



Be Well OC Monthly Report - Laguna Beach (July 2024)



Total Services Completed

442



Average Service Time

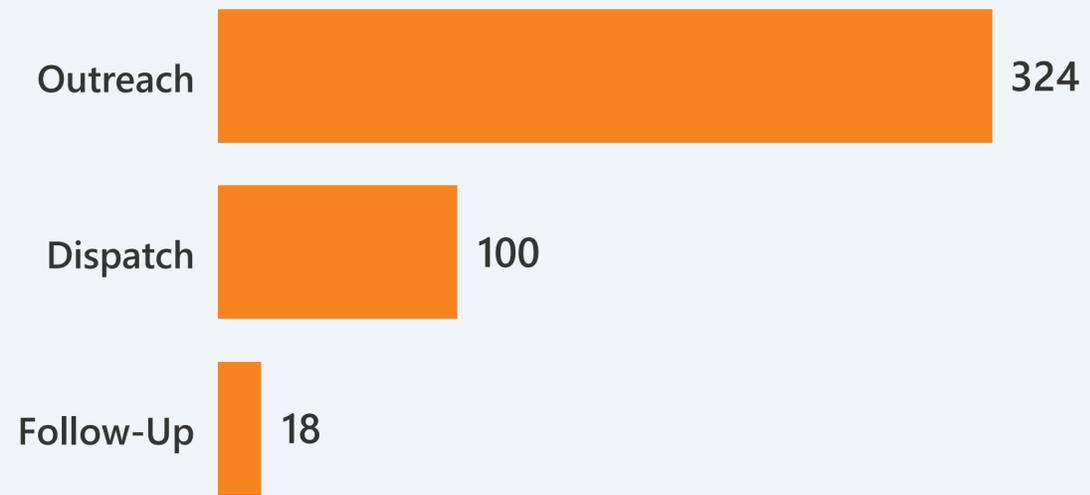
27 minutes



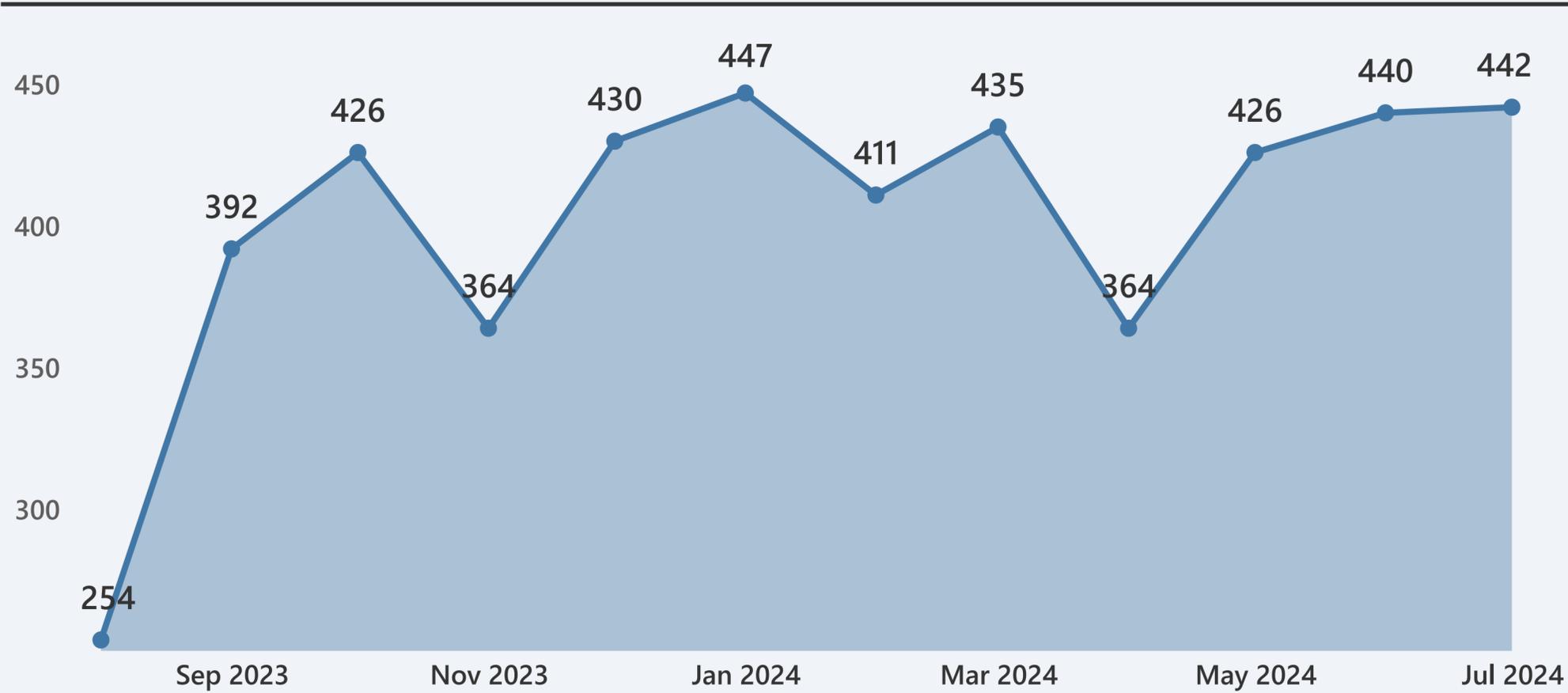
Aggregate Service Time

196 Hours

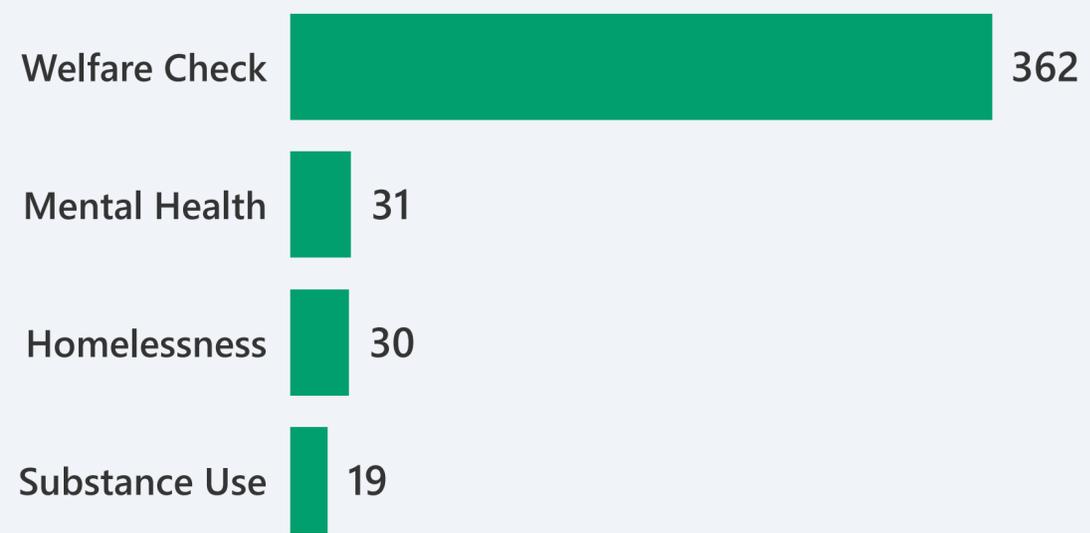
Service Types



Number of Services since Program Inception (Aug 2023 - July 2024)



Primary Reason for Service





No Co-Response was required for 70% of Dispatch services provided.

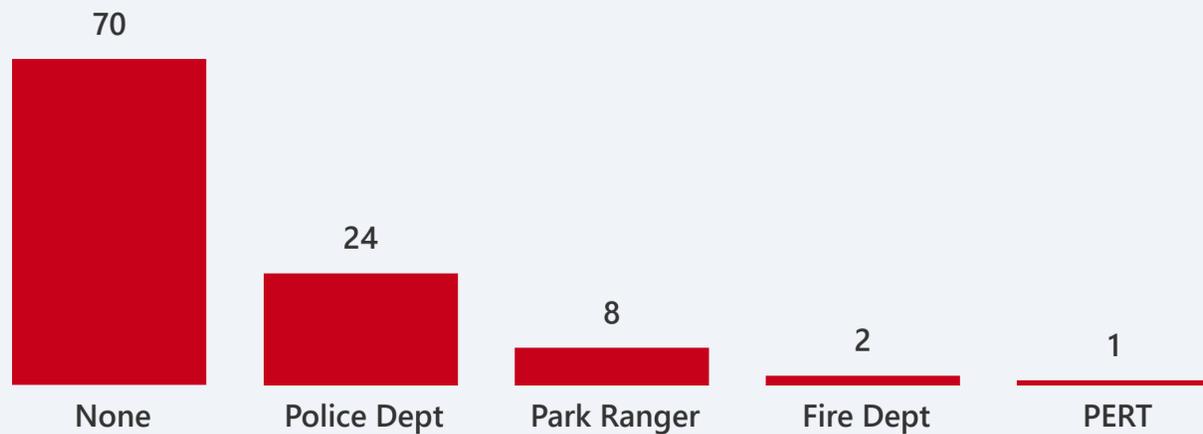


The Average Response time to dispatch calls was 11 minutes.

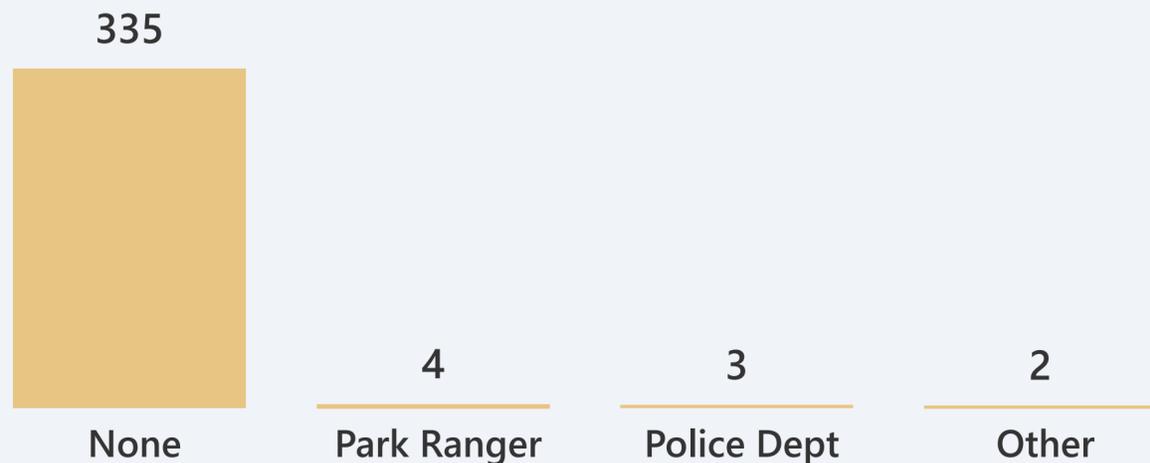


74 hours were spent on dispatch calls this month.

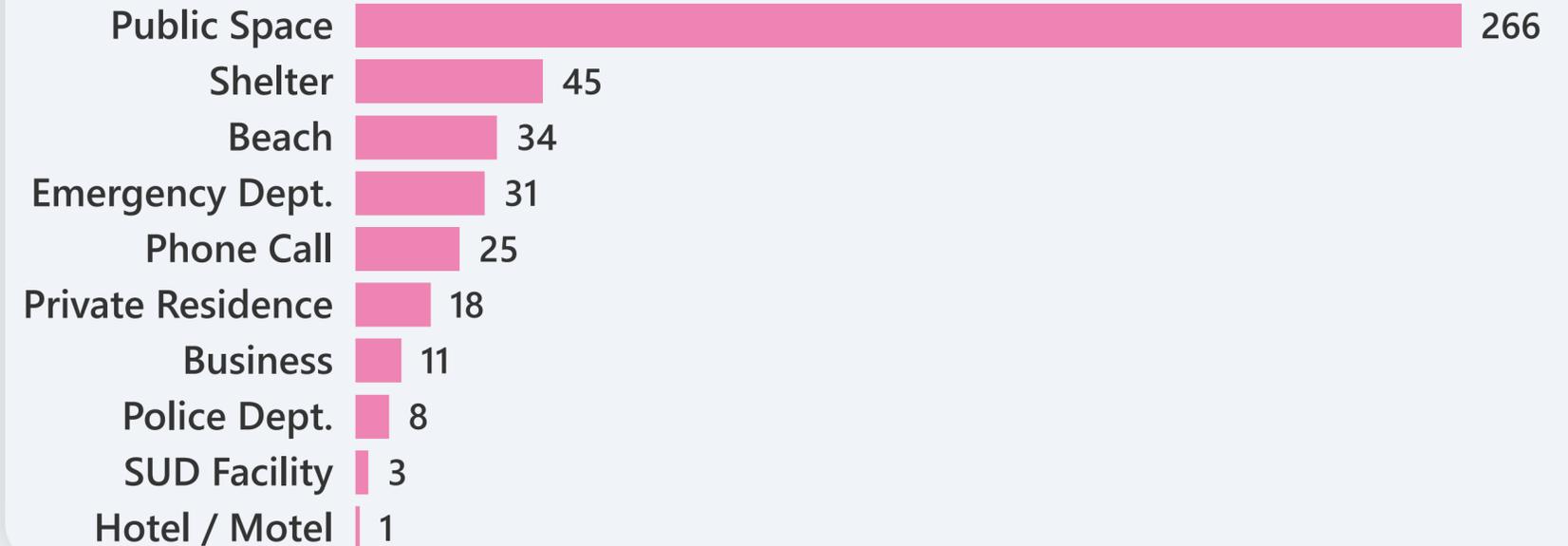
Other Responders on Scene - Dispatch Calls



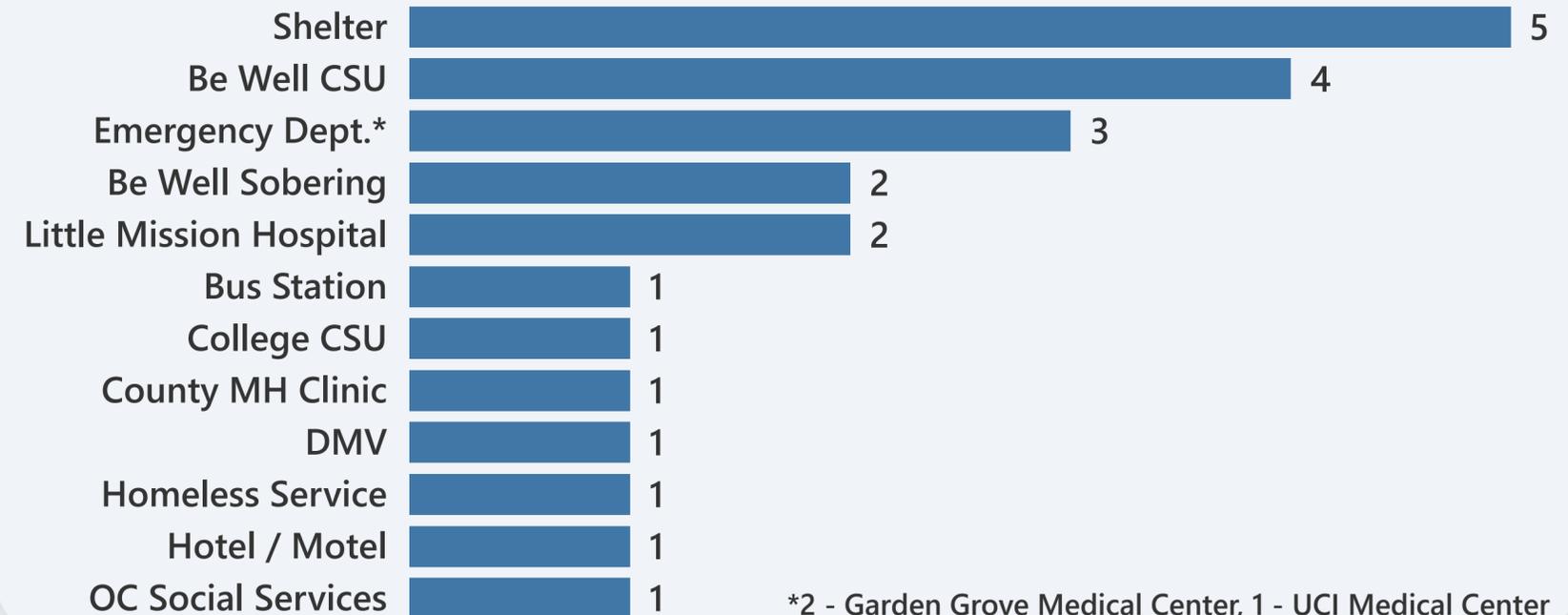
Other Responders on Scene - Non Dispatch Calls



Response Locations (All Services)



The team transported clients to the following locations:



*2 - Garden Grove Medical Center, 1 - UCI Medical Center



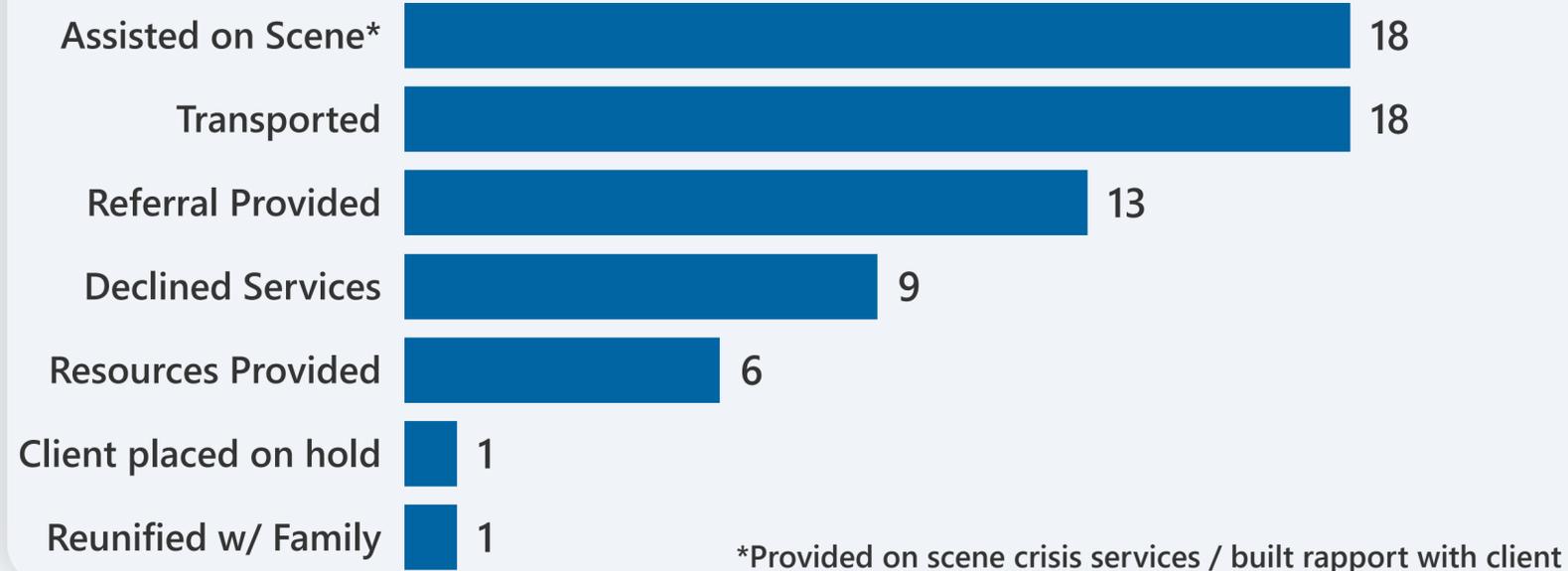
Unique Clients Contacted
66

New Clients	Vs.	Established Clients
48		18

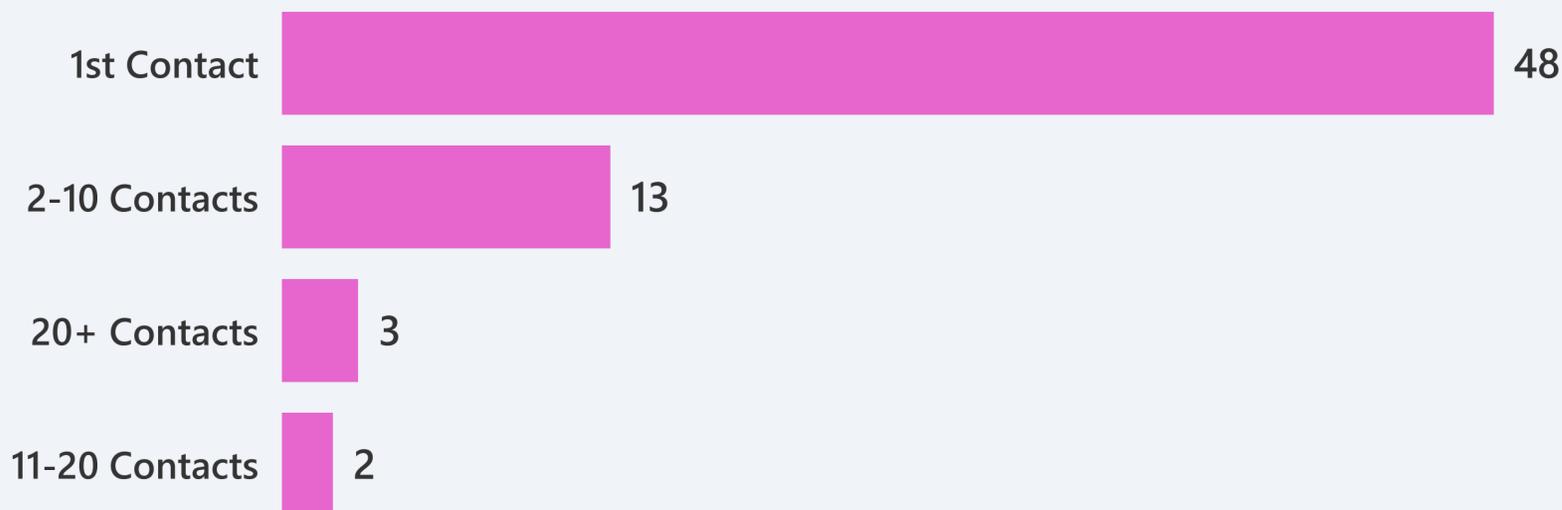


Longest Time Spent with a Client
5 Hours

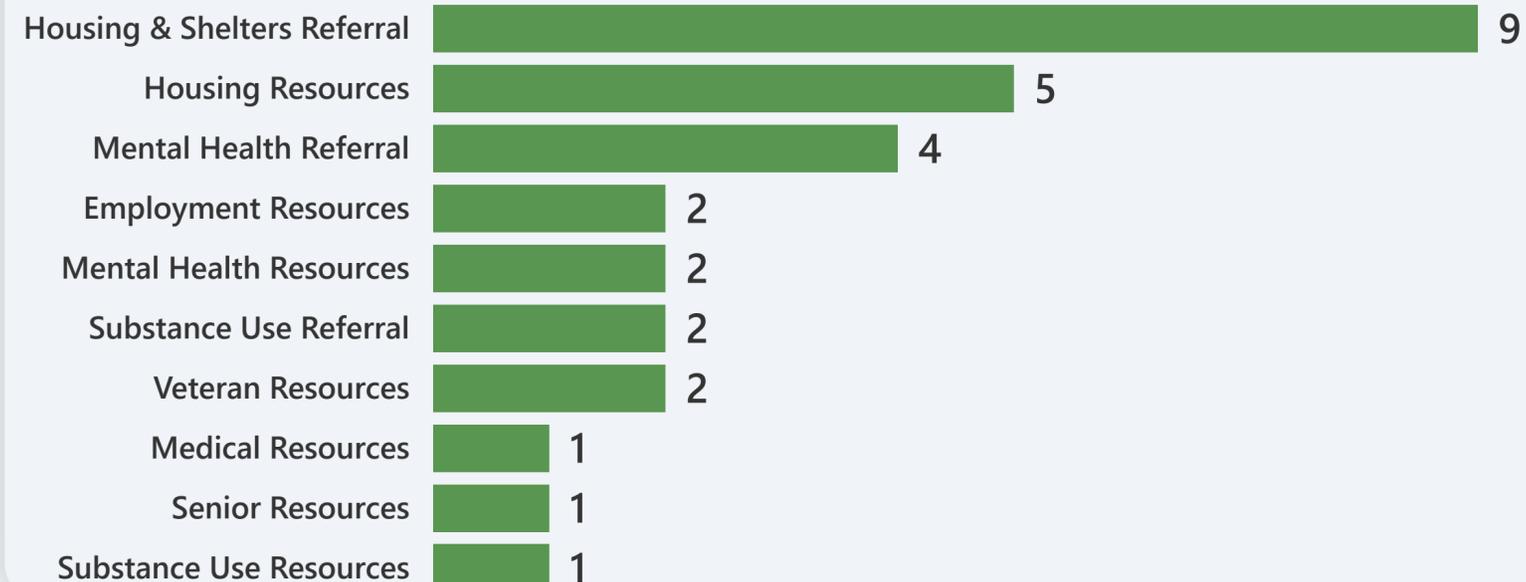
Most Recent Outcome of Contact with Unique Clients



Number of Historical Contacts per Unique Client



External Resources / Referrals Provided

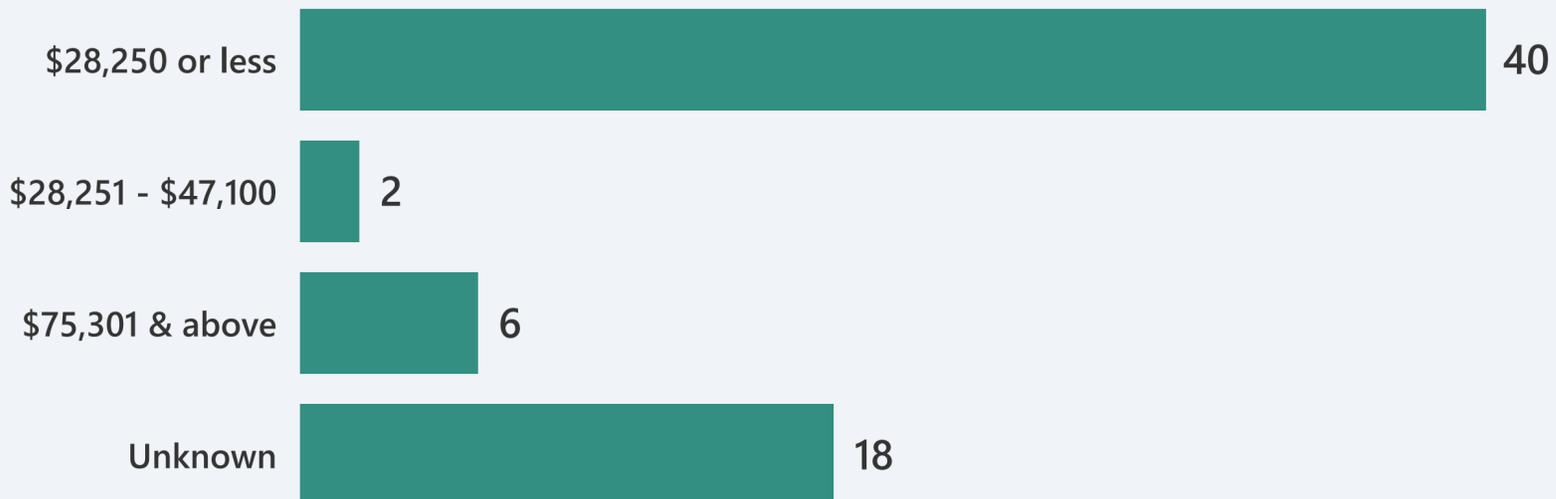




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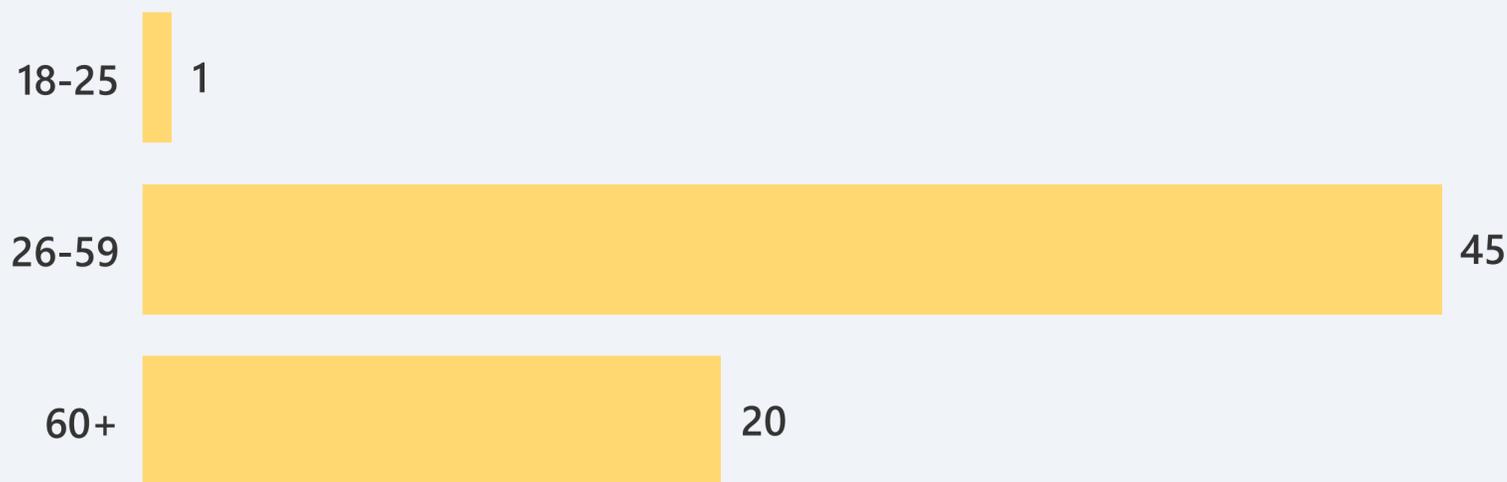
Income of Unique Clients Contacted



Genders of Unique Clients Contacted



Ages of Unique Clients Contacted



Housing Status of Unique Clients Contacted



5 veterans were contacted by the team during the month of July 2024.



Be Well OC Case Management Report - Laguna Beach (July 2024)



Total Services Completed

31



Average Service Time

11 minutes

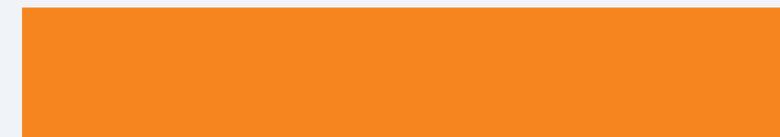


Aggregate Service Time

5 Hours

Types of Services Completed

Phone Call



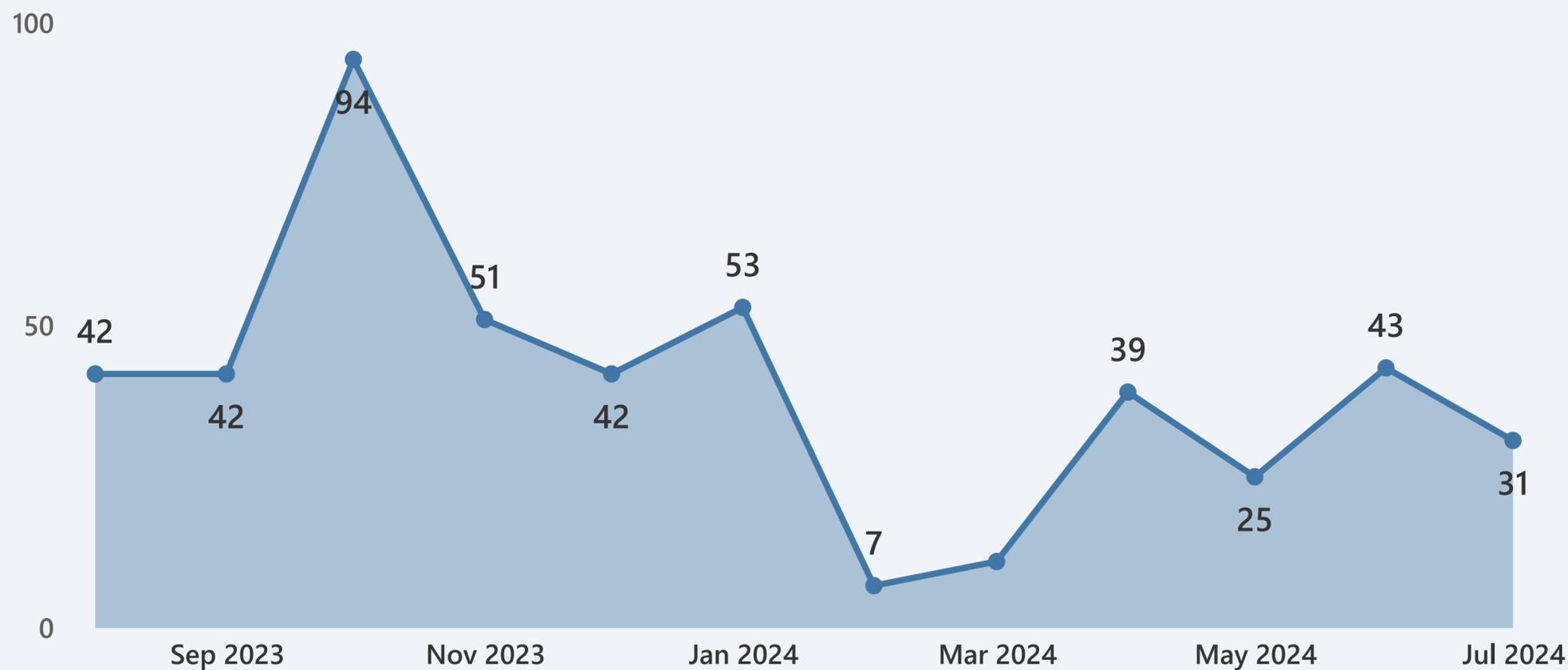
21

Email



10

Total Number of Services (Aug 2023 - June 2024)



Types of Community Outreach Completed

Meeting



2

Info. Request



1

Note: Community Outreach is not recorded as a service.



Be Well OC Case Management Report - Laguna Beach (July 2024)



Unique Clients Served
17

New Clients Vs. Established Clients

14

3

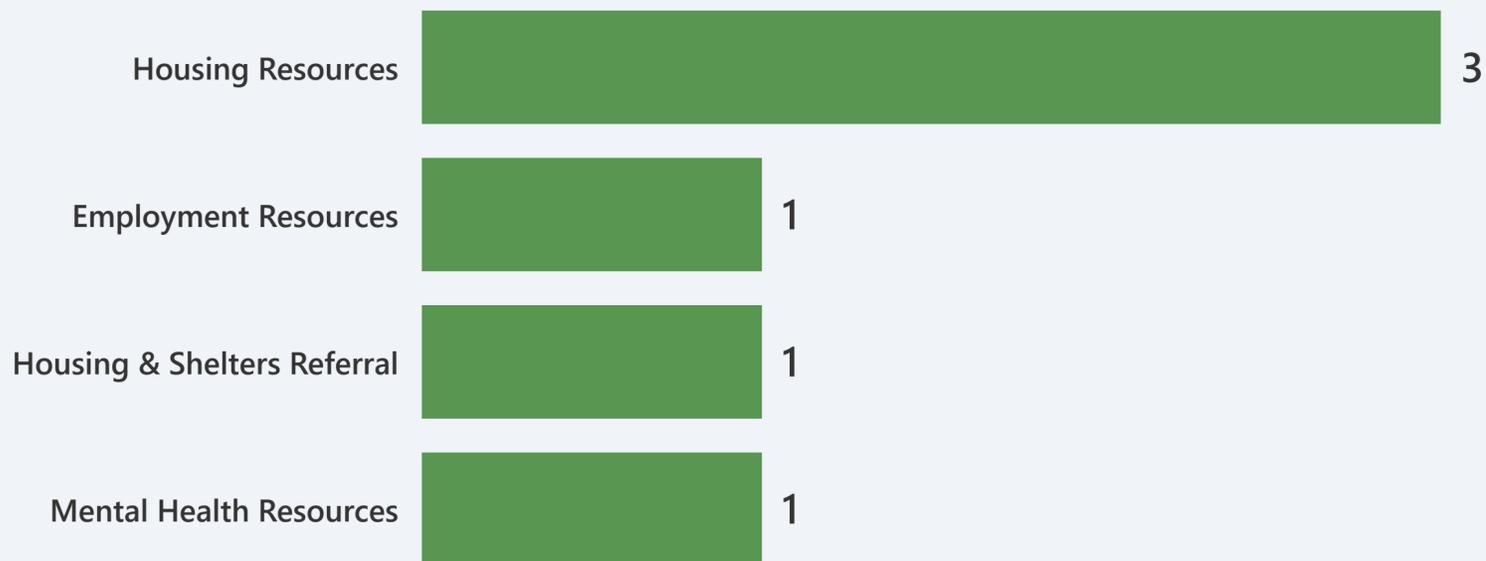


Longest Time Spent with a Client
0.45 Hours

of Historical Contacts per Client



Resources / Referrals Provided by Case Manager



Most Recent Outcome of Contact with Client

