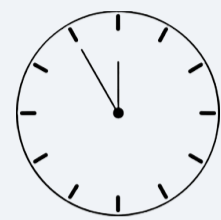




Total Services Completed  
**425**

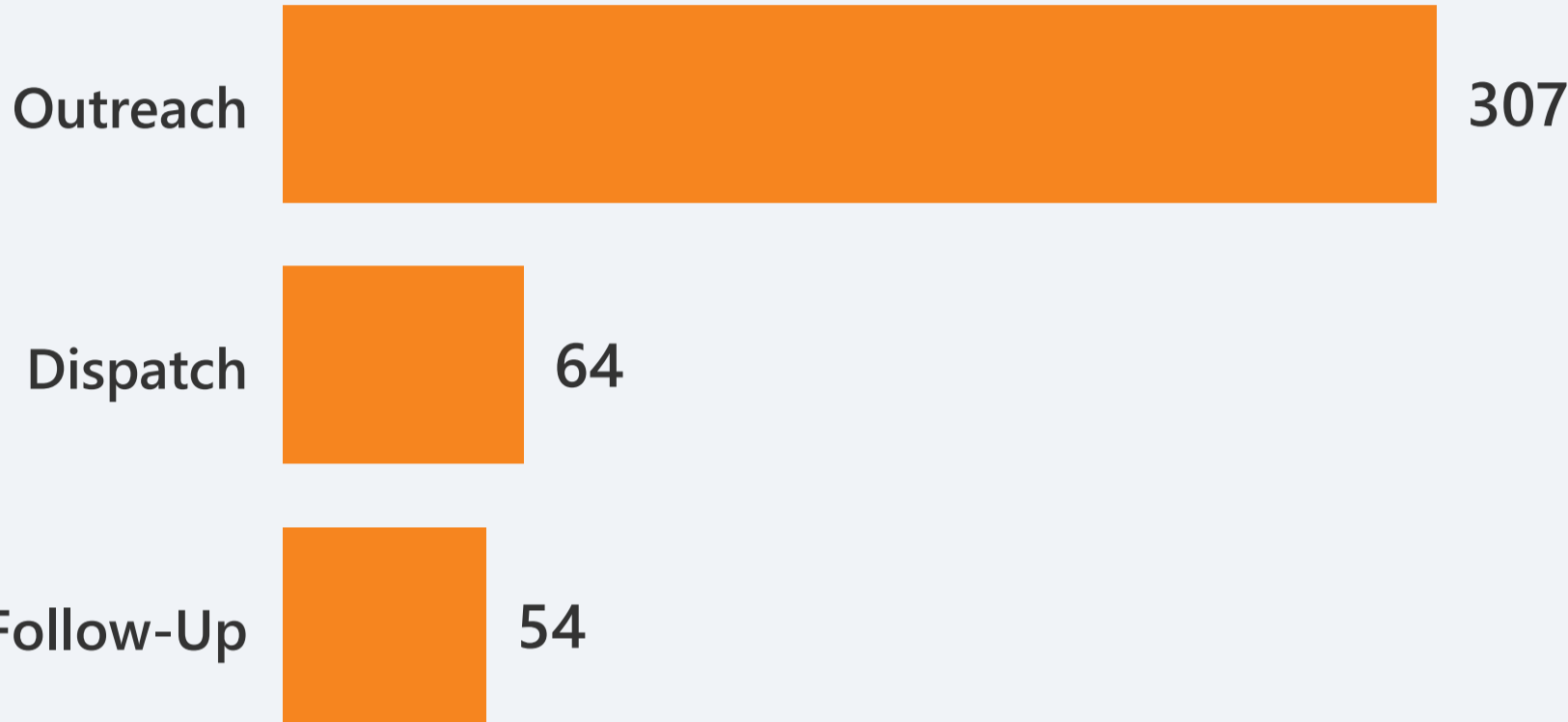


Average Service Time  
**28 minutes**

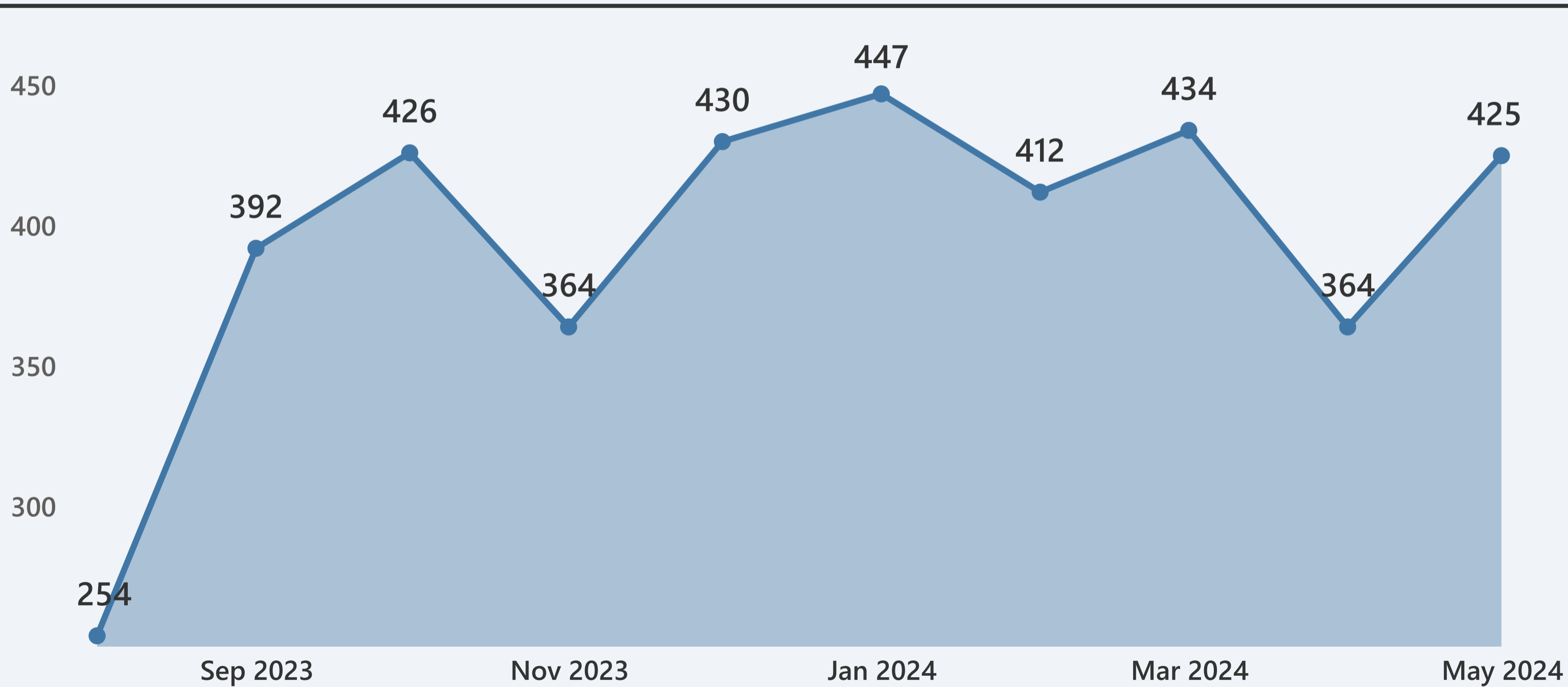


Aggregate Service Time  
**184 Hours**

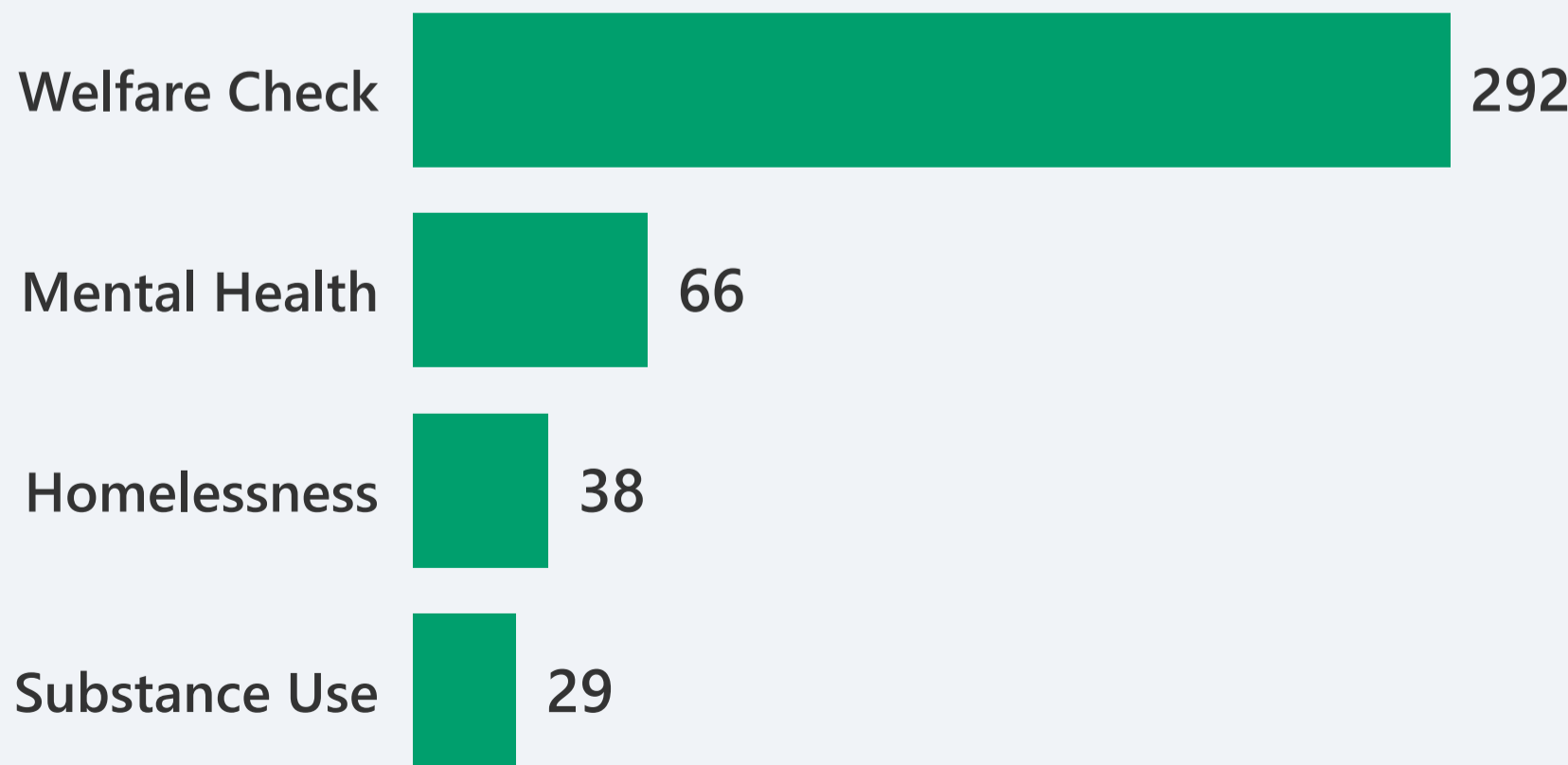
### Service Types



Total Number of Services since Program Inception (Aug 2023 - May 2024)



### Primary Reason for Service





No Co-Response was required for 50% of Dispatch services provided.

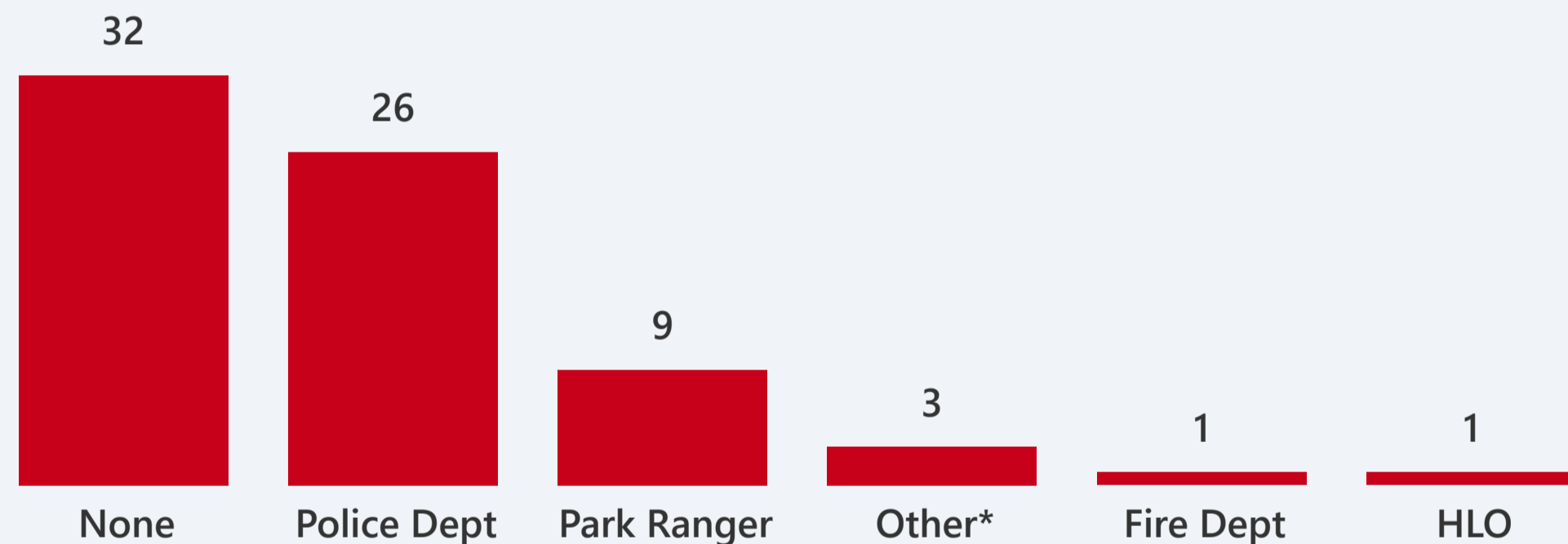


The Average Response time to dispatch calls was 12 minutes.

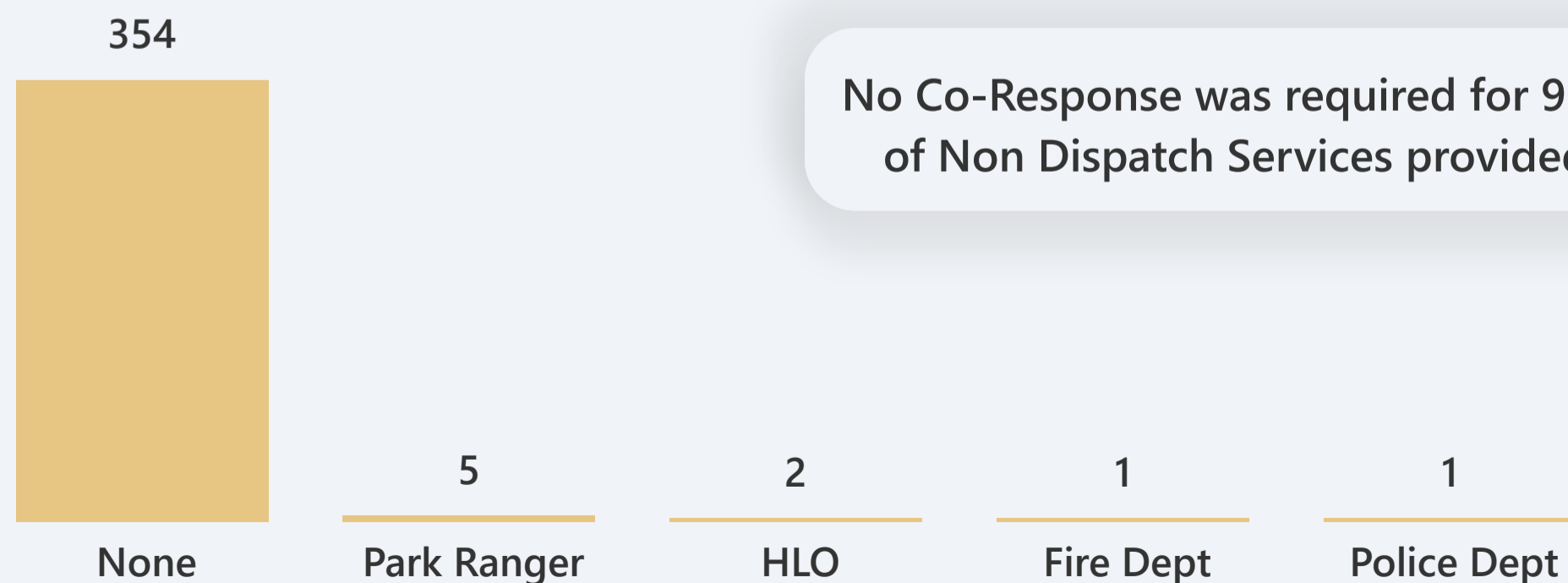


66 hours were spent on dispatch calls this month.

### Other Responders on Scene - Dispatch Calls

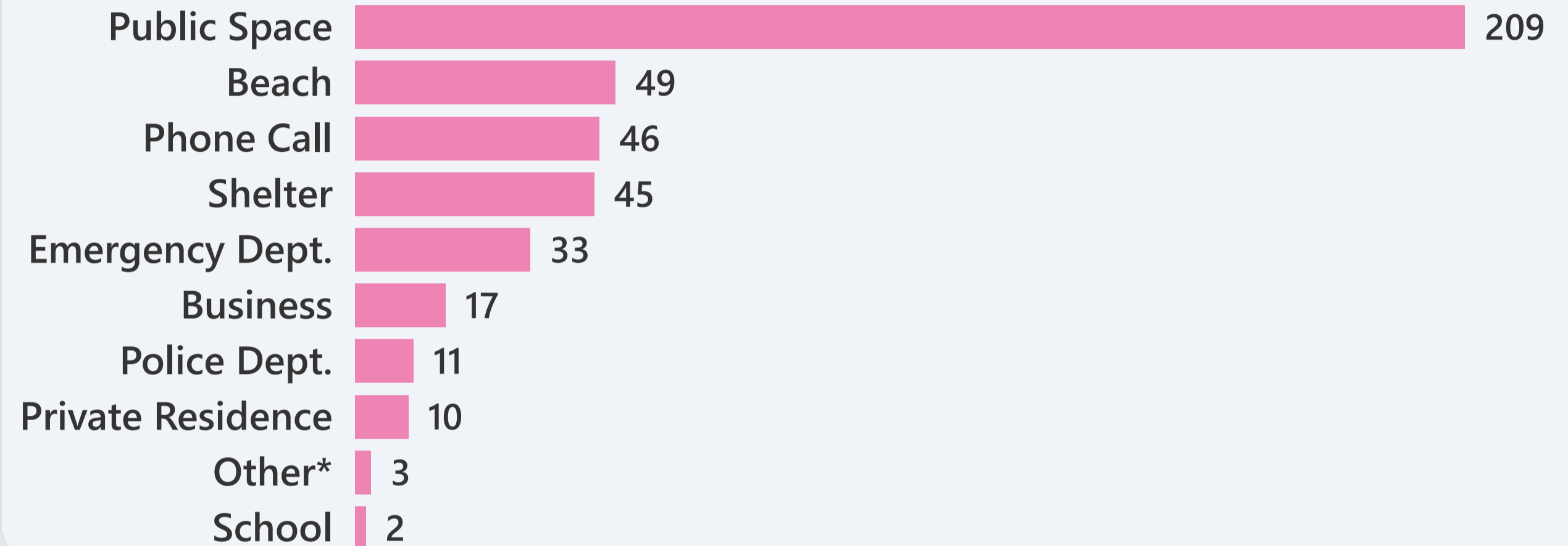


### Other Responders on Scene - Non Dispatch Calls

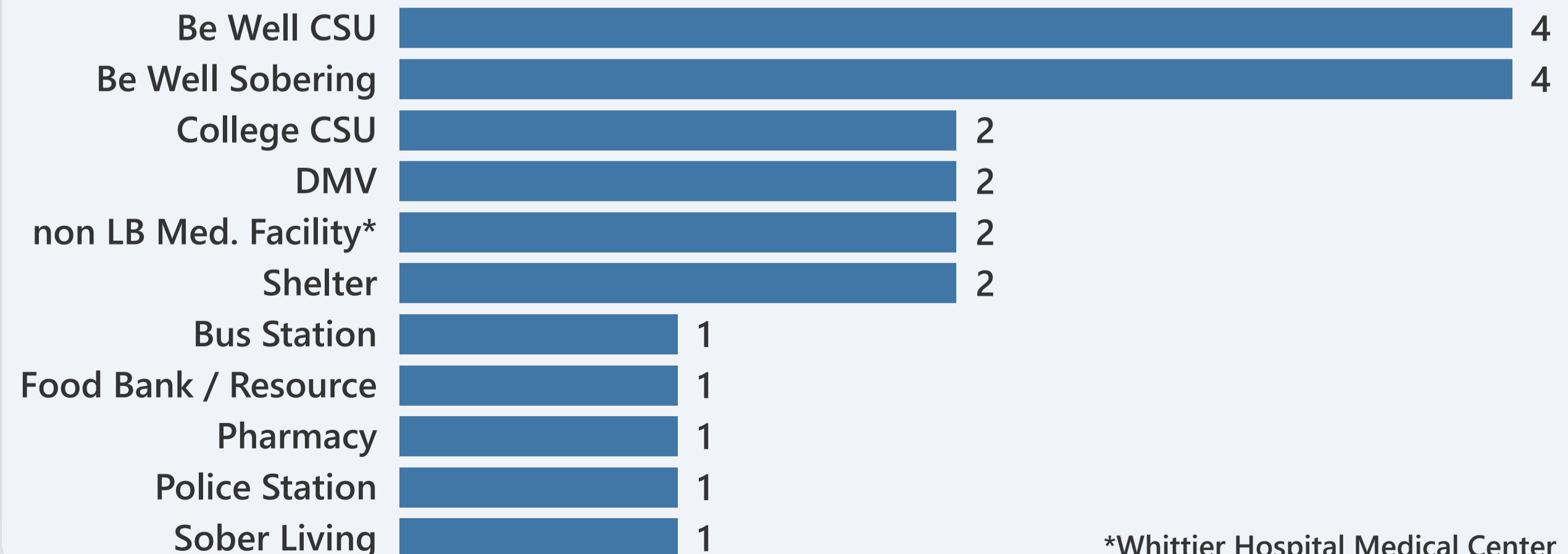


No Co-Response was required for 98% of Non Dispatch Services provided.

### Response Locations (All Services)



### The team transported clients to the following locations:



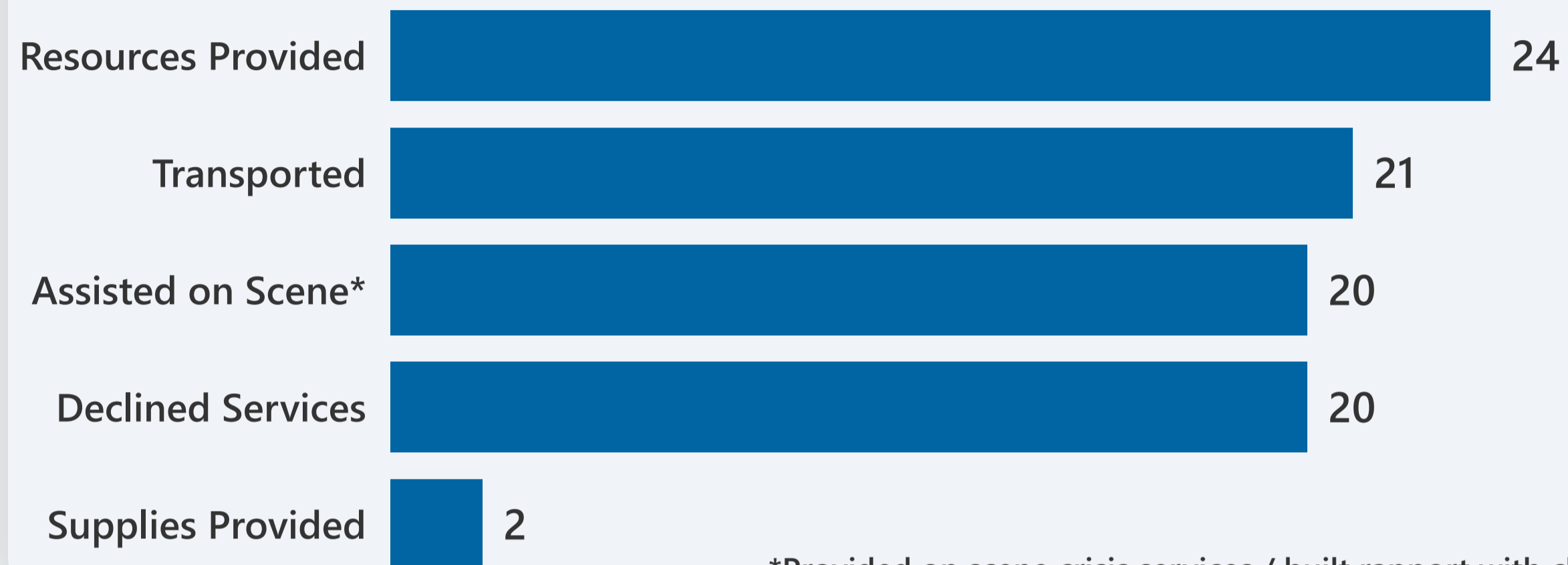
\*Whittier Hospital Medical Center



Unique Clients Contacted  
**87**

New Clients	Vs.	Established Clients
<b>65</b>		<b>22</b>

## Outcome of Contact with Unique Clients

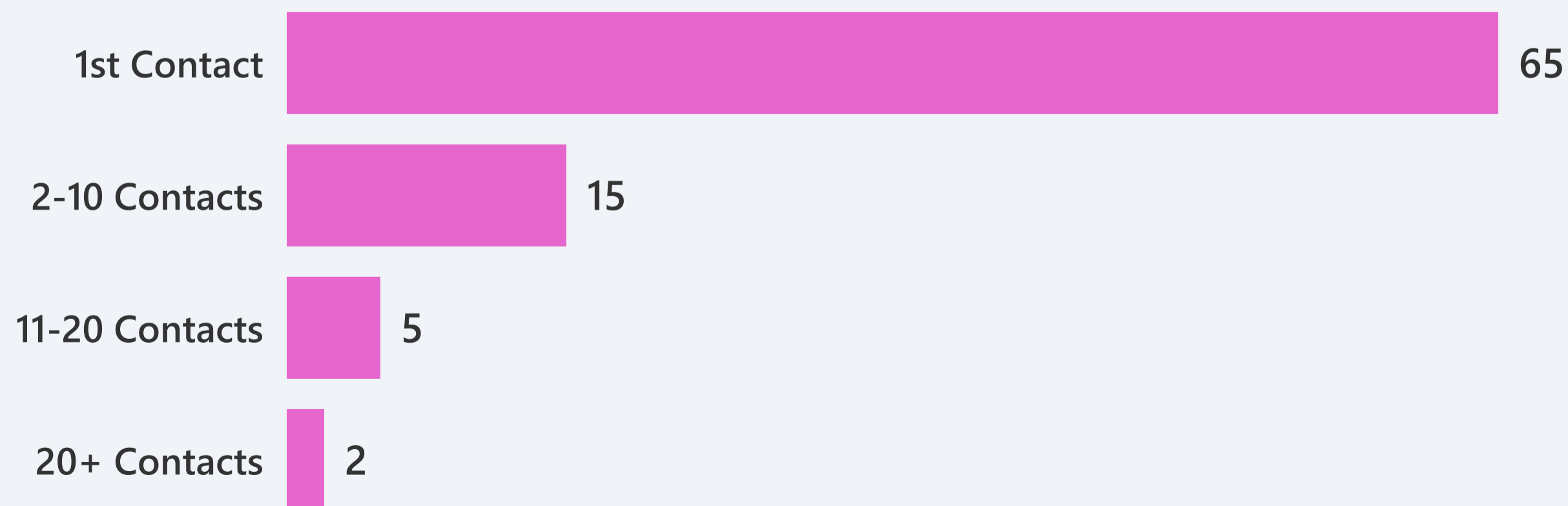


\*Provided on scene crisis services / built rapport with client

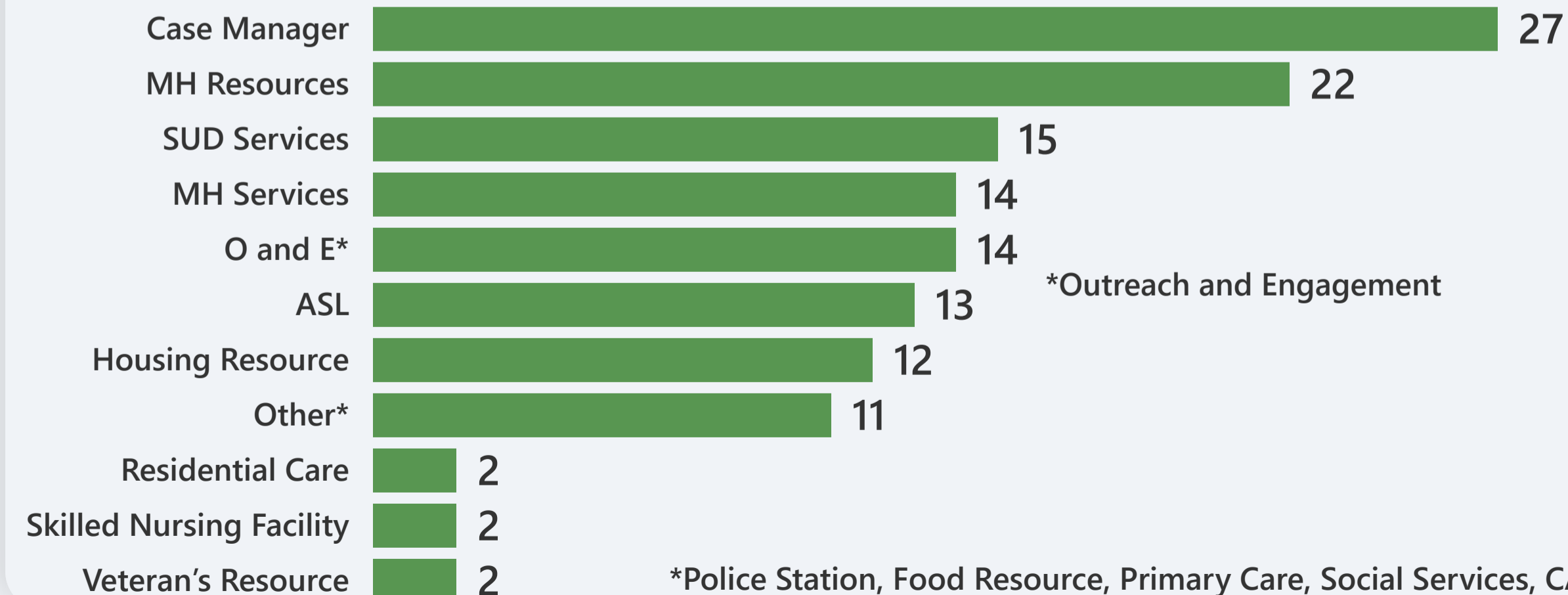


Longest Time Spent with a Client  
**3.7 Hours**

## Number of Historical Contacts per Unique Client



## Resources / Referrals Provided



\*Outreach and Engagement

\*Police Station, Food Resource, Primary Care, Social Services, CAT

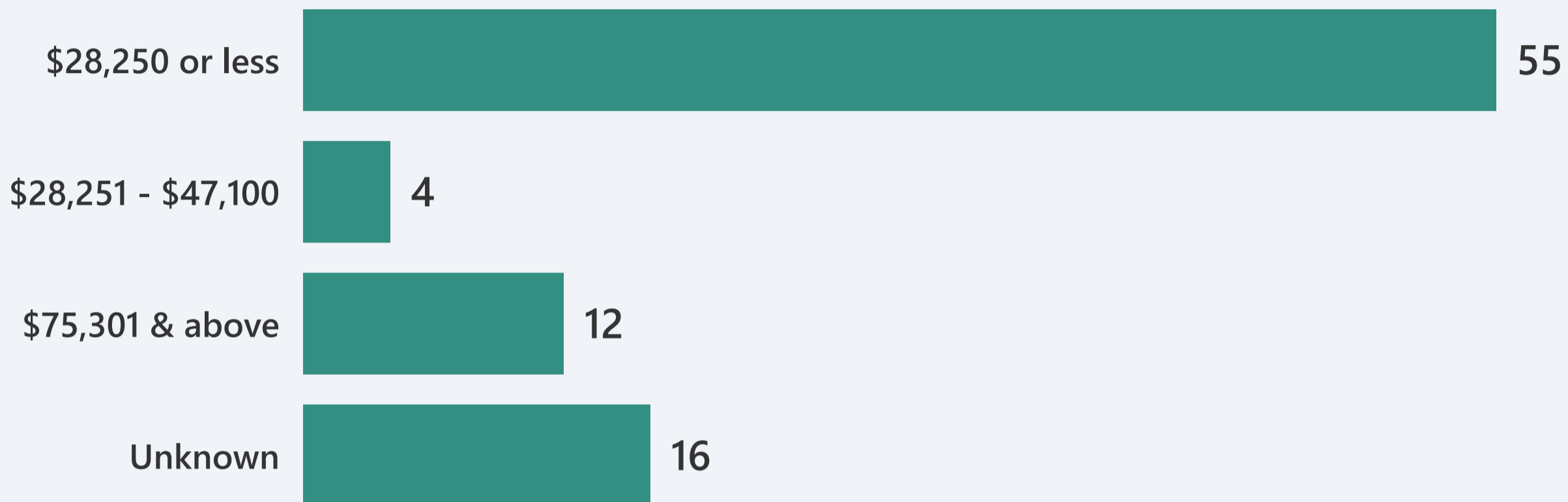
Visual above depicts ALL resources / referrals provided (clients often have multiple contacts throughout the month).



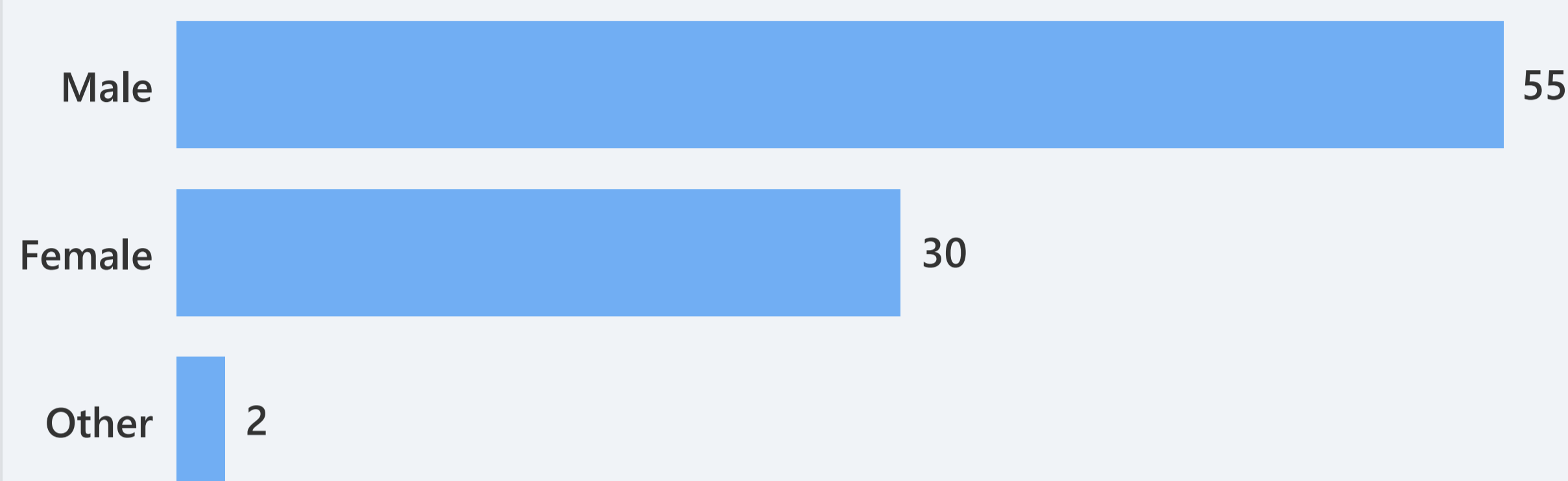
# Be Well OC Monthly Report - Laguna Beach (May 2024)



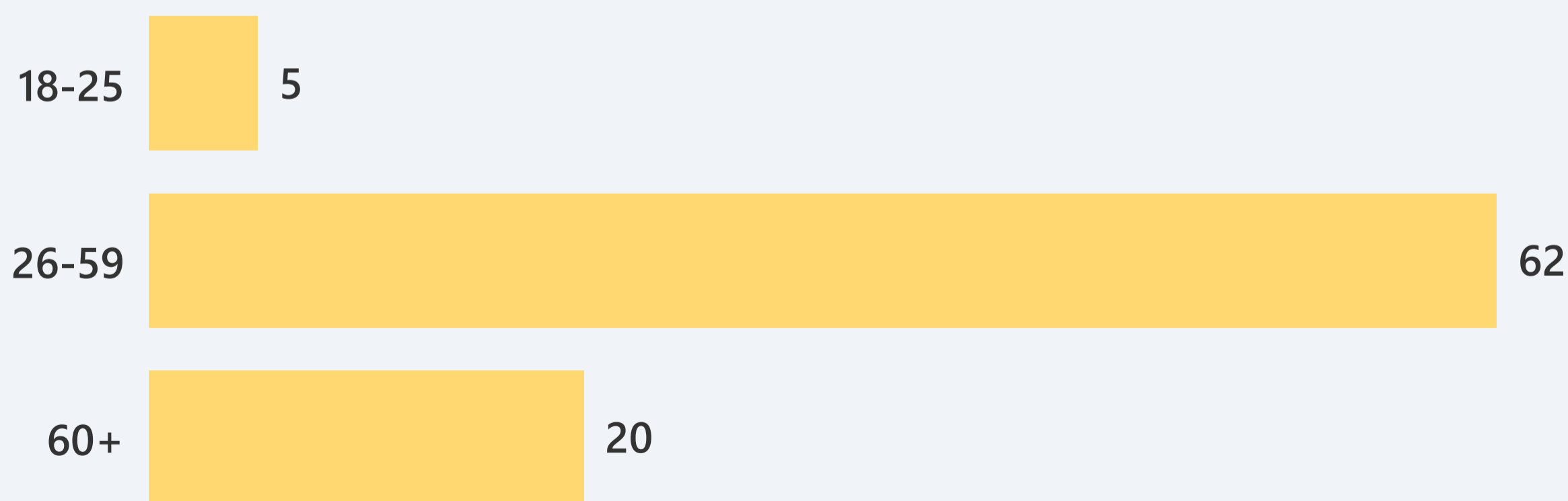
## Income of Unique Clients Contacted



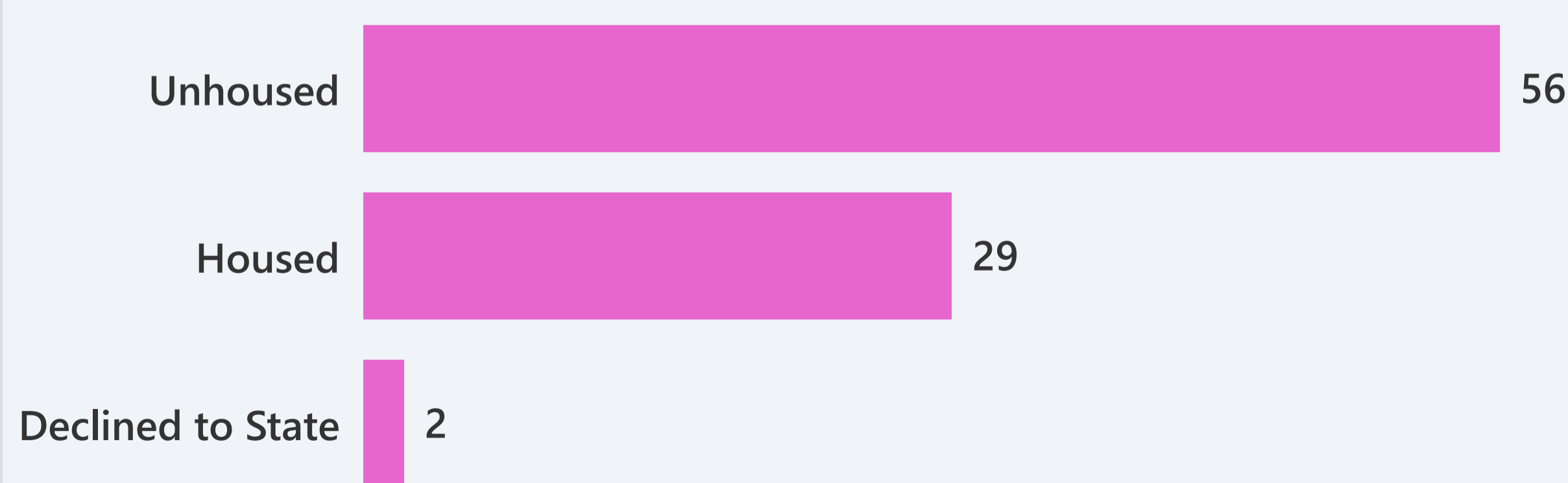
## Genders of Unique Clients Contacted



## Ages of Unique Clients Contacted



## Housing Status of Unique Clients Contacted



4 veterans were contacted by the team during the month of May 2024.



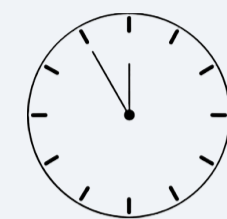
Total Services Completed

**25**



Average Service Time

**14 minutes**



Aggregate Service Time

**6 Hours**

## Types of Services Completed

Phone Call



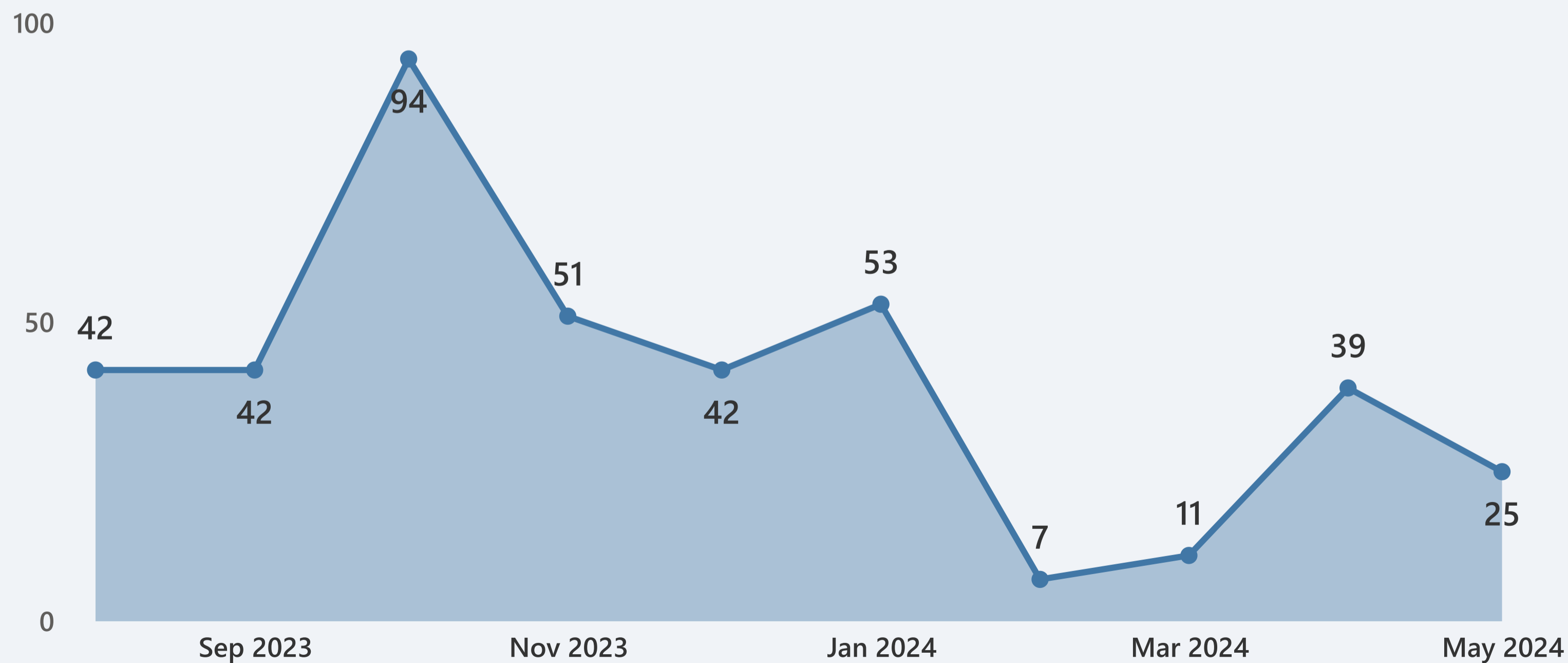
21

Email



4

## Total Number of Services (Aug 2023 - May 2024)



## Types of Community Outreach Completed

No Community Outreach completed by Case Manager in May 2024.

Note: Community Outreach is not recorded as a service.





Unique Clients Served  
**17**



Longest Time Spent with a Client  
**1.7 Hours**

New Clients Vs. Established Clients

**13**

**4**

## Linkage Status of Unique Clients

Ongoing Peer Support

**7**

In Linkage Process

**6**

Declining Linkage

**4**

## Resources / Referrals Provided by Case Manager

Mental Health Resources

**2**

SUD Services/Facility

**2**

Be Well CRP

**1**

Housing Resource

**1**

Therapy

**1**

Veteran's Resource

**1**

## # of Historical Contacts per Client

1st Contact

**13**

2-10 Contacts

**3**

11-20 Contacts

**1**