



Be Well OC Monthly Report - Laguna Beach (June 2024)



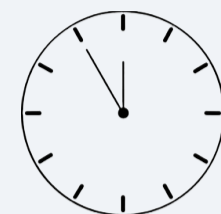
Total Services Completed

440



Average Service Time

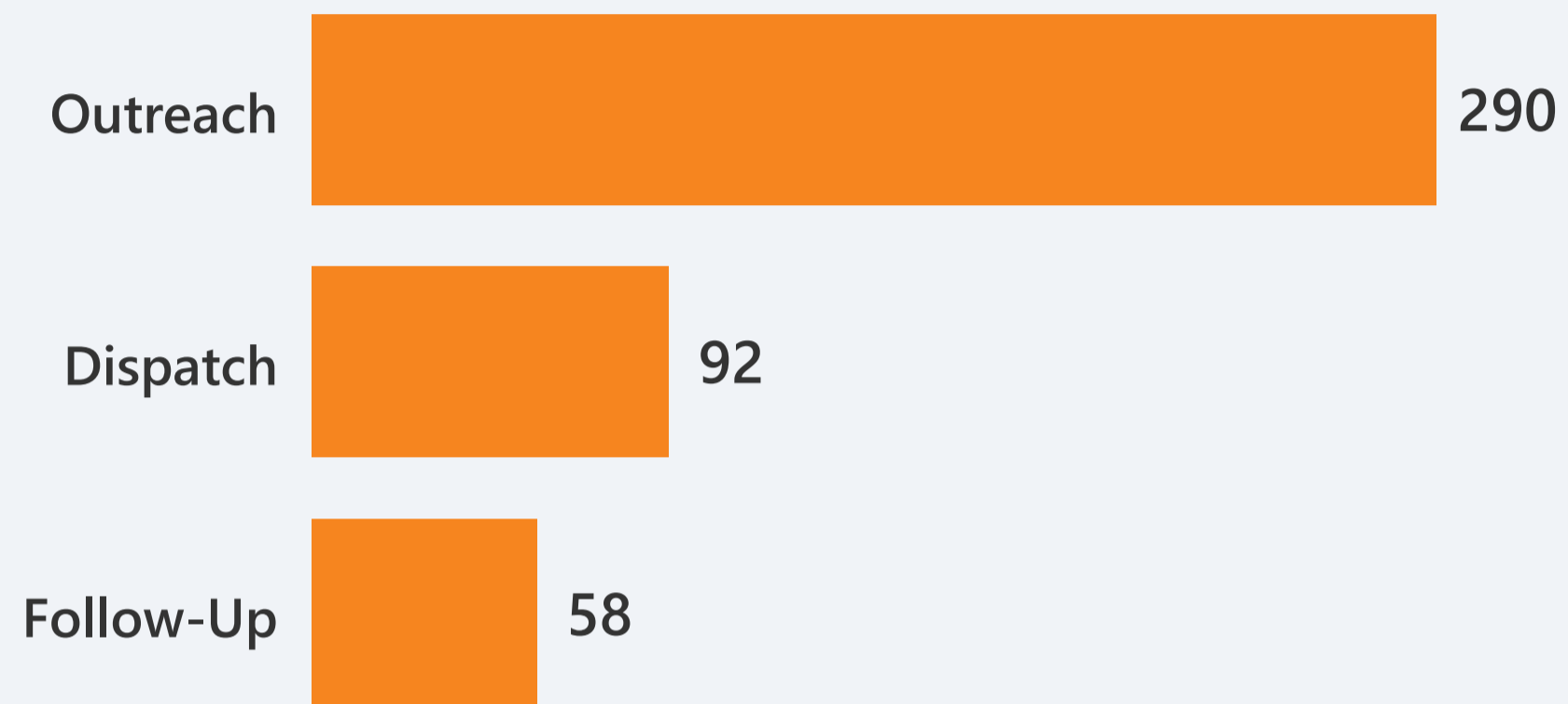
28 minutes



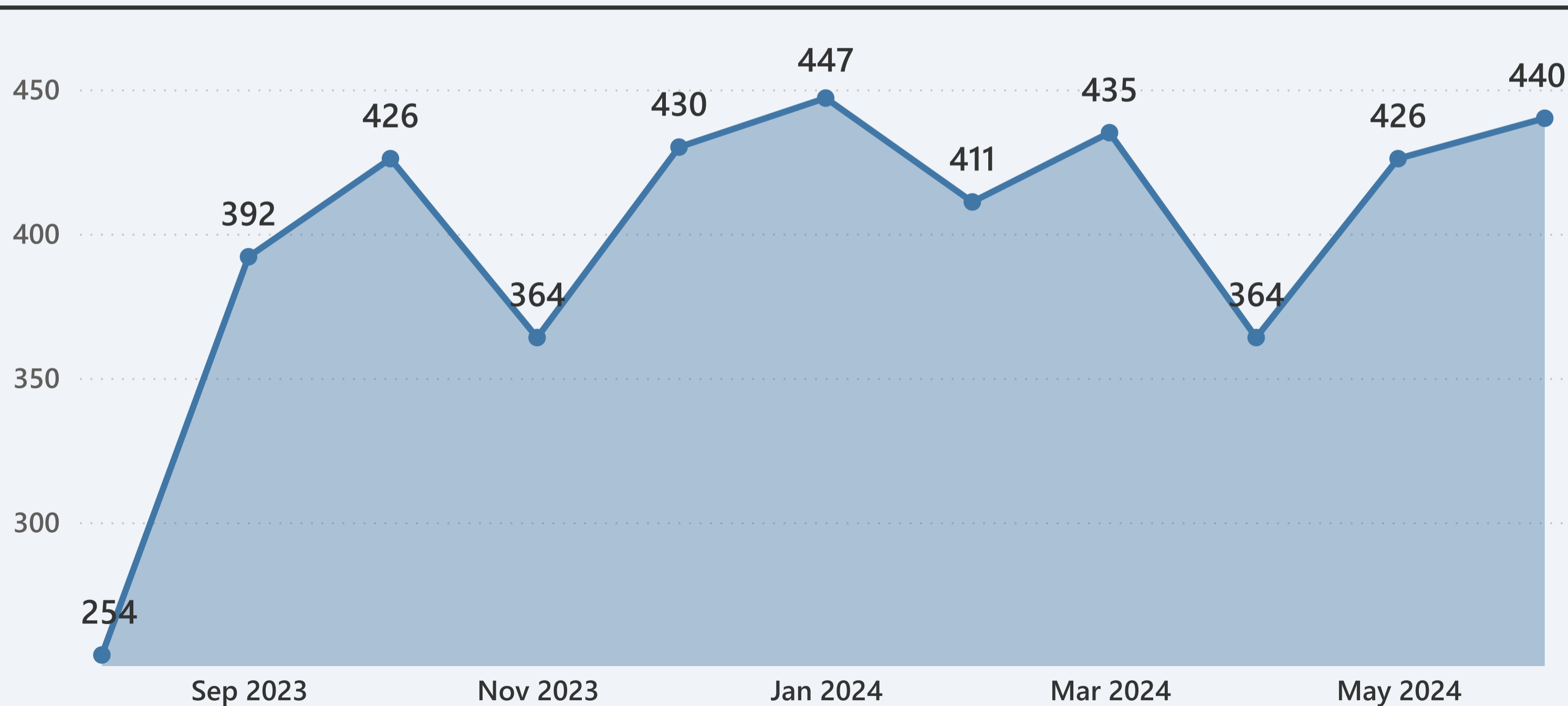
Aggregate Service Time

207 Hours

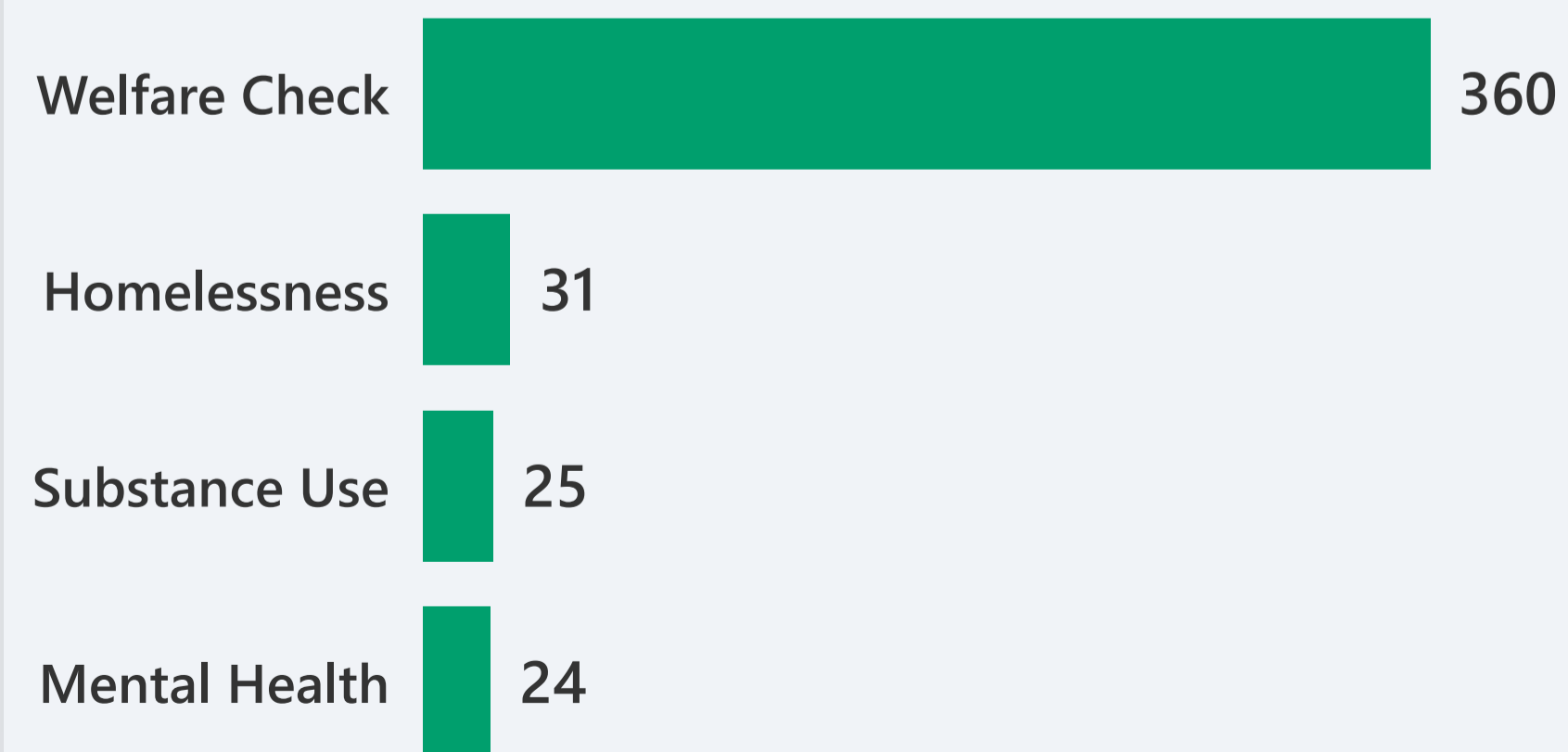
Service Types



Number of Services since Program Inception (Aug 2023 - June 2024)



Primary Reason for Service





No Co-Response was required for 68% of Dispatch services provided.

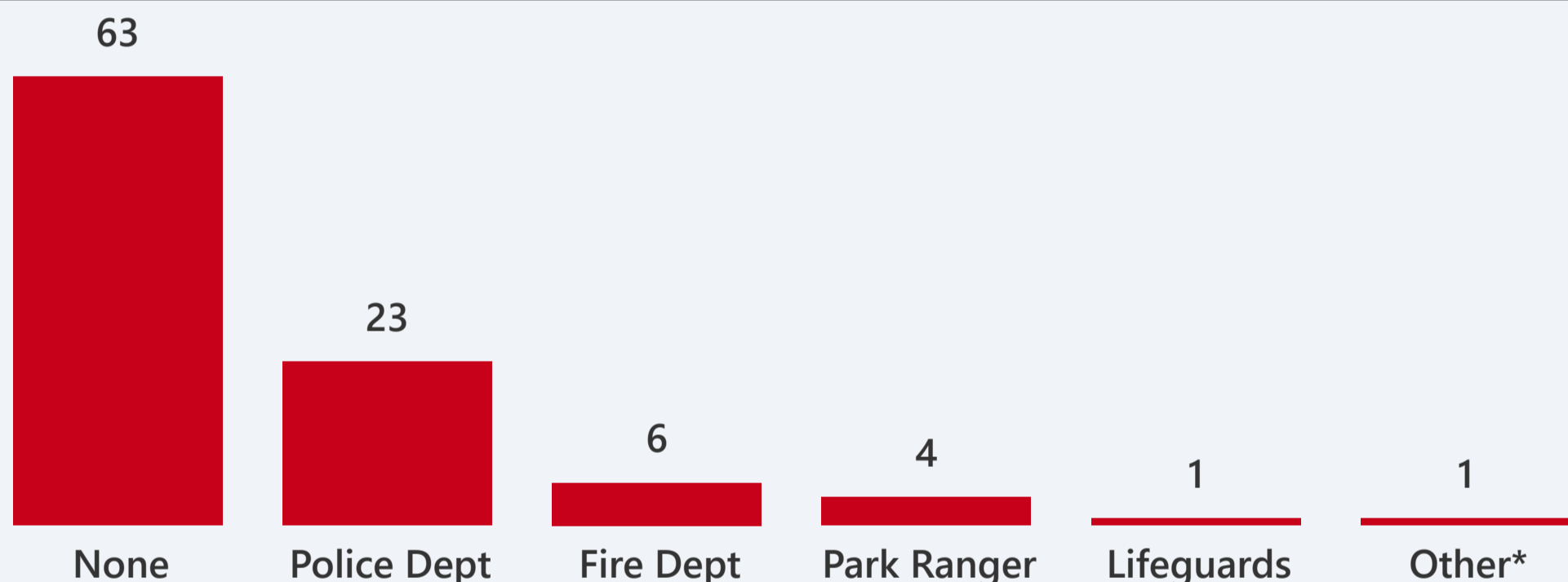


The Average Response time to dispatch calls was 9 minutes.

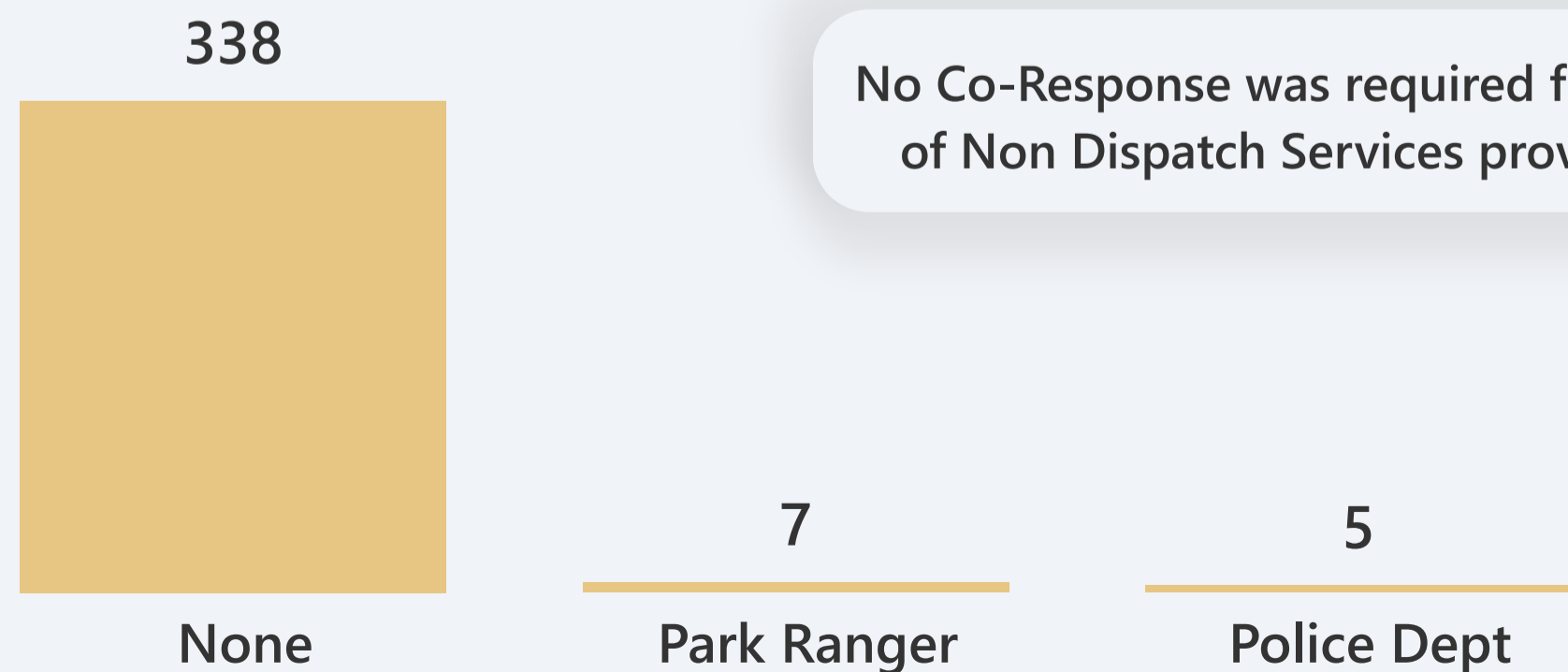


90 hours were spent on dispatch calls this month.

Other Responders on Scene - Dispatch Calls

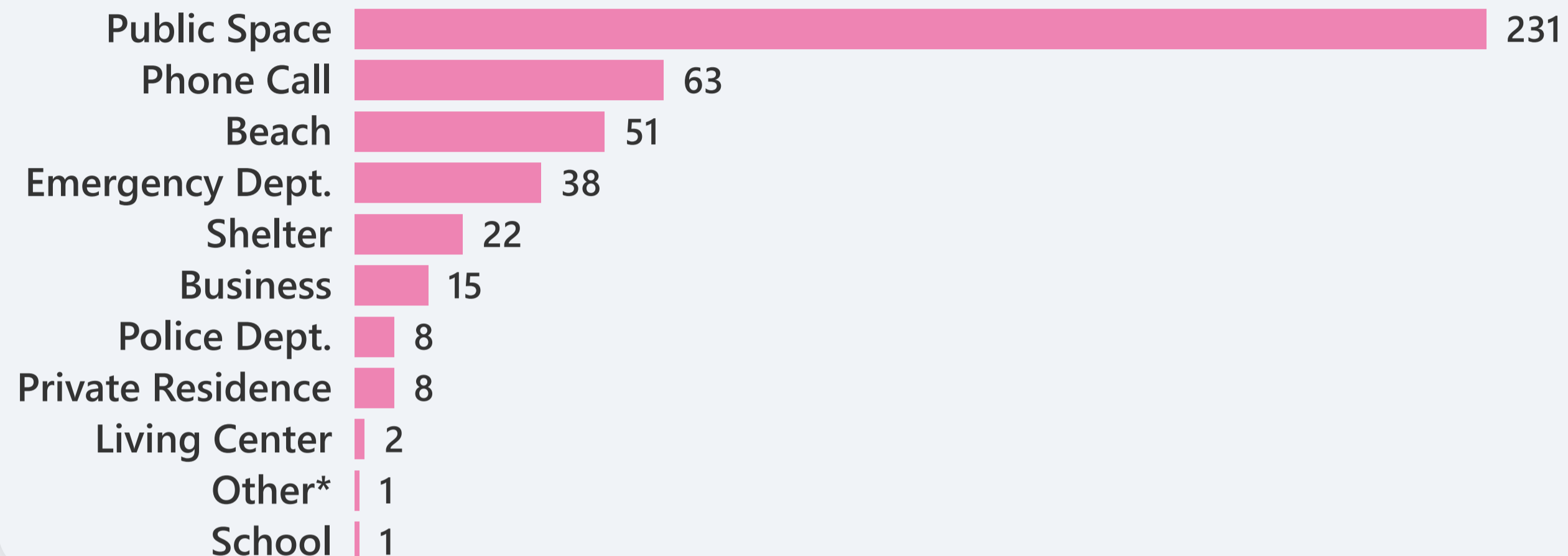


Other Responders on Scene - Non Dispatch Calls

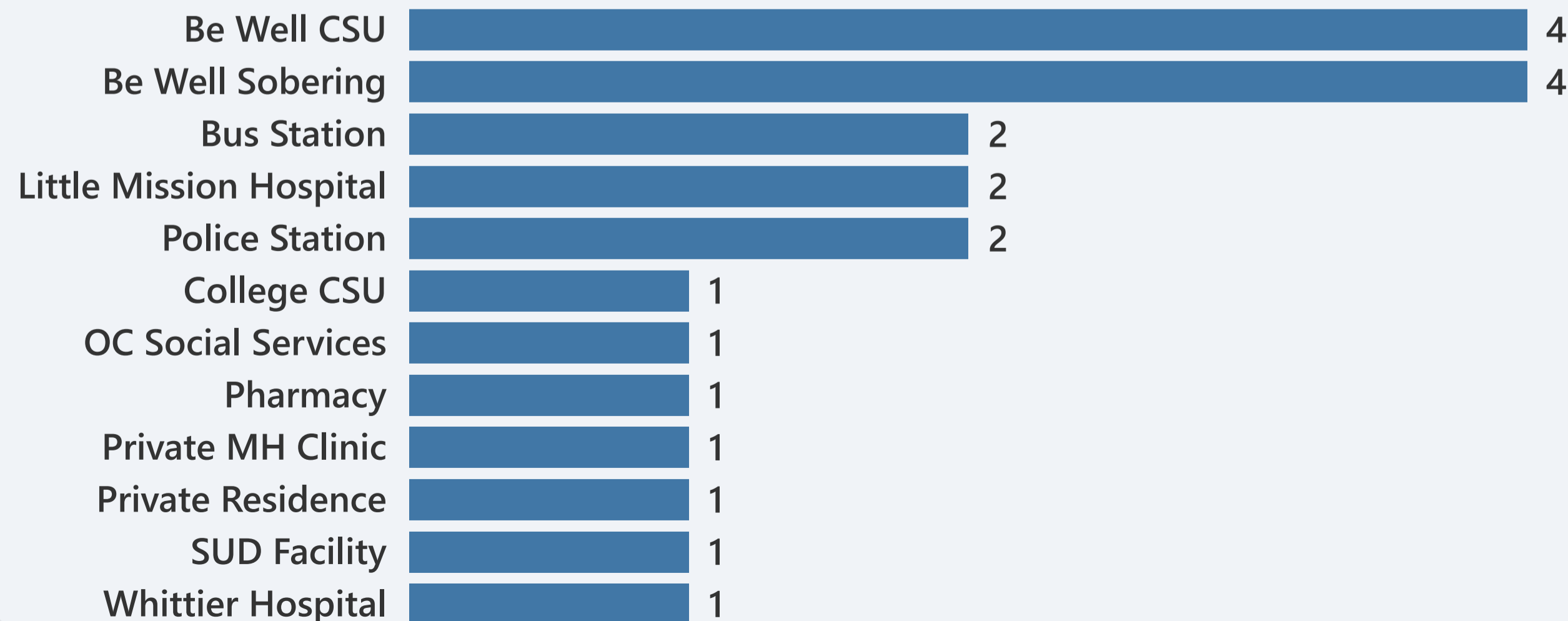


No Co-Response was required for 97% of Non Dispatch Services provided.

Response Locations (All Services)



The team transported clients to the following locations:

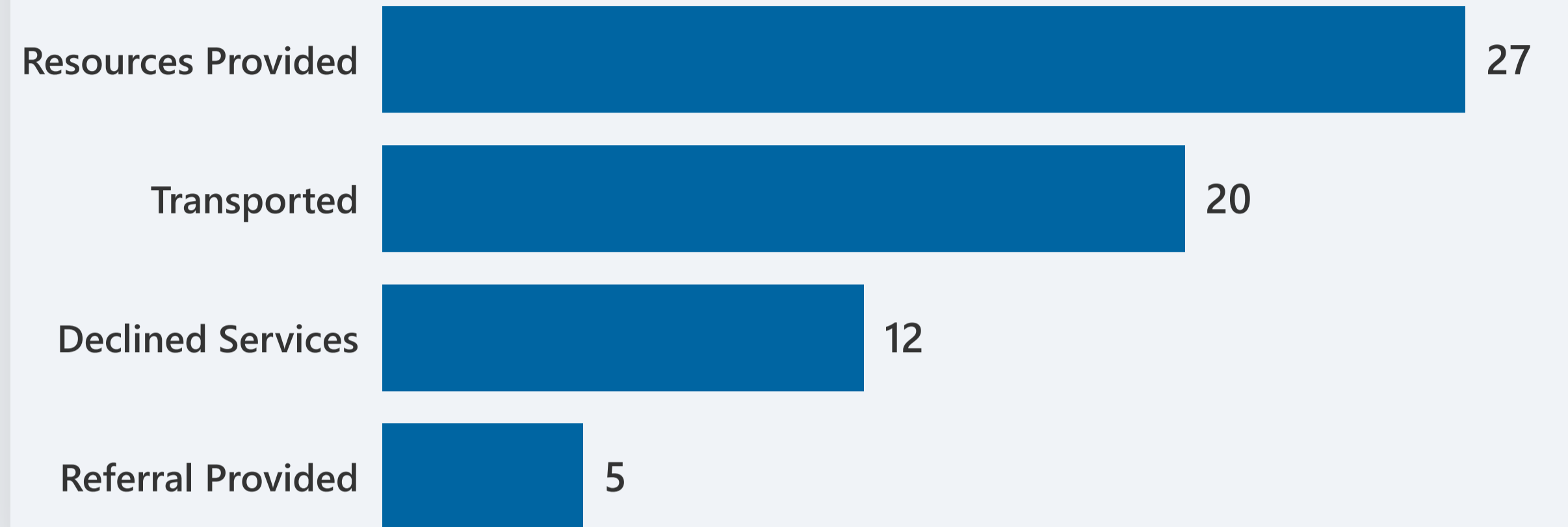




Unique Clients Contacted
64

New Clients	Vs.	Established Clients
47		17

Outcome of Contact with Unique Clients

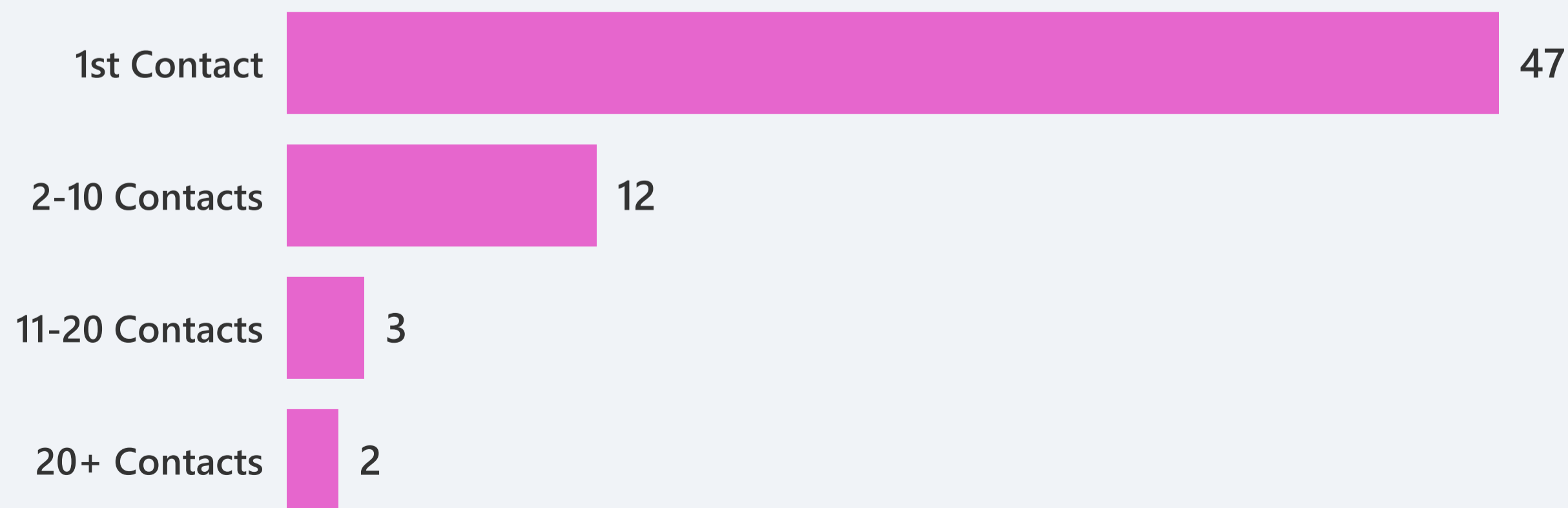


*Provided on scene crisis services / built rapport with client

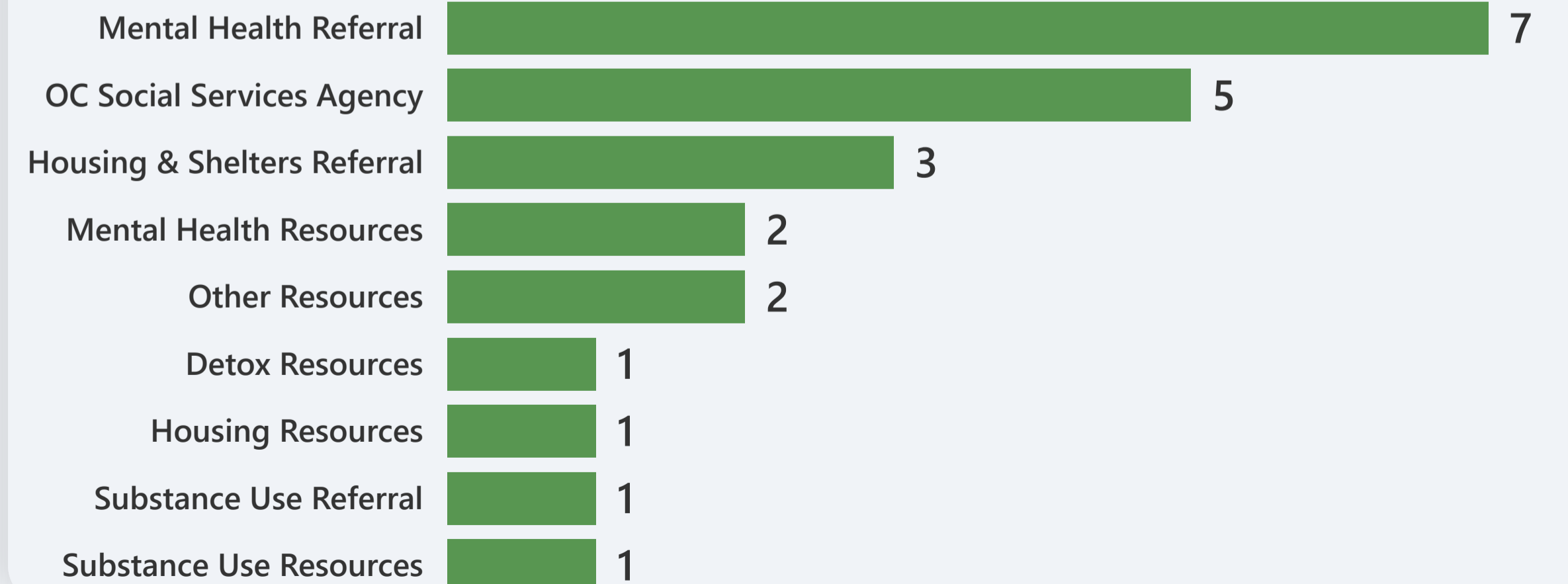


Longest Time Spent with a Client
5 Hours

Number of Historical Contacts per Unique Client



Resources / Referrals Provided



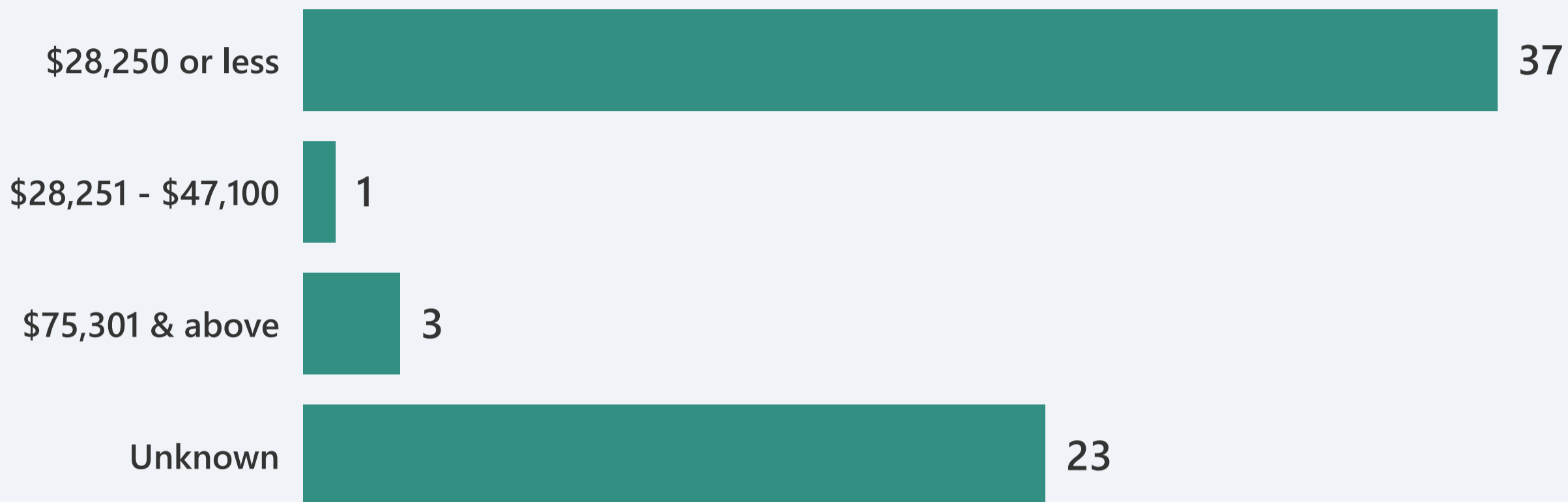
Visual above depicts ALL resources / referrals provided (clients often have multiple contacts throughout the month).



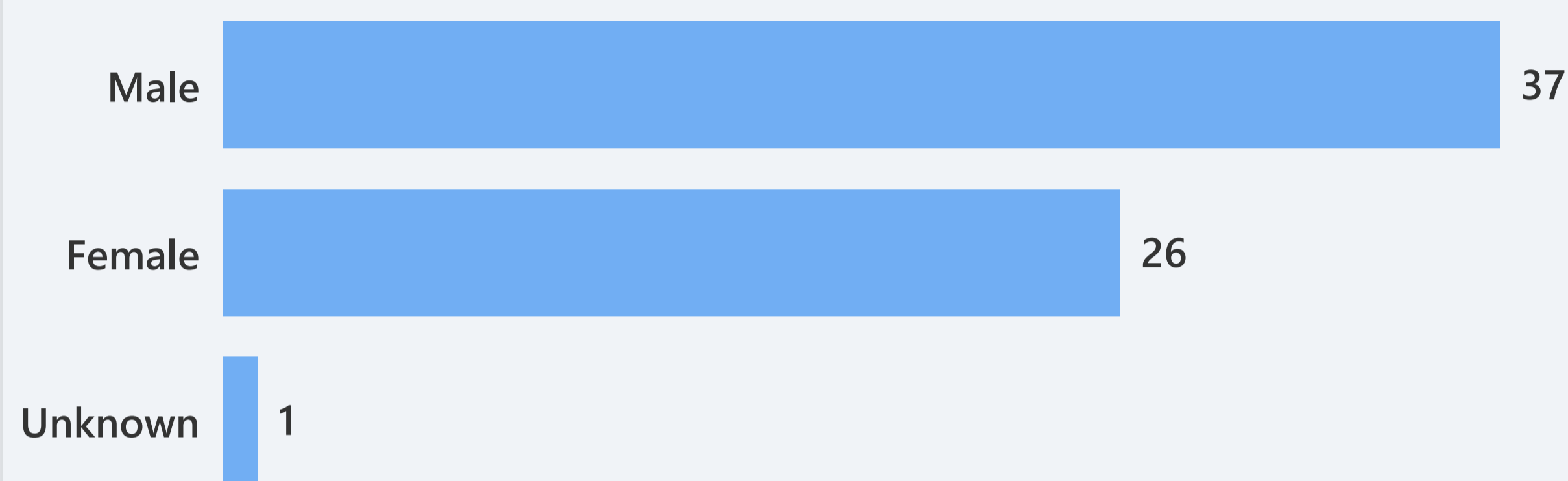
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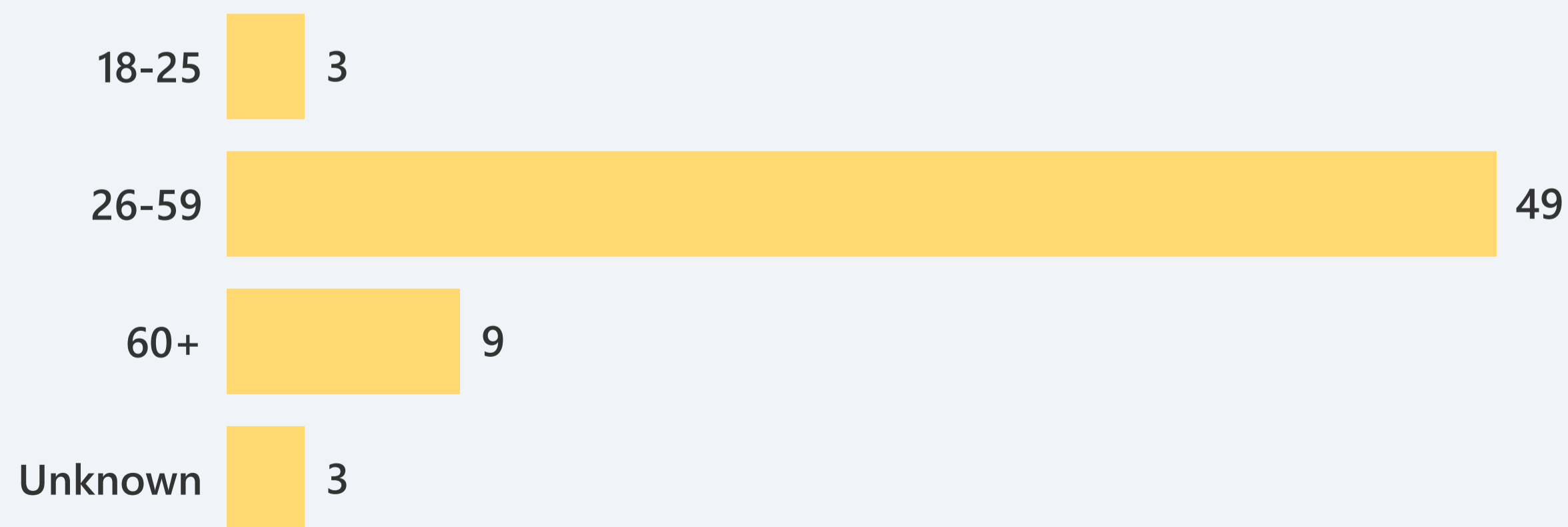
Income of Unique Clients Contacted



Genders of Unique Clients Contacted



Ages of Unique Clients Contacted



Housing Status of Unique Clients Contacted



3 veterans were contacted by the team during the month of June 2024.



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Total Services Completed

42



Average Service Time

13 minutes



Aggregate Service Time

9 Hours

Types of Services Completed

Phone Call



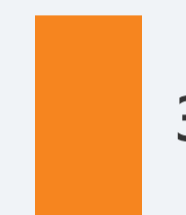
34

In Person



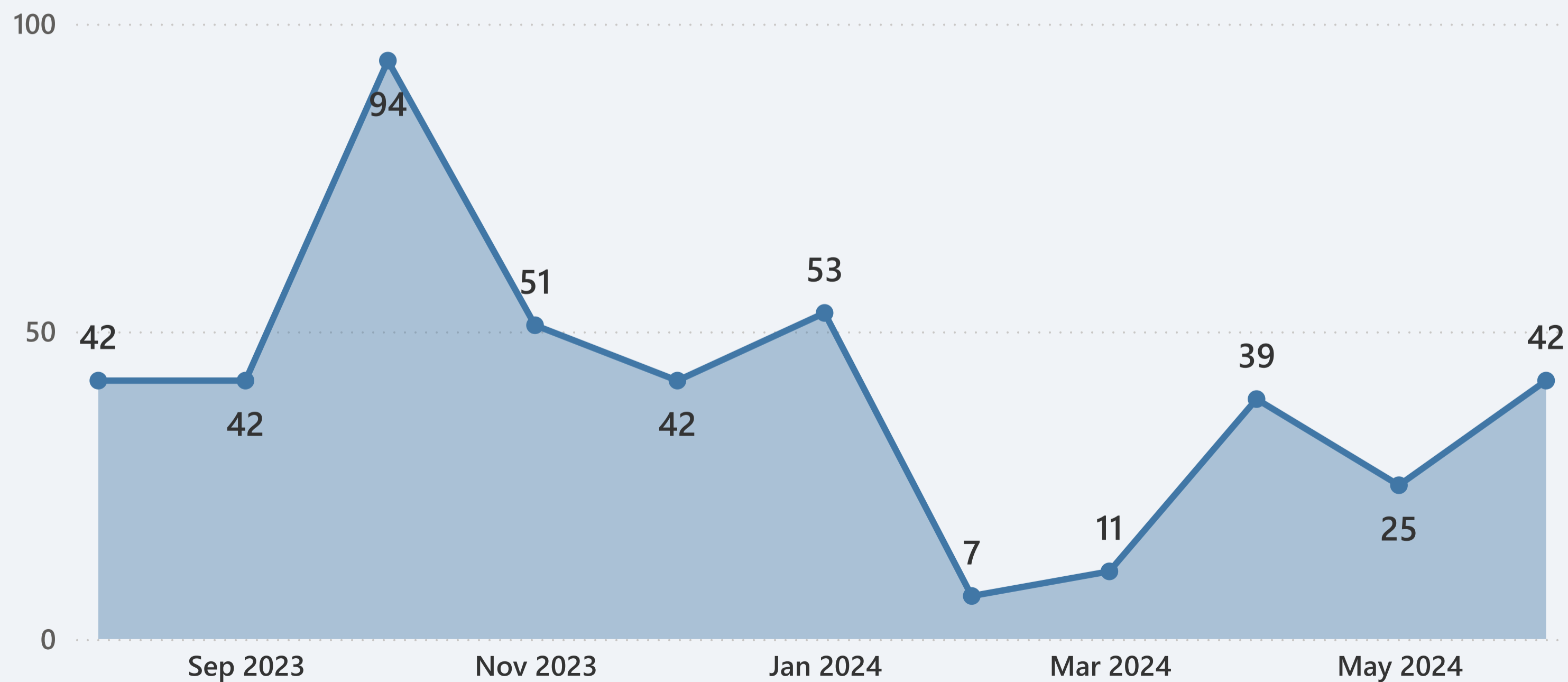
5

Email



3

Total Number of Services (Aug 2023 - June 2024)



Types of Community Outreach Completed

No Community Outreach events completed by Case Manager in June 2024.

Note: Community Outreach is not recorded as a service.



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Unique Clients Served

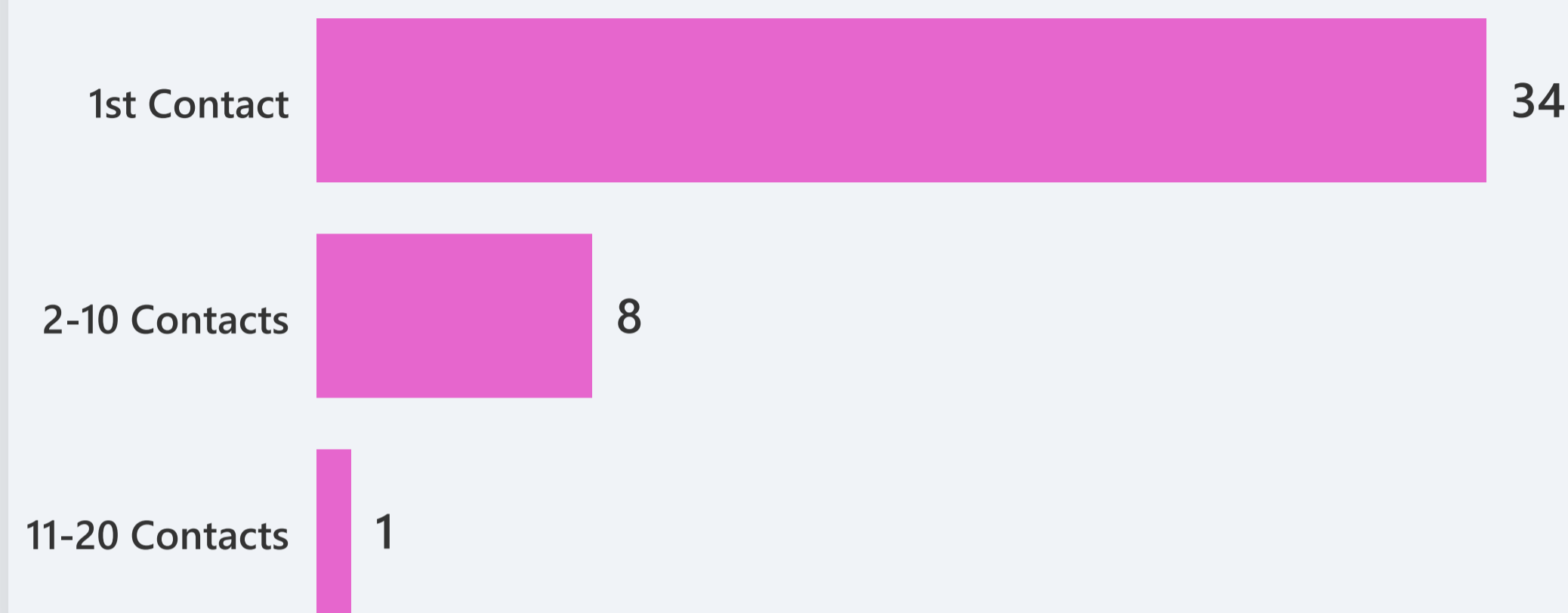
41

New Clients Vs. Established Clients

34

9

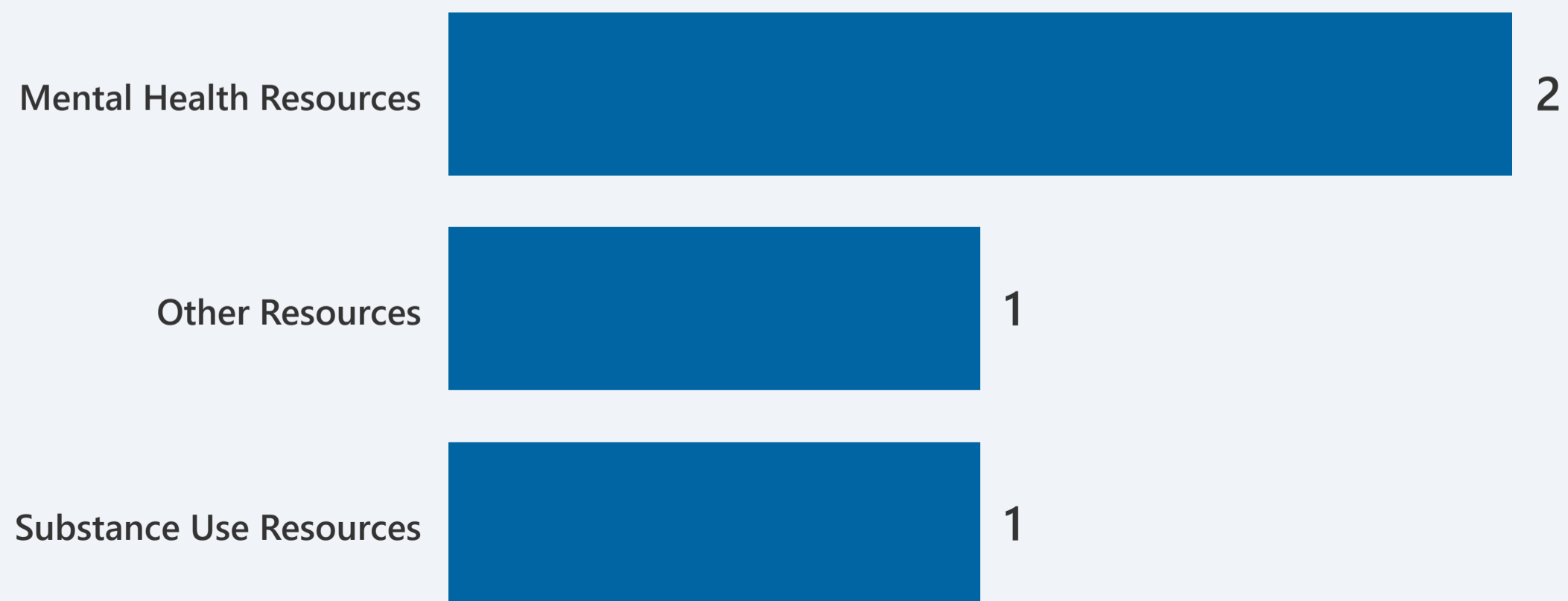
of Historical Contacts per Client



Longest Time Spent with a Client

1.35 Hours

Resources / Referrals Provided by Case Manager



Agency Collaborations

The Laguna Beach Case Manager collaborated with 11 different agencies during the month of June.