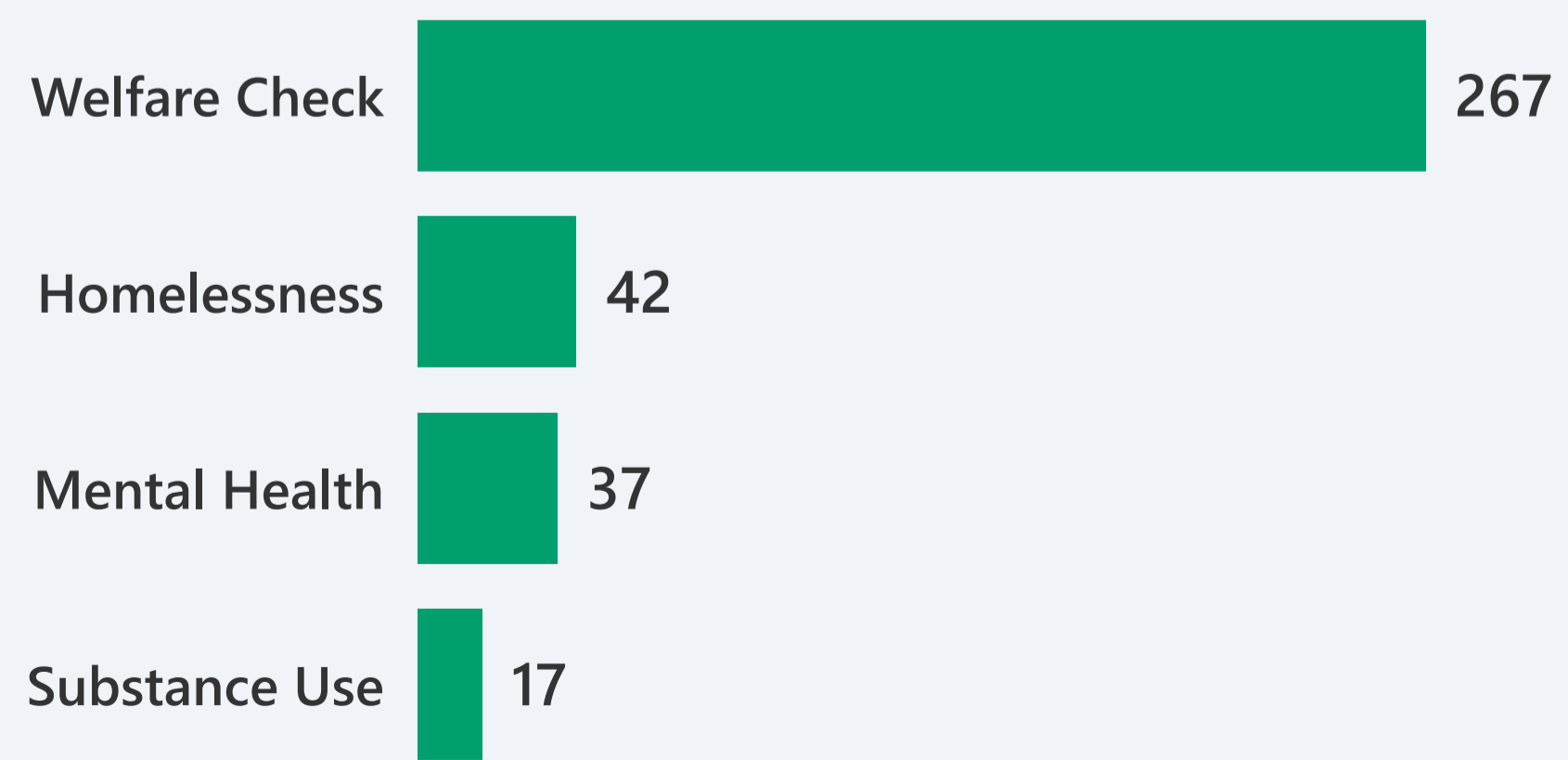
Service Types



Total Number of Services since Program Inception (Aug 2023 - Apr 2024)



Primary Reason for Service





No Co-Response was required for 57% of Dispatch services provided.

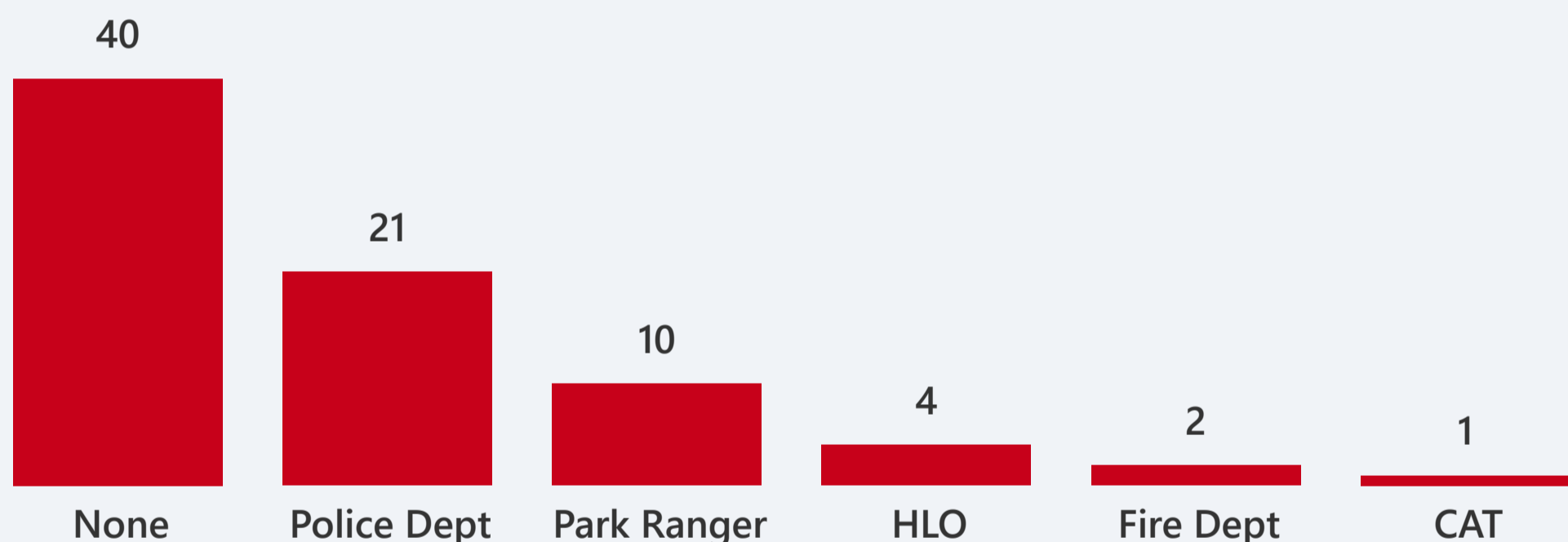


The Average Response time to dispatch calls was 10 minutes.

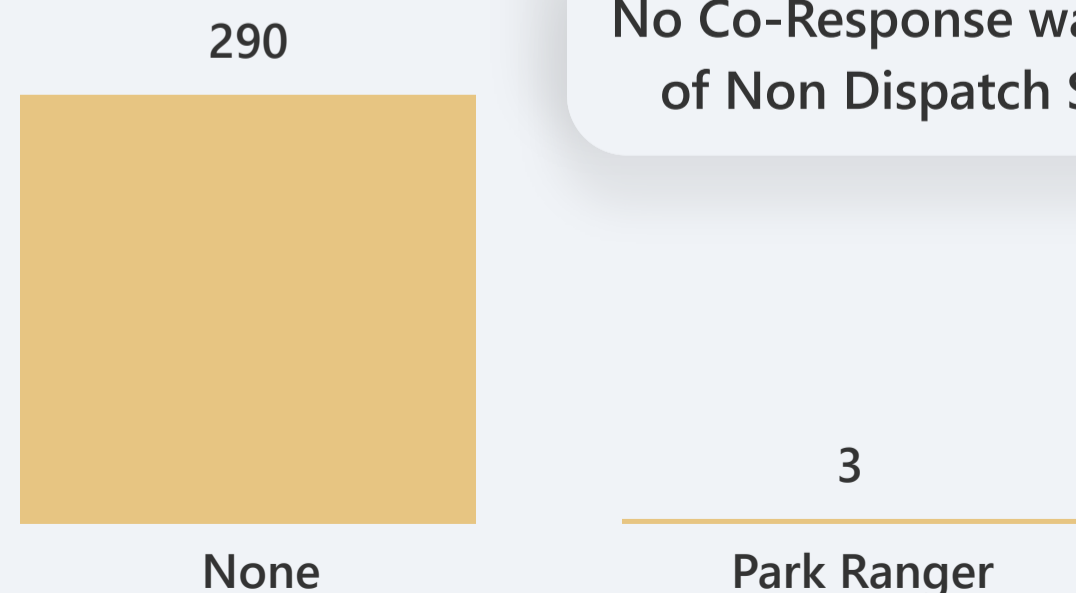


The Team did not request assistance from the Police Dept. during th...

Other Responders on Scene - Dispatch Calls

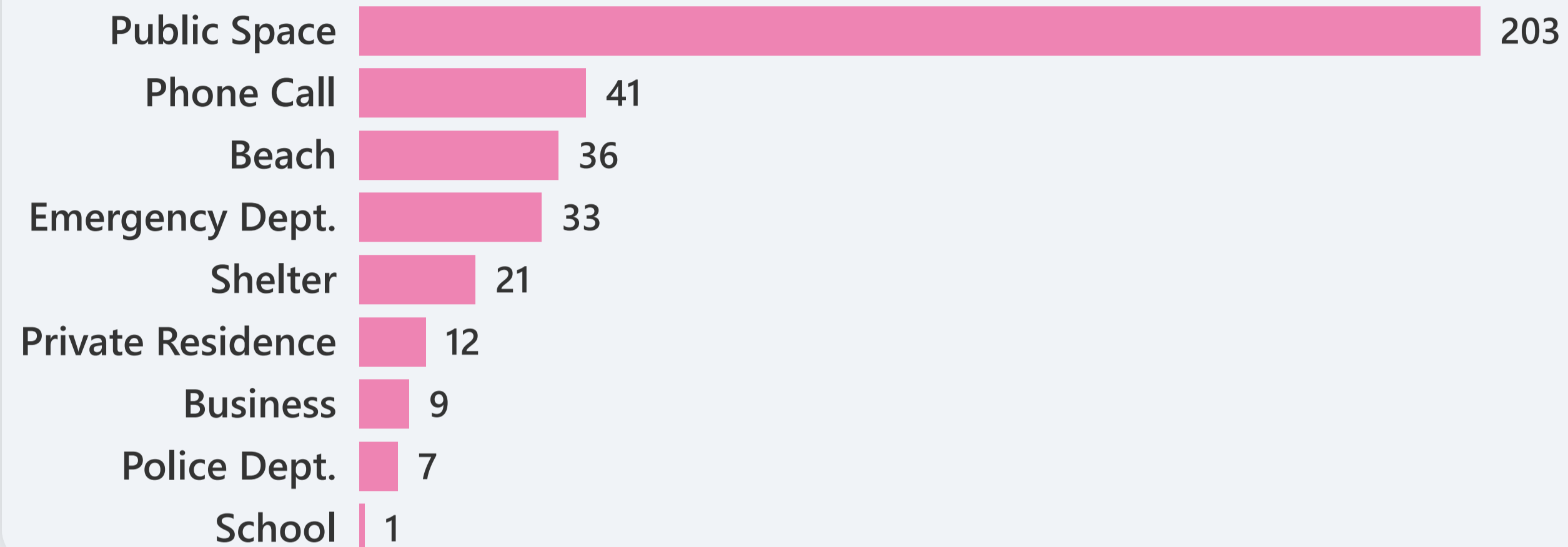


Other Responders on Scene - Non Dispatch Calls

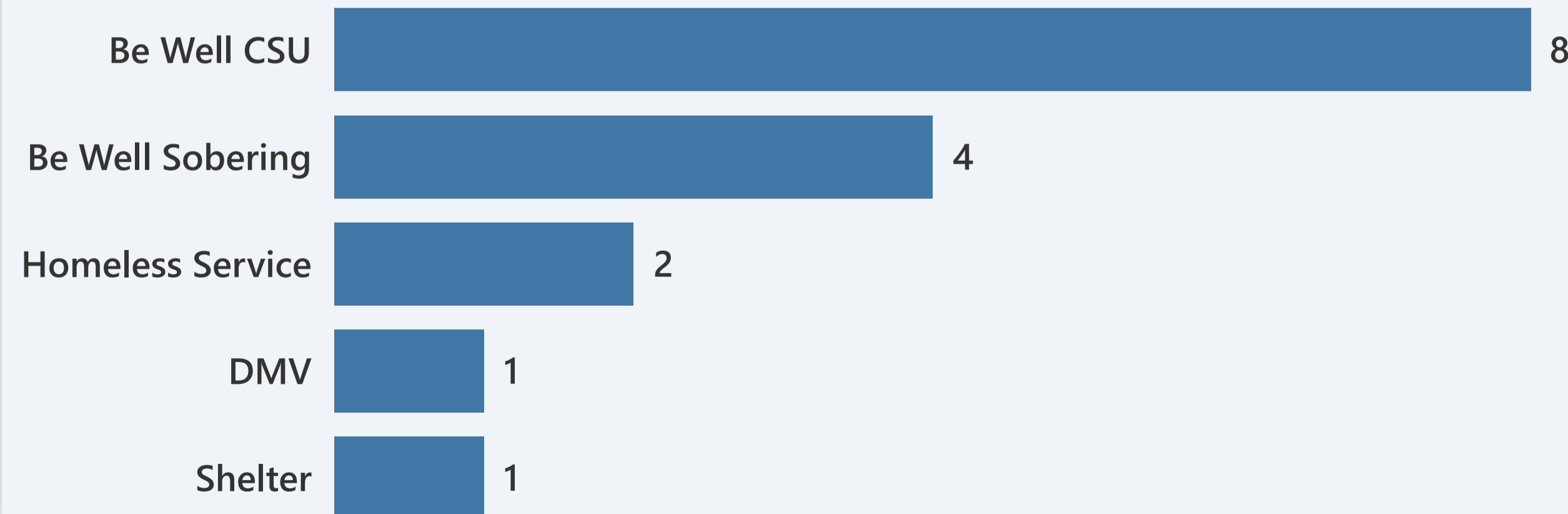


No Co-Response was required for 99% of Non Dispatch Services provided.

Response Locations (All Services)



The team transported clients to the following locations:





Unique Clients Contacted
62

New Clients	Vs.	Established Clients
30		32

Outcome of Contact with Unique Clients

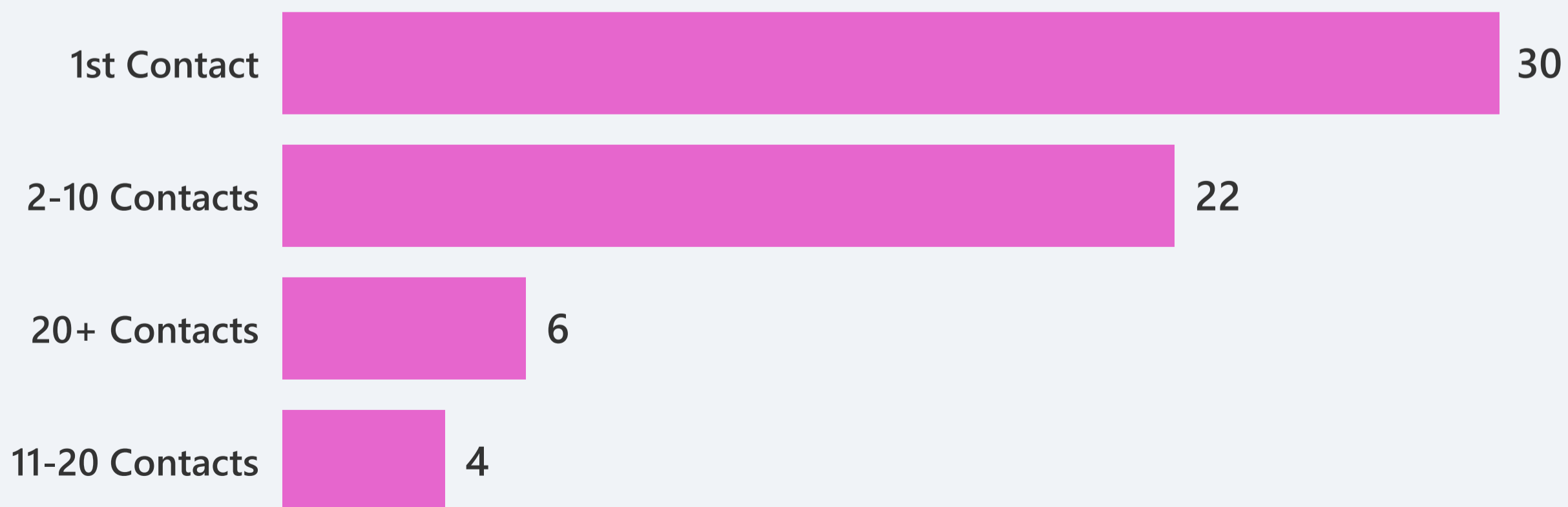


*Provided on scene crisis services / built rapport with client

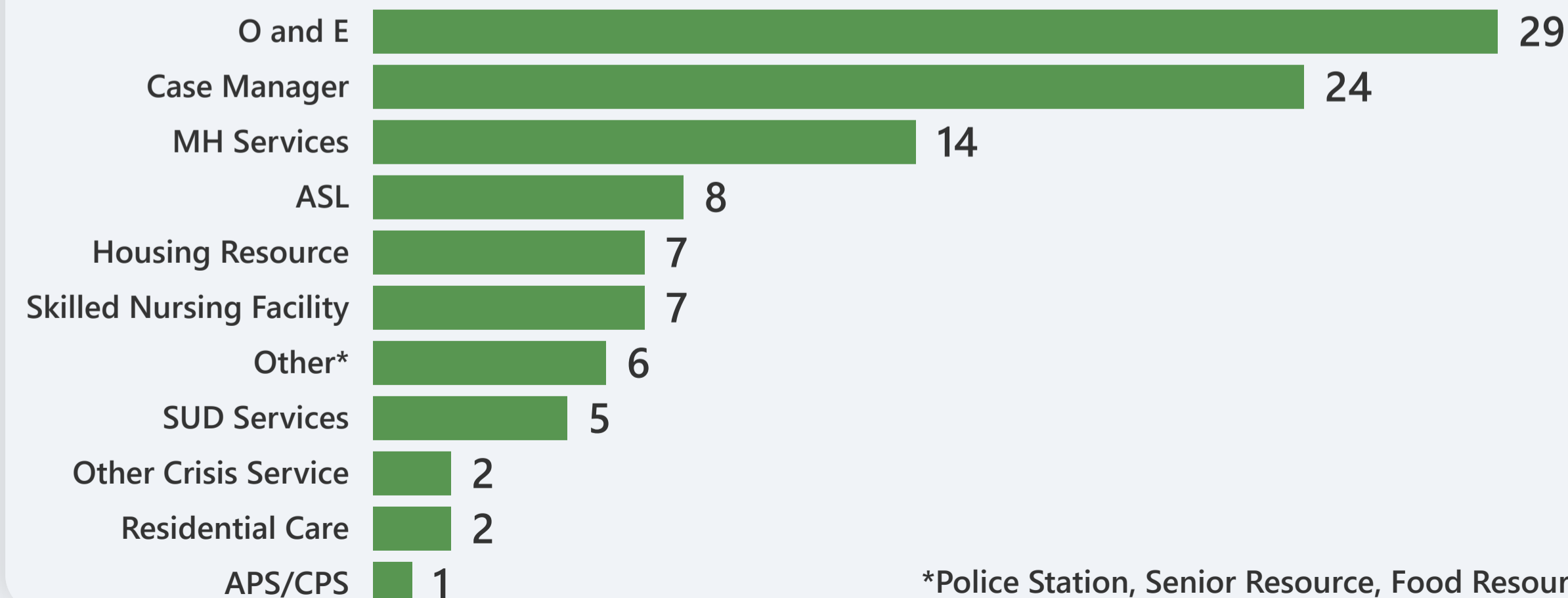


Longest Time Spent with a Client
3.53 Hours

Number of Historical Contacts per Unique Client



Resources / Referrals Provided



*Police Station, Senior Resource, Food Resource

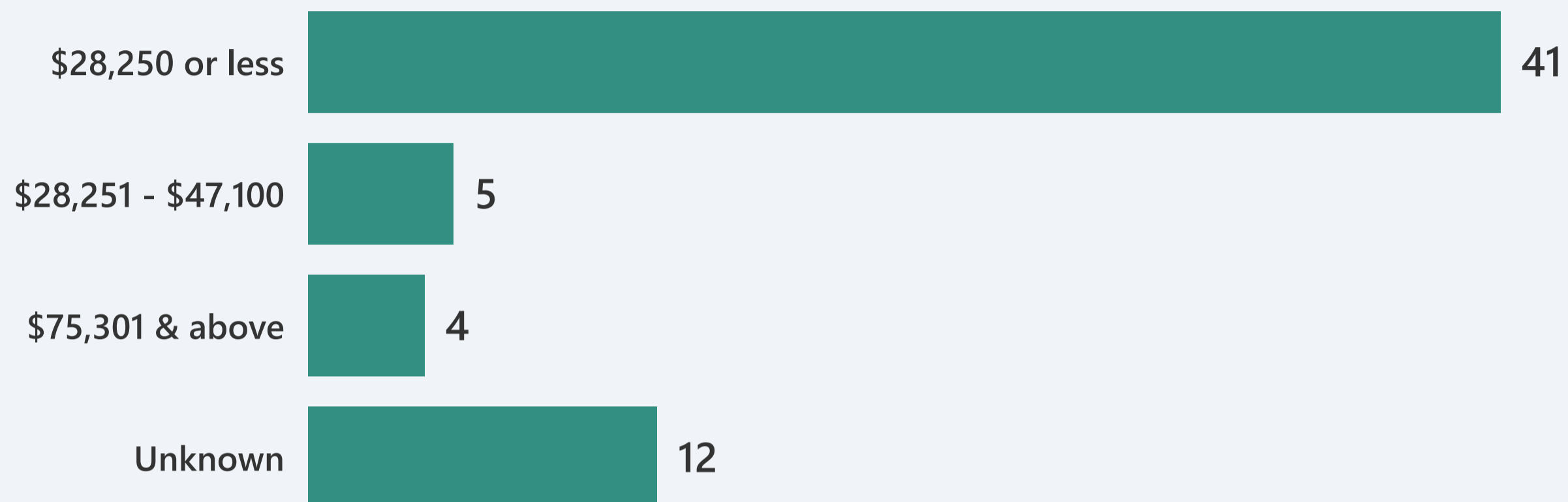
Visual above depicts ALL resources / referrals provided (clients often have multiple contacts throughout the month).



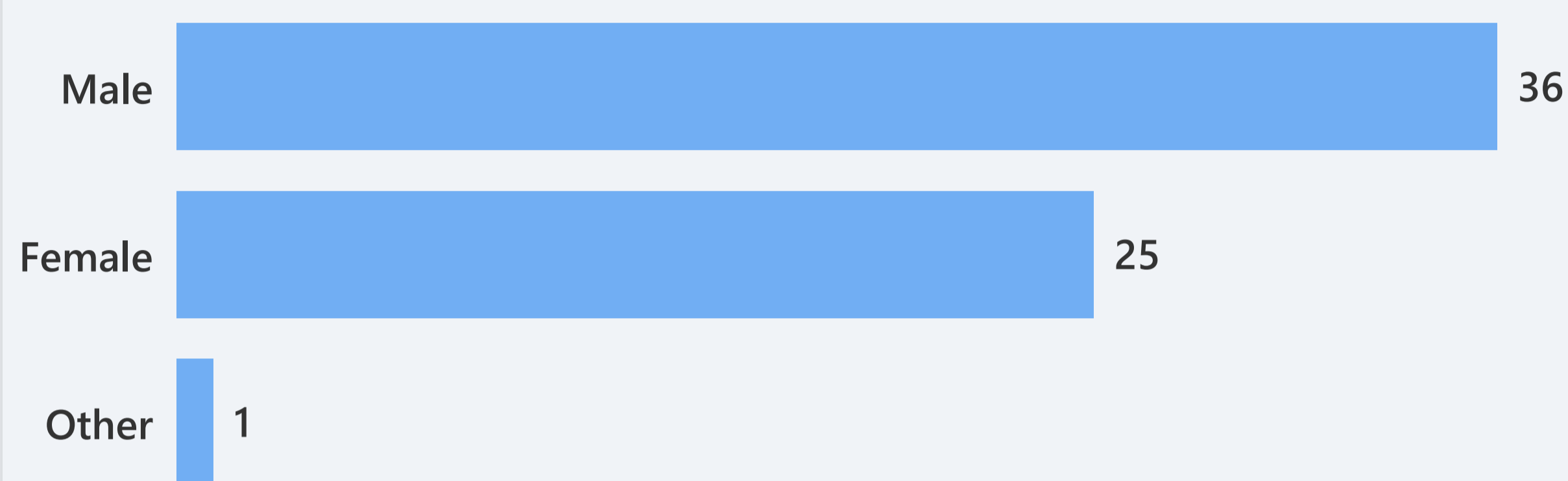
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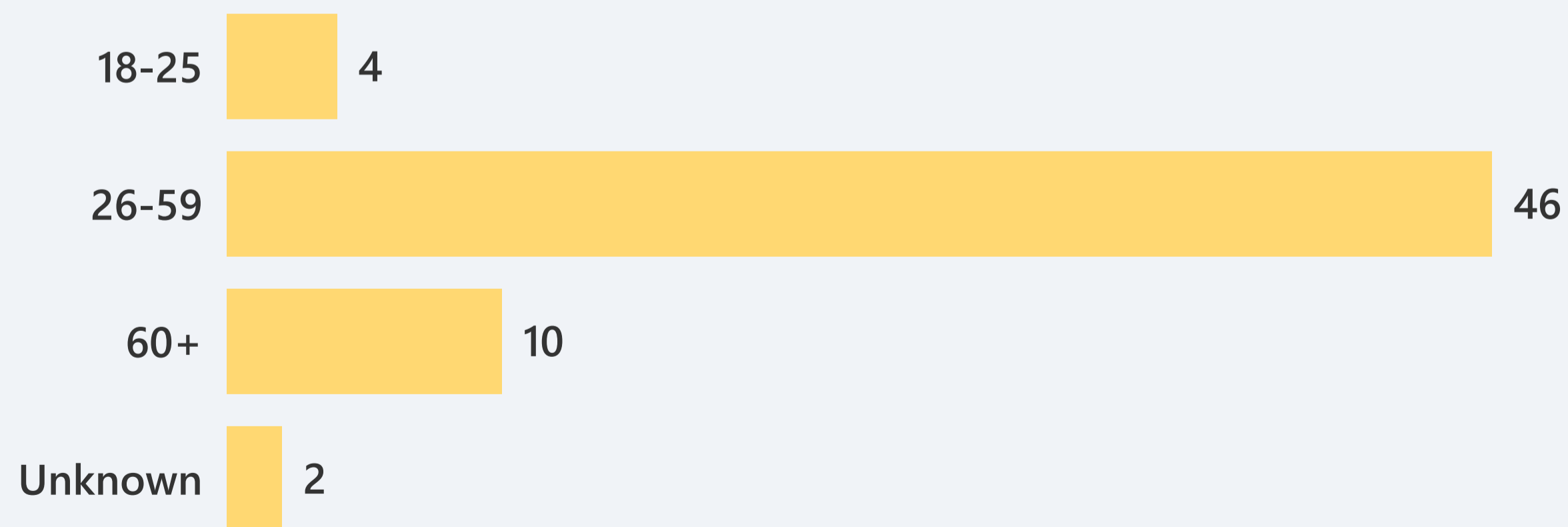
Income of Unique Clients Contacted



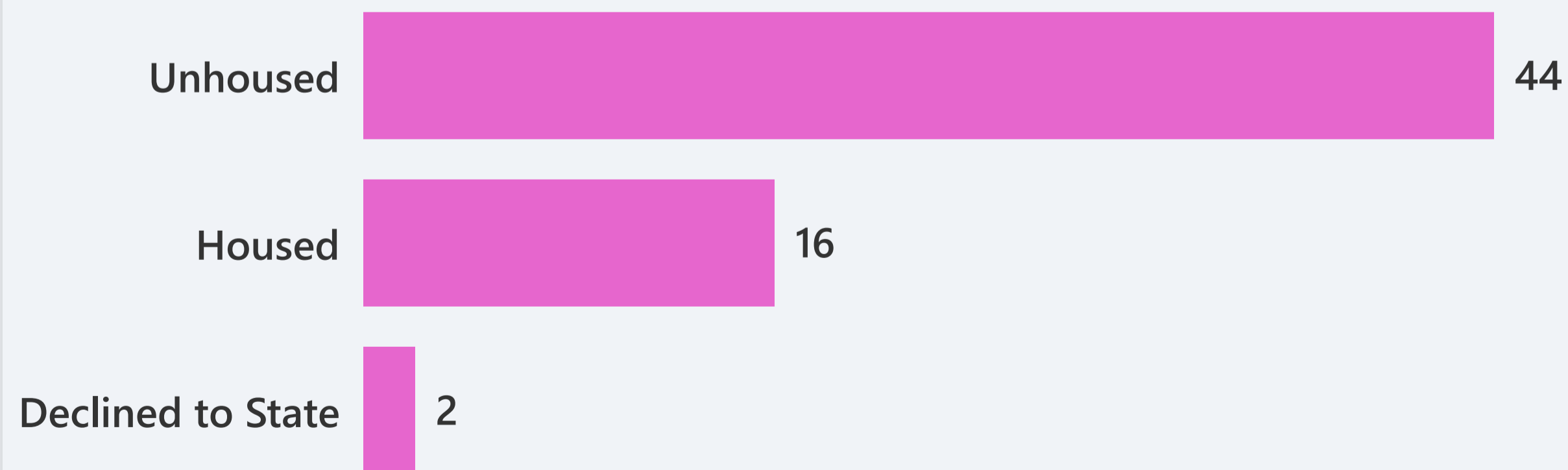
Genders of Unique Clients Contacted



Ages of Unique Clients Contacted



Housing Status of Unique Clients Contacted



No veterans were contacted by the team during the month of April 2024.



Be Well OC Case Management Report - April 2024



Total Services Completed

39



Average Service Time

12 minutes



Aggregate Service Time

8 Hours

Types of Services Completed

Phone Call



35

In Person



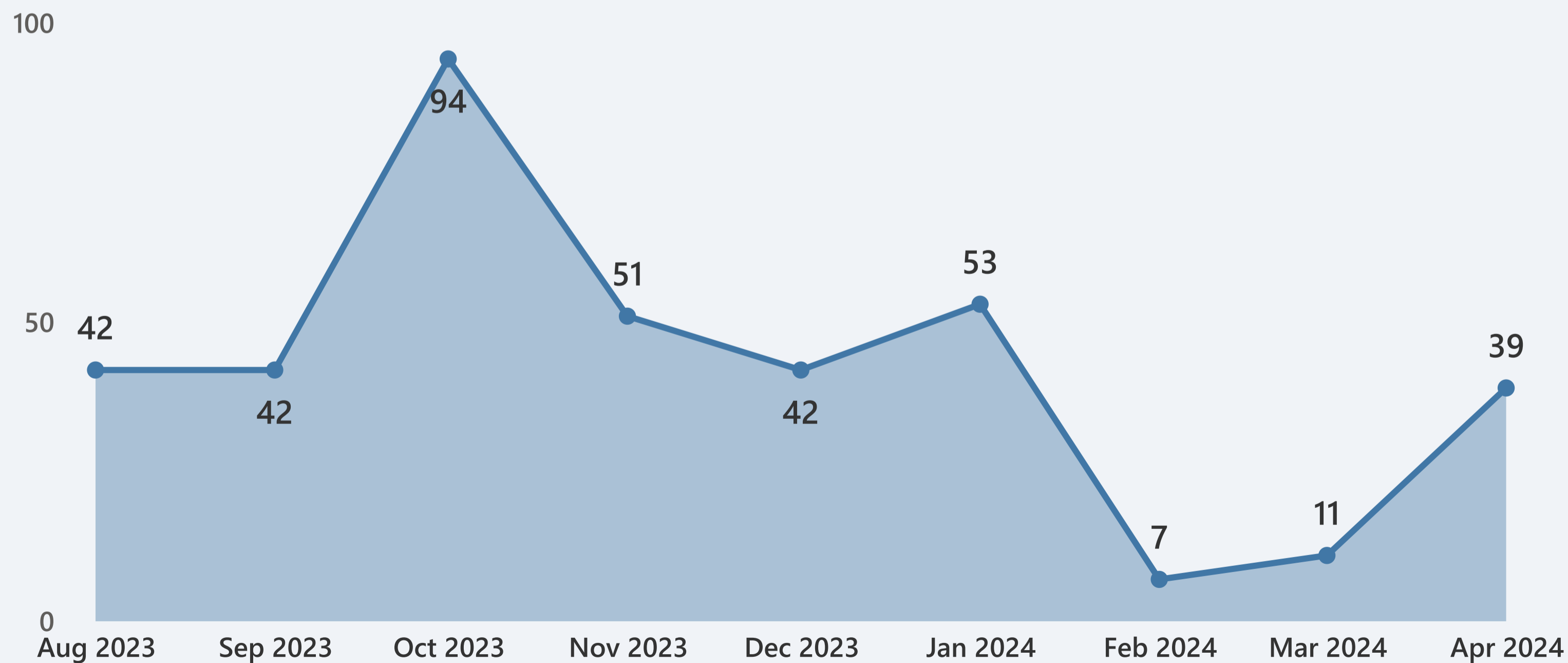
3

Email



1

Total Number of Services (Aug 2023 - Mar 2024)



Types of Community Outreach Completed

No Community Outreach completed by Case Manager in April 2024.

Note: Community Outreach is not recorded as a service.



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Unique Clients Served
22



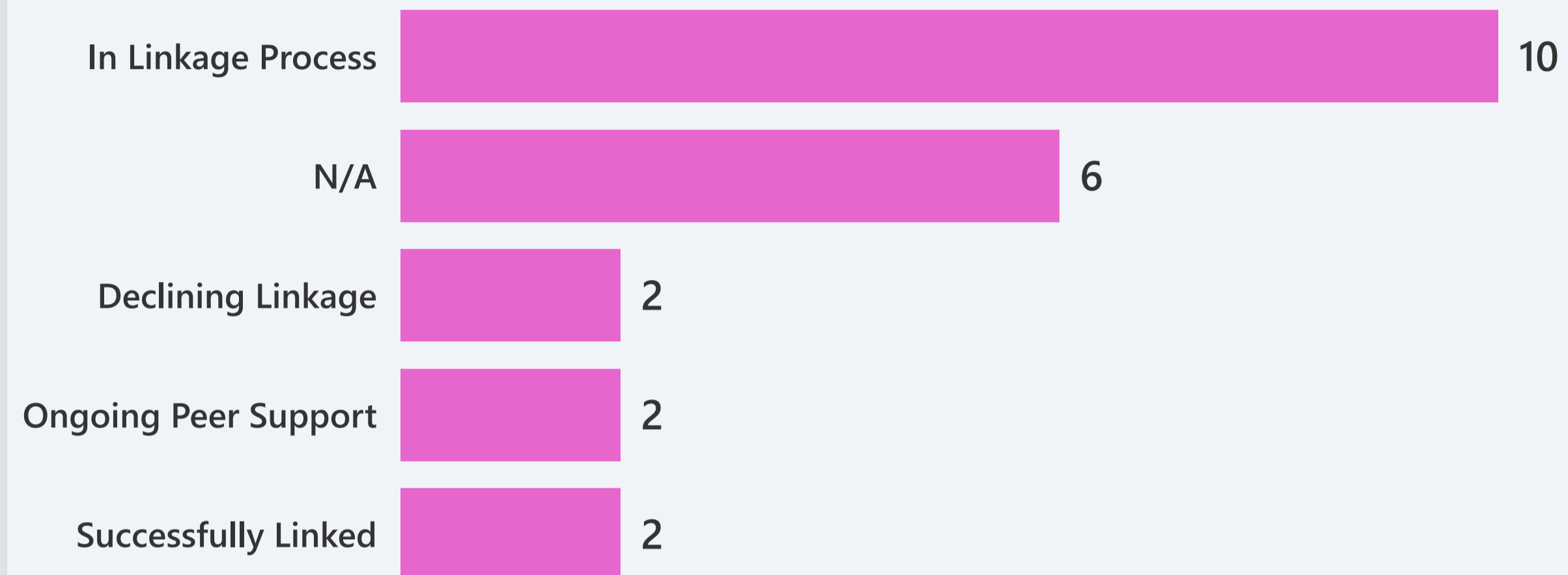
Longest Time Spent with a Client
0.72 Hours

New Clients Vs. Established Clients

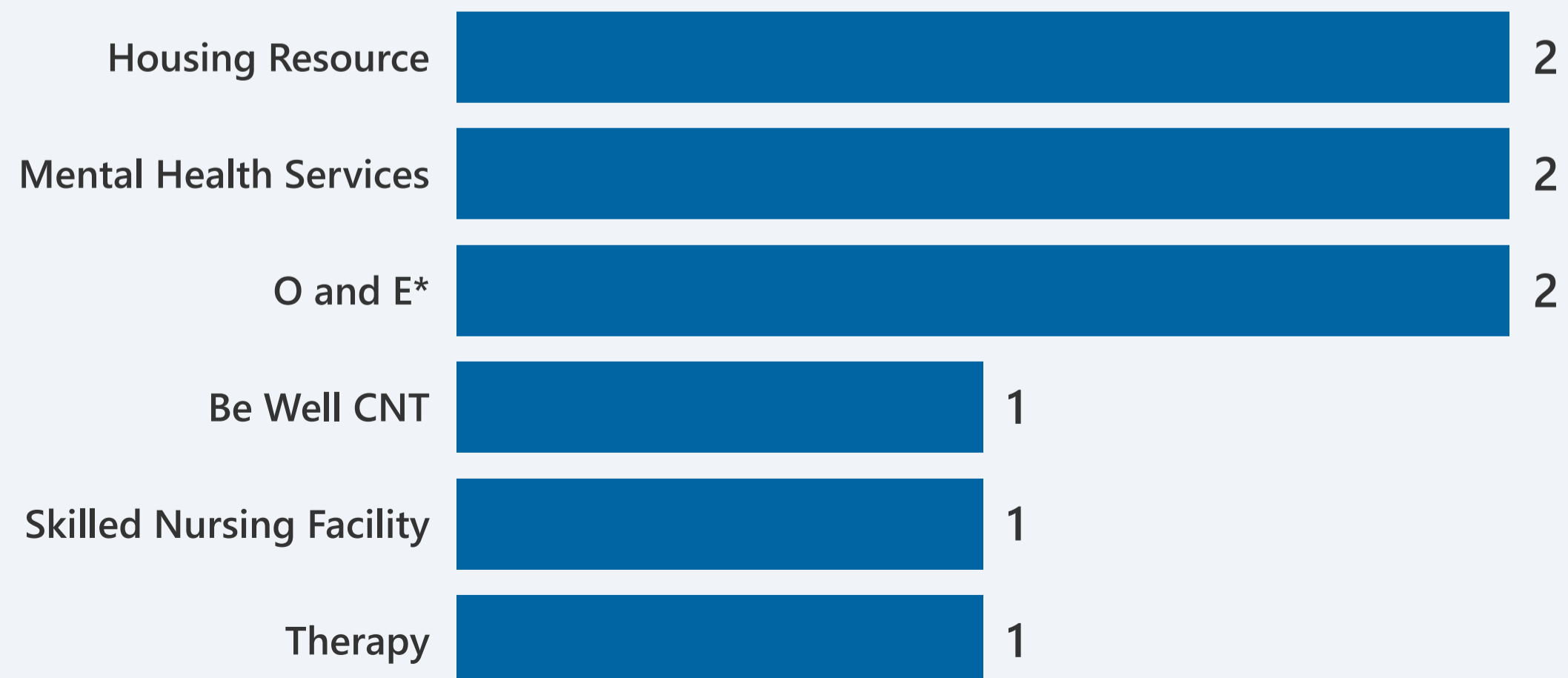
16

6

Linkage Status of Unique Clients



Resources / Referrals Provided by Case Manager



*Outreach and Engagement

of Historical Contacts per Client

